



ESRI
380 New York Street
Redlands, California 92373-8100
Phone: 909-793-2853, ext. 1-4441
Fax: 909-307-3046



**ESRI and IceWEB/INLINE Corporation
are proud to present
Complete™ ArcGIS® Server 9.3.1
Advanced Workgroup
for U.S. Customers Only**

Offer Valid through
May 31, 2010

ESRI is pleased to extend special offers within the United States. These offers consist of IceWEB/INLINE servers to support ArcGIS Server 9.3.1 Workgroup with Microsoft SQL Server Express 2008.

If you do not see the exact server configuration you are looking for, please call Dean Garner (dgarnier@esri.com at 909-793-2853, extension 1-4441, or Neil Tomlinson (ntomlinson@esri.com) at 909-793-2853, extension 1-1340.

Complete ArcGIS Server 9.3.1 Advanced Workgroup Solution

Complete ArcGIS Server 9.3.1 Advanced Workgroup

Complete ArcGIS Server 9.3.1 Advanced Workgroup is a turnkey node with the ESRI® ArcGIS Server 9.3.1 Advanced Workgroup software, IIS Web Server, and Microsoft Operating System preloaded and preconfigured.

ArcGIS Server 9.3.1 Advanced Workgroup is designed for GIS organizations that want to provide a central, server-based GIS for distributing GIS services across the organization or over the Internet. It provides spatial data management, visualization (both 2D and 3D), and spatial analysis capabilities.

The Workgroup level of ArcGIS Server 9.3.1 supports a maximum of 10 direct connect users. It includes an embedded DBMS (Microsoft SQL Server Express). It has a data limit of 4 GB and a memory limit of 1 GB.

Complete Storage

Complete Storage is a high-performing storage optimized for GIS applications. Provided with Serial ATA (SATA) drives, Complete Storage is scalable from one terabyte to more than a petabyte, and you can simply add storage as your needs evolve. Complete Storage is the only solution shipped preconfigured and preformatted to allow immediate deployment within ESRI ArcGIS Server environments.

Complete Advantage

The key to rapid and efficient deployment is the Complete Advantage available exclusively from IceWEB/INLINE Corporation and included with any Complete ArcGIS Server solution.

Complete Advantage features

- ArcGIS Server 9.3.1 installed and configured
- Microsoft Windows Server 2008 64-bit Standard installed and configured
- Current Microsoft Updates installed and configured
- Built-In Imaging Tools for Rapid Failure Recovery
- Complete System Monitoring to simplify performance tuning and management
- Rapid Recovery—Can reload Complete system from an image in less than one hour
- Hassle-Free Software Updates—Single CD with ESRI and Microsoft updates for quick install
- Software Installation Fees Included
- System Configuration Fees Included



Dimensions: 10.4" (W) x 15.5" (D) x 8.4" (H)



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TERMS OF THE OFFER

- This offer is valid only in the United States excluding Guam, Puerto Rico, and the Virgin Islands.
- This offer is available only as a bundled hardware/software system.
- Orders must be received at ESRI by May 31, 2010.
- Delivery terms: 30–45 days after receipt of completed order and approval of credit. Manufacturer availability may change delivery terms.

TRAINING

Please contact the ESRI Learning Center at 909-793-2853, extension 1-1585, for course information and a training schedule, and see page 4 of the quotes for training options and cost.

HOW TO ORDER

1. Complete the attached order form and credit application, if not previously on file with ESRI.
2. Add other desired options.
3. Add any applicable sales tax (see order form).
4. Provide purchase order or other form of payment.
5. Send your completed order and credit application to your ESRI regional office or

ESRI
 Customer Service/Kelly Campos
 380 New York Street
 Redlands, CA 92373-8100
 Fax: 800-330-7053

6. Your hardware and software will be shipped to you within 30–45 days after receipt of all paperwork and credit approval. Manufacturer availability may change delivery terms.

QUESTIONS?

Contact your ESRI regional office regarding the terms of this offer or general questions.

Contact Dean Garner at 909-793-2853, extension 1-4441, to discuss hardware options not provided in the attached quotation.

Contact Kelly Campos at 909-793-2853, extension 1-1831, regarding the status of your order.

Contact IceWEB/INLINE at 800-465-4637 or www.INLINECORP.com.

Corporate Headquarters

ESRI
 380 New York Street
 Redlands, California 92373-8100
 Telephone: 909-793-2853 Fax: 909-793-5953

Regional Offices

ESRI Boston
 Telephone: 978-777-4543
 Fax: 978-777-8476

ESRI California
 Telephone: 909-793-2853, ext. 1-1906
 Fax: 909-307-3025

ESRI Charlotte
 Telephone: 704-541-9810
 Fax: 704-541-7620

ESRI Denver
 Telephone: 303-449-7779
 Fax: 303-449-8830

ESRI Minneapolis
 Telephone: 651-454-0600
 Fax: 651-454-0705

ESRI Olympia
 Telephone: 360-754-4727
 Fax: 360-943-6910

ESRI Philadelphia
 Telephone: 610-644-3374
 Fax: 610-644-3379

ESRI San Antonio
 Telephone: 210-499-1044
 Fax: 210-499-4112

ESRI St. Louis
 Telephone: 636-949-6620
 Fax: 636-949-6735

ESRI Washington, D.C.
 Telephone: 703-506-9515
 Fax: 703-506-9514

States Served

CT, MA, ME, NH,
 NY, RI, VT

CA, HI, NV

AL, FL, GA,
 NC, SC, TN

AZ, CO, NM,
 UT, WY

IL, MI, MN,
 ND, SD, WI

AK, ID, MT,
 OR, WA

DE, NJ, PA

LA, MS, OK, TX

AR, IA, IN, KS,
 KY, MO, NE, OH

DC, MD, VA, WV



ESRI
 380 New York Street
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Date: February 8, 2010
 Quotation Number: AGSAW
Complete ArcGIS Server 9.3.1 Advanced Workgroup
 Quote valid until May 31, 2010 Page 3

ITEM	QTY	DESCRIPTION	PRICE
104702	1	Complete ArcGIS Server 9.3.1 Advanced Workgroup Single Intel® Core2™ Duo 3.0 GHz E8400, 6 MB L2 Cache, 1333 GHz Front Side Bus, Dual Core Processor, 4 Gigabytes Memory, 10/100/1000 Mbps Ethernet Port, Dual Hot Swap 1,000 GB SATA II NCQ Mirrored Disks (RAID 1), 3.5-inch Hot Swap Carrier, Microsoft SQL Server Express 2008, Microsoft Server 2008 64-bit Standard, and <i>One-Year Overnight Replacement Warranty</i> ArcGIS Server 9.3.1 Advanced Workgroup License for One Server with Two Cores Installed (Includes First Year of Software Maintenance) Shipping and Handling (included) Complete ArcGIS Server 9.3.1 Advanced Workgroup Solution Package Total	\$12,500.00

Additional Cost Options			
ITEM	QTY	DESCRIPTION	PRICE
750GB	1	Additional Hot Swap 1,000 GB SATA II NCQ and RAID changing to RAID 5 within Server at time of purchase only	\$450.00
RACKV	1	Additional cost to obtain a Rack Version of the Complete ArcGIS Server 9.3.1 Advanced Workgroup Solution at time of purchase only	\$500.00
ArcGIS Data Appliance		ArcGIS Data Appliance provides terabytes of prerendered nationwide and worldwide data that includes street and transportation data, place-name data, administrative boundaries, raster imagery, topographic maps, shaded relief imagery, and elevation data. Please see www.esri.com/arcgisdata-appliance for more details.	
102397	1	IceWEB Installation and Support On-Site (one day)	\$2,500.00

Notes: Total does not include applicable sales tax (see order form).
By: Dean Garner at 909-793-2853, extension 1-4441
Title: Hardware Solution Sales Manager

This quotation is made in confidence for your review only. It may not be disclosed to third parties.

Subject to other terms and conditions on attached sheets.



Dimensions: 10.4" (W) x 15.5" (D) x 8.4" (H)



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Date: February 8, 2010

Quotation Number:
 TROP

ArcGIS Server Training and Installation Options

Quote valid until May 31, 2010

Page 4

ITEM	QTY	DESCRIPTION	PRICE
105579	1	<i>Introduction to ArcGIS Server Training Course</i> Two Days, per Person, at ESRI	\$980.00
115132	1	<i>Introduction to ArcGIS Server Training Course with Classroom Setup Support—Two Days at Client Site</i>	\$8,820.00
104276	1	<i>ArcGIS Server Configuration and Tuning for SQL Server Training Course</i> Two Days, per Person, at ESRI	\$980.00
115117	1	<i>ArcGIS Server Configuration and Tuning for SQL Server Training Course with Classroom Setup Support—Two Days at Client Site</i>	\$8,820.00
103881	1	<i>Managing Editing Workflows in the Multiuser Geodatabase Training Course</i> Three Days, per Person, at ESRI	\$1,470.00
115154	1	<i>Managing Editing Workflows in the Multiuser Geodatabase Training Course with Classroom Setup Support—Three Days at Client Site</i>	\$13,230.00
105896	1	<i>Developing Applications with ArcGIS Server Using the Microsoft .NET Framework Training Course</i> Three Days, per Person, at ESRI	\$1,470.00
115141	1	<i>Developing Applications with ArcGIS Server Using the Microsoft .NET Framework Training Course with Classroom Setup Support—Three Days at Client Site</i>	\$13,230.00
104686	1	<i>Data Management in the Multiuser Geodatabase Training Course</i> Three Days, per Person, at ESRI	\$1,470.00
115143	1	<i>Data Management in the Multiuser Geodatabase Training Course with Classroom Setup Support—Three Days at Client Site</i>	\$13,230.00
108985	1	ESRI ArcGIS Server Advanced Workgroup Installation: The ArcGIS Server Advanced Workgroup Installation Service provides up to three days of installation and configuration support for ArcGIS Server Advanced Workgroup software on up to two customer-provided hardware servers. The price includes airfare, hotel, car rental, per diem, and other direct costs. After installation and configuration are completed, the additional time can focus on technology transfer, best practices, and other GIS topics based on the intended activities of the customer. On-Site support will be provided at a mutually agreed-upon customer location within the United States. By purchasing this service, the customer agrees to the Implementation Services Terms and Conditions (G-363-C), which shall take precedence over any other terms and the customer's purchase order. If not attached, these Terms and Conditions can be viewed on the Web at www.esri.com/terms-conditions/g363c.html .	\$7,000.00

Notes: Contact Dean Garner at 909-793-2853, extension 1-4441, for options not found in this promotion or for any questions regarding this offer.

By: Dean Garner
Title: Hardware Solution Sales Manager

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Subject to other terms and conditions on attached sheet.



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ESRI QUOTATION TERMS AND CONDITIONS

This quotation is valid until May 31, 2010. These prices and terms are valid only for items purchased and delivered within the United States excluding Guam, Puerto Rico, and the Virgin Islands.

This quotation information is proprietary and may not be copied or released other than for the express purpose of system selection and purchase. This information may not be given to outside parties or used for any other purpose without written consent from ESRI.

ORDER PROCESS

The order process is initiated when ESRI receives an original purchase order or some form of advance payment. Several additional documents (e.g., credit application, if not using credit card, and tax exemption certificate) are required to complete the order.

IMPORTANT! Collectively, these documents contain the authorizations and information necessary to ship proper versions of the software on the correct media. Please return them promptly to avoid unnecessary delays in shipping. Please return all documents by mail or express courier or as otherwise directed.

Please show the following remittance address on your purchase order:

ESRI, File #54630, Los Angeles, CA 90074-4630

DELIVERY

FOB ORIGIN

Software: Allow 30 days from ESRI's receipt of purchase order, signed software license agreement(s), and other documents, as required. ESRI software license agreements may be accessed at www.esri.com/legal.

Hardware: Manufacturer's terms apply. Lead times depend on make/models purchased.

Standard delivery method is ground or two-day air for software and surface carrier for hardware. Actual delivery method may vary depending on weight. Other service is available for an additional fee (e.g., overnight delivery).

PAYMENT TERMS

Net 30 days, on approved credit.

WARRANTY

Warranty and service are provided by manufacturer(s).

TAXES

Prices quoted do not include applicable sales or use taxes unless so stated. ESRI reserves the right to collect sales tax assessed by states as required by law. ESRI will add state sales tax to the invoice unless ESRI receives proof with the order that your organization is tax exempt or pays state tax directly.

ESRI collects and pays sales tax in Alabama, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Illinois, Indiana, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Washington, and Wisconsin. In preparing your budget, please allow for applicable sales tax. ESRI reserves the right to collect sales tax assessed by additional states as required by law.



ESRI

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380 New York Street
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909-793-2853

ESRI/IceWEB Complete™ ArcGIS® Server 9.3.1 Advanced Workgroup Offer Domestic Order Form

2/8/10

ORDERED BY	
Organization	
Date of Order	P.O. No.
Phone	Fax
Contact	ESRI Customer No.

BILL TO	
Organization	
Department	P.O. No.
Address	
Attention	
Phone	Fax
E-mail	

SHIP TO	
Organization	
Department	
Address	
Attention	
Phone	Fax
E-mail	

Qty.	Description	Unit Package Price	Total
	Part No. 104702—Complete ArcGIS Server 9.3.1 Advanced Workgroup	\$12,500.00	
	Part No. 102397—IceWEB Installation and Support On-Site (one day)	\$2,500.00	
Optional Items (Enter items and prices below.)		Optional Items Total	
		Subtotal	
		Shipping	Included
		Sales Tax*	
		Total Due ESRI	

	Unit Price	Net Price

THANK YOU FOR YOUR ORDER!

Please attach sheet of additional options and pricing, if necessary.

* Please add appropriate sales tax in the states of AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, KS, MA, MD, MI, MN, MO, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, SC, TN, TX, UT, VA, VT, WA, and WI. ESRI reserves the right to correct sales tax rates and/or collect the sales tax assessed by additional states as required by law, without notice. Items may be shipped separately.

FAX YOUR ORDER TO
800-330-7053
ATTN.: Customer Service/Kelly Campos
ESRI
380 New York Street • Redlands, CA 92373-8100

NOTES	
A. Orders must be received at ESRI by May 31, 2010.	PAYMENT OPTIONS: (a) Enclose a check payable to ESRI with this form. (b) Enclose a completed purchase order with this form. We will not ship without payment or purchase order enclosed. Acceptance of purchase order is based on credit approval.
B. If submitting a purchase order, a credit application will need to be completed if one is not already on file with ESRI.	

CREDIT CARD AUTHORIZATION				
Card Number	Check One			Expiration Date
	AMEX	Disc.	MC	Visa
Cardholder Signature	Approval Code (ESRI use only)			
Printed Name of Cardholder				



IN-HOUSE USE
ORIGINATED BY _____ DEPT. _____ PHONE _____ CLIENT'S REQUEST \$ _____

**ESRI
CREDIT APPLICATION
COMPANY INFORMATION**

COMPANY NAME: _____ TELEPHONE: _____
DBA: _____ FAX: _____
ADDRESS: _____ CONTACT: _____

TAX EXEMPT: YES/NO. IF YES, PLEASE ATTACH COPY
OF EXEMPTION CERTIFICATES FOR ALL STATES.
LENGTH OF TIME IN BUSINESS: _____ FEDERAL ID NO.: _____
NUMBER OF EMPLOYEES: _____

CORPORATION _____ PROPRIETORSHIP _____ PARTNERSHIP
IF A CORPORATION, IN WHAT STATE INCORPORATED: _____
DATE OF INCORPORATION: _____
PRESIDENT: _____ VICE PRESIDENT: _____
PARTNER'S NAME(S): _____
PERSONS WITH CORPORATE SIGNATORY AUTHORITY: _____

COMPANY CLASSIFICATION: _____ FORTUNE 500 _____ UNIVERSITY, COLLEGE, OR PUBLIC SCHOOLS

LOCAL, STATE, OR FEDERAL GOVERNMENT _____ NONE OF THE ABOVE
BRIEFLY DESCRIBE YOUR COMPANY'S FUNCTION: _____

BANK REFERENCE

(Please list all banks and banking account numbers; attach additional pages if necessary.)

BANK NAME: _____ TELEPHONE: _____
ADDRESS: _____ CONTACT: _____

CHECKING ACCOUNT NO.: _____
OTHER ACCOUNT NO.: _____
LOAN NO.: _____

VENDOR REFERENCE

(PROVIDE 5)

NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____
ADDRESS: _____

TELEPHONE: _____

ESRI PAYMENT POLICY:

NET 30 DAYS, 1.5 PERCENT LATE FEE PER MONTH AFTER 30 DAYS.

BY SIGNING BELOW, COMPANY CERTIFIES AND ATTESTS FINANCIAL RESPONSIBILITY FOR ANY AND ALL CORRECT ESRI INVOICES TO COMPANY AND ITS ABILITY TO PAY SUCH INVOICES IN ACCORDANCE WITH ESRI'S PAYMENT POLICY. COMPANY FURTHER AGREES TO PAY REASONABLE ATTORNEY'S FEES, PLUS INTEREST, IN THE EVENT OF DEFAULT IN PAYMENTS IN COMPLIANCE WITH ESRI POLICY. THE INFORMATION CONTAINED HEREIN IS ONLY FOR THE PURPOSE OF OBTAINING CREDIT AND AUTHORIZES ESRI TO OBTAIN INFORMATION CONCERNING COMPANY'S CREDIT STANDING.

PLEASE FAX TO ESRI CREDIT ANALYST AT 909-307-3031 AND MAIL ORIGINAL.

BY: _____ DATE: _____



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Warranty Definition and Support Plan

Complete ArcGIS Server Warranty

IceWEB's factory-authorized ArcGIS Server Warranty for the United States has been designed to minimize downtime in the unlikely event of a hardware failure. Our design has segregated your data from the server itself via user replaceable hot swappable disk drive modules. Data integrity is maintained by hardware-based RAID 1 or RAID 5 protection. If there is a problem, the customer calls IceWEB's technical support staff at 1-(800) 465-4637 to receive technical assistance. Our support engineers will work with you to diagnose the problems. In the event of a hardware failure, IceWEB will ship to you overnight either replacement disk drive(s) or a replacement system without disk drives. These items will be shipped via standard overnight delivery the same day for problems diagnosed by 3:00 p.m. eastern time.

The "worry-free" warranty provides an unmatched level of service for Customers. It is designed to yield hassle-free and immediate restoration of service while maintaining your specific software configuration and data without costly reloading and reconfiguration.

Parts	Phone Support	Disk Failure	Server Failure
<ul style="list-style-type: none"> Overnight replacement of failed hardware components Fifteen days to return failed components 	<ul style="list-style-type: none"> Installation, maintenance, and initial configuration assistance is available from 8:00 a.m. to 5:00 p.m. eastern time, Monday through Friday. Technical assistance to diagnose hardware or operating system failures is available from 8:00 a.m. to 8:00 p.m. eastern time, Monday through Friday. 	<ul style="list-style-type: none"> Replacement disk module is shipped for delivery on the next business morning. User replaces the hot swappable disk module in minutes. System automatically begins rebuilding data on the replaced disk while the system remains fully usable. 	<ul style="list-style-type: none"> Replacement server module is shipped for delivery on the next business morning. User moves the hot swappable disk modules to the replacement server in minutes. Full operation is immediately restored.

CLASSIFIED REPLACEMENT WARRANTY UPGRADE

IceWEB's Classified Replacement Warranty is specially designed for Customers with sensitive or classified data such as the Department of Defense. In the event of a hard drive failure, the Customer/contractor removes and keeps the magnetic hard drive platters and returns only the serial number and empty shell to IceWEB. IceWEB may waive the physical shell requirements in exchange for a signed "Termination of Use" agreement, at its discretion. IceWEB will ship complete replacement drives. Please call for pricing.



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Basic Provisions of All IceWEB Warranty Programs

1. A warranty is provided on a system-level basis. If IceWEB-provided equipment or software is added to a system, the warranty cost for these items will be charged on a pro rata basis to have a coterminous end with the primary system warranty and will be at the same warranty level as the primary system.
2. If the Customer desires to add non-IceWEB equipment or software to a system, the warranty for the system will end when IceWEB is notified or learns that the system configuration has been altered.
3. If warranty coverage is not maintained continuously for a system, the Customer may purchase at a time and material (T&M) rate a recertification of the system. Any repairs or costs associated with bringing the system back to IceWEB specifications will also be charged on a T&M basis.
4. Customers who have not purchased a warranty plan or are not covered by the warranty may purchase services on a time and material basis, and the services will be provided by IceWEB on an as-available basis.
5. Replacement parts used in providing warranty services may be new, reconditioned, or certified by IceWEB; may be of various manufacturers; and will provide equal or better performance and/or capacity than the original item. Replacement parts are warranted for the remaining life of the purchased warranty and do not in any event extend the warranty life of the system or individual components.
6. Unless special warranty options have been purchased or arrangements have been made in advance, all parts removed from Customer's systems for replacement under warranty become the property of IceWEB. Customer shall pay IceWEB at the current retail price(s) for any service parts removed from the system and retained by the Customer or not returned to IceWEB within 15 business days of receipt of replacement parts.
7. During initial system installation, the Customer will be entitled to a maximum of two hours of telephone support in configuring the system for use, charged in 30-minute increments. After this initial allotment, additional phone support may be purchased at standard time and material rates.
8. Warranty support is supplied only for the operation of the IceWEB-provided equipment and does not extend to any troubleshooting of, assistance with, or configuration of external systems and/or software connected to the IceWEB systems. Microsoft and ESRI software support and components shall be covered by the default warranty services provided to or purchased by the end users directly.
9. Prior to the expiration of the warranty term, the Customer may extend the term of the warranty or upgrade the service level of the warranty at the then current price. If the service level is upgraded, IceWEB reserves the right to recertify the system and a fee may be charged. Any upgrade in warranty level will not apply to conditions existing with the system prior to the effective date of the upgrade in warranty and may incur time and material charges to bring the system into warrantable condition.
10. It is the Customer's responsibility to back up data on the Customer's system. While every attempt has been made to provide redundancy in the hardware, IceWEB shall not be held responsible for loss of or damage to data or loss of use of any computer or network systems.
11. Customer acknowledges that IceWEB's performance and delivery of the services are contingent upon Customer providing access to its personnel; facilities; equipment; hardware; software; network; and information including logs and Customer's timely decision making, notification of relevant issues or information, and granting of approvals and/or permission. Customer will promptly obtain and provide to IceWEB any required consents necessary for IceWEB's performance of the services described herein. IceWEB's personnel will be granted access to the items listed above during the entire window of service coverage. If access must be limited to a fixed window of time, a surcharge may apply.



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12. **LIMITATION OF SERVICES.** When services consist of repair of IceWEB systems, such services shall be those repair services that are necessary because of any existing defect or if a defect occurs in material or workmanship in the system or in any system component covered by this agreement. PREVENTIVE MAINTENANCE IS NOT INCLUDED. REPAIRS NECESSITATED BY SOFTWARE PROBLEMS; FAILURE TO PERFORM PREVENTIVE MAINTENANCE; OR AS A RESULT OF ALTERATION, ADJUSTMENT, OR REPAIR BY ANYONE OTHER THAN IceWEB OR ITS REPRESENTATIVES ARE NOT INCLUDED. Services do not include repair of any system or system component that has been damaged as a result of (a) accident, misuse, or abuse of the system or component by anyone other than IceWEB; (b) an act of GOD such as, but not limited to, lightning, flooding, tornadoes, earthquakes, and hurricanes; or (c) the moving of the system from one location to another.
13. **LIMITED WARRANTY.** IceWEB WARRANTS THAT SERVICES WILL BE PERFORMED IN A GOOD AND WORKMANLIKE MANNER. EXCEPT AS EXPRESSLY STATED IN THE PRECEDING SENTENCE, IceWEB MAKES NO EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE SERVICES INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY RELATING TO THIRD-PARTY PRODUCT; ANY WARRANTY WITH RESPECT TO THE PERFORMANCE OF ANY HARDWARE OR SOFTWARE USED IN CONDUCTING SERVICES; ANY WARRANTY CONCERNING THE RESULTS TO BE OBTAINED FROM THE SERVICES OR THE RESULTS OF ANY RECOMMENDATION IceWEB MAY MAKE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES CONCERNING THE PERFORMANCE, MERCHANTABILITY, SUITABILITY, NONINFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE OF ANY OF THE DELIVERABLE OR OF ANY SYSTEM THAT MAY RESULT FROM THE IMPLEMENTATION OF ANY RECOMMENDATION IceWEB MAY PROVIDE.
14. **LIMITATION OF LIABILITY.** NEITHER PARTY WILL BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF, OR IN CONNECTION WITH, THE SERVICES PROVIDED BY IceWEB EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT FOR CLAIMS THAT THE SERVICES CAUSED BODILY INJURY (INCLUDING DEATH), IceWEB'S TOTAL LIABILITY ARISING OUT OF, OR IN CONNECTION WITH, ANY EVENT OR SERIES OF CONNECTED EVENTS OCCURRING IN CONNECTION WITH THE SERVICES THAT ARE THE SUBJECT OF THE CLAIM SHALL NOT EXCEED THE AMOUNT OF FEES PAID UNDER THIS AGREEMENT FOR THE SPECIFIC SERVICE DURING THE PRIOR YEAR.