



Esri
 380 New York Street
 Redlands, California 92373-8100
 Phone: 909-793-2853, extension 1-4441
 Fax: 909-307-3046



Trimble Handheld Field Computer Plus GPS and ArcPad Solution

A special promotional offer of ArcPad® packaged with a Trimble® Juno™ SB, SC, or SD Handheld Durable GPS Receiver with an option for GPS Analyst™ for ArcGIS® Desktop for U.S. customers only.

The Juno handheld is a durable, lightweight field computer GPS receiver for field data collection and mobile GIS. The Juno handheld is Trimble's most compact, lightweight, fully-integrated field computer.

If you need two- to five-meter accuracy in the field, you can use the integrated WAAS receiver for real-time corrections. If you would like your Juno to achieve one- to three-meter accuracy, you can collect data in the field and postprocess it back in the office with GPSCorrect™ and GPS Analyst (see page 2) to ensure positions are defined to the required accuracy level for your GIS and to control the overall quality and consistency of your data.

The Trimble Juno SB handheld features a high-performance 533 MHz Samsung processor, integrated GPS receiver, integrated digital 3-megapixel color camera, 3.5-inch display, Microsoft® Windows Mobile™ version 6.1 software, 128 MB RAM and 128 MB nonvolatile flash data storage, microSD memory card slot, built-in Bluetooth®, and wireless LAN.

Package No. 1: Part No. 107612—ArcPad with Trimble Juno SB handheld. **Unit Price: \$1,299**

Package No. 2: Part No. 107614—ArcPad with Trimble Juno SB handheld and Trimble GPSCorrect Extension for ArcPad. **Unit Price: \$1,750**

The Trimble Juno SC handheld has all the features of the Juno SB with the addition of an integrated HSDPA 3.5G cellular modem (Quad-band GSM/GPRS) for data only. The Juno SC has cellular capability, but cellular service is not included or activated and is the customer's responsibility. More details regarding the Cellular Modem can be found on page 4.

Package No. 3: Part No. 107615—ArcPad with Trimble Juno SC handheld. **Unit Price: \$1,550**

Package No. 4: Part No. 107616—ArcPad with Trimble Juno SC handheld and Trimble GPSCorrect Extension for ArcPad. **Unit Price: \$1,995**

The Trimble Juno SD handheld has all the features of the Juno SB with the addition of integrated 3.5G cellular with data and voice capability. The Juno SD has cellular capability, but cellular service is not included or activated and is the customer's responsibility. More details regarding the Cellular Modem can be found on page 4.

Package No. 5: Part No. 123897—ArcPad with Trimble Juno SD handheld. **Unit Price: \$1,749**

Package No. 6: Part No. 123898—ArcPad with Trimble Juno SD handheld and Trimble GPSCorrect Extension for ArcPad. **Unit Price: \$2,200**



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StreetMap™ Premium Tele Atlas North America is included with the ArcPad license. Customer must request an additional registration number(s) for StreetMap Premium to use StreetMap data.

ArcPad is delivered via electronic download from Esri. Users will receive an e-mail communication with a token that directs them to their Esri Global Account. Customers that do not have an Esri Global Account must create one before they can use the token to receive access to downloading software from the Customer Care portal. Existing customers that already have access to the Customer Care portal will be able to download ArcPad. Official media is available on DVD for an additional fee.

For the packages that include the Trimble GPSCorrect extension for Esri® ArcPad software, GPSCorrect lets you take full control of your Trimble GPS receiver and adds the power of differential correction to ensure that you have the most reliable and accurate data for your GIS. For those users who purchase these packages, a copy of GPS Analyst for ArcGIS Desktop must be used for managing the postprocessed differential correction. See the next page for GPS Analyst pricing. With GPSCorrect and GPS Analyst, one- to three-meter accuracy can be achieved on your Juno.

Trimble's GPSCorrect extension for ArcPad is delivered via download directly from Trimble. Instructions on how to download the software are included in an e-mail from Trimble.

Trimble's GPS Analyst extension for ArcGIS Desktop, if purchased, is delivered via download directly from Trimble. Instructions on how to download the software are included in an e-mail from Trimble.

Trimble GPS Analyst extension for ArcGIS Desktop

The Trimble GPS Analyst extension for ArcGIS Desktop is the hub for all your GPS data processing needs. GPS Analyst manages the postprocessed differential correction of your GPS data and provides simple, easy-to-use tools to analyze and validate data accuracy. GPS Analyst supports one to many devices, meaning that your organization can centrally manage all GPS data processing needs.

For more product details, please visit esri.com/partners/hardware/trimble-gpsanalyst.pdf.

Item 115201—GPS Analyst extension for ArcGIS Desktop

Unit Price: \$1,995

Item 102227—GPS Analyst Software Warranty Enhancement Extension

Unit Price: \$295

GPS Analyst comes standard with a 12-month software warranty that entitles you to receive all new GPS Analyst software releases that occur within 12 months of your purchase.

Eligibility can be extended for additional 12-month periods by purchasing this GPS Analyst Software Warranty Enhancement Extension.



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Trimble GPSCorrect Software Warranty Extension

Item 123900—GPSCorrect Software Warranty Extension

Unit Price: \$146

GPSCorrect for ArcPad comes standard with 3 months of software enhancement coverage. If any enhancements to the GPSCorrect for ArcPad software are released during this time, you are entitled to them at no charge. This period of coverage can be extended for an additional 12 months with the purchase of this warranty extension.

Available Training

Item 125695—On-Site ArcPad with Trimble GPS Handheld Training

Unit Price: \$7,200

On-site two-day training on ArcPad with Trimble GPS handheld(s) for up to 12 students by Electronic Data Solutions. This course will focus on being productive with ArcPad in the field and how to collect and process high-quality GPS data with ArcPad, the Trimble GPSCorrect extension for ArcPad, and the GPS Analyst extension for ArcGIS. You will learn best practices for geodatabase design and map authoring as they relate to mobile GIS projects, and you will get hands-on experience walking through the typical steps of an ArcPad data collection project. Pricing includes student manuals for up to 12 students. Customer must provide one Trimble GPS Handheld and one machine supporting ArcGIS Desktop per 2 students at a minimum. Additional hardware can be provided upon request (rental fees apply). Pricing includes training as specified, airfare, car, hotel, per diem, and shipping of material. Pricing is also based on a minimum three-week lead time for scheduling.

Juno Handheld Options

Item 123911—Juno 1 Year Hardware Warranty Extension

Unit Price: \$149

Additional 1 year warranty for a Juno handheld. The Juno standard warranty is one year.

Item 114934—Juno Protective OtterBox Case.

Unit Price: \$74

The OtterBox Defender Series case for Juno series handhelds is a semirugged, lightweight, fully interactive case, custom designed to provide added protection for the Juno handhelds. This case ensures all surfaces of the handheld are covered yet provides access to and operation of ports, keyboard, screen, and camera. The accompanying belt clip ensures your Juno handheld is always right at your side.

Item 114827—Juno Vehicle Power Supply.

Unit Price: \$50

Use this cable to provide power to your Juno when working in a vehicle or to charge the handheld from vehicle power. The adapter is suitable for use with standard 12–24-volt vehicle power sockets.



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Item 107617—Juno Accessory Pack—Two 8 GB microSD Flash Memory Card, Two Juno Batteries, and Two Stylus Kits.

Unit Price: \$270

Item 107619—Juno Battery.

Unit Price: \$75

This Li-Ion battery is provided as a replacement or spare part for the Juno handhelds. One battery ships standard with each Juno and provides eight hours of operation when using GPS.

Item 107641—Stylus Kit (2-pack).

Unit Price: \$10

Pack of two styluses, each featuring a nonscratch tip. A stylus 2-pack ships as standard with each Juno handheld.

Item 107618—8 GB microSD Flash Memory Card.

Unit Price: \$60

Item 114828—Antiglare Screen Protectors 2-Pack (ultraclear).

Unit Price: \$20

Use these high-quality antiglare screen protectors to reduce reflections from the screen when working in bright sunlight and various outdoor lighting conditions and to prevent your Juno screen from becoming scratched or marked.

Item 114826—Juno Car Mount.

Unit Price: \$51

This vehicle mount allows you to securely place the Juno series handheld on a vehicle's windshield or dashboard. It can be rotated in each axis for optimum viewing of the screen and still provides access to the power button and the power connector (for use with the optional vehicle charger).

Note: Some jurisdictions prohibit the affixing of devices to the windshield or dashboard of a vehicle. Ensure that you are informed of and compliant with local regulations and safety procedures.

Item 107620—Juno External Patch Antenna.

Unit Price: \$35

An external patch antenna is available as an optional accessory for the Juno handhelds and optimizes reception in low-signal environments, marginal satellite coverage, or vehicles; roof mounting minimizes signal blockage.

Item 114829—Juno Power Supply Kit.

Unit Price: \$52

Use this power supply to recharge your Juno handheld. The kit contains plug adapters for the United Kingdom, Europe, Australia, and the United States. This power supply kit is provided as a standard component of the GeoExplorer 2008 series and Juno series systems.



Cellular Modem Questions (Juno SC and Juno SD Only)

Caution: Use of the cellular modem and/or voice call capability will incur charges that may be fixed (per month) or may be based on the data bandwidth you use. Charges when roaming outside your home network (for example, abroad) are significantly higher than those incurred when on your home network. Please check with your carrier for full details of usage charges, both on their own network and when roaming.

What can I use the Juno SC and Juno SD handhelds' cellular modem connectivity for?

The Juno SC and Juno SD handhelds' internal 3.5G broadband cellular modem allows you to connect to the Internet or directly to an IP address, using a supported 2.5G, 3G, or 3.5G cellular network. The most common application is to connect to your organization's network remotely to access enterprise data, maps, and other information.

Other potential applications include:

- Accessing available private or public Internet sites and services, such as Web Map Servers (WMS) for background maps in the field
- Tracking each Juno SC and Juno SD handheld by sending GPS positions periodically to a central location
- Dynamic work order allocation across a dispersed field workforce
- Instantly reporting on field conditions in time-critical situations, such as natural disaster management and utility outages
- Sending and receiving e-mail in the field
- Receiving real-time corrections from VRS networks for use with a GPS Pathfinder ProXRT receiver for high-accuracy GIS data collection

Can I make phone calls with the Juno series handhelds?

Yes, the Juno SD handheld supports voice calls. The Juno SC handheld does not support this functionality.

It is possible to use the Juno SC handheld's cellular modem to place or receive Voice over Internet Protocol (VOIP) calls. Use a cabled or wireless (Bluetooth) headset to listen and talk during a call.

Caution: VOIP calls consume a high amount of network bandwidth and will rarely be cost-effective when compared to regular cellular voice calls.

Can I send and receive text messages with the Juno series handhelds?

Yes, the Juno SD handheld supports text messaging.

The Juno SC handheld does not support text messaging; however, you can use IP-based messaging software such as Windows Live™ Messenger or Google Messaging.



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Will using the voice call capability degrade the accuracy of my GPS data?

No, the voice call capability will not degrade the accuracy of your GPS data. Trimble suggests, however, that you pause/stop GPS logging or close the feature before taking a call to avoid moving the GPS antenna while capturing a feature.

What happens to my Internet connection when I take or make a voice call? Is software still able to send and receive data?

The Juno SD handheld can still send and receive data when the cellular connection is in 3G mode. In GSM mode, packet data connections are put on hold while you are on a voice call.

What's the impact of voice calls on battery life?

The Juno SD handheld standby time is approximately 104 hours with the cellular voice-call functionality enabled and 136 hours with this functionality disabled.

The Juno SD handheld talk time is approximately eight hours in GSM mode and three hours in WCDMA mode.

Can I use a Bluetooth headset for voice calls?

Yes, the Juno SD handheld is compatible with Bluetooth headsets.



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ESRI QUOTATION TERMS AND CONDITIONS

These prices and terms are valid only for items purchased and delivered within the United States excluding Guam, Puerto Rico, and the Virgin Islands.

This quotation information is proprietary and may not be copied or released other than for the express purpose of system selection and purchase. This information may not be given to outside parties or used for any other purpose without written consent from Esri.

ORDER PROCESS

The order process is initiated when Esri receives an original purchase order or some form of advance payment. Several additional documents (e.g., credit application, if not using credit card, and tax exemption certificate) are required to complete the order.

IMPORTANT! Collectively, these documents contain the authorizations and information necessary to ship proper versions of the software on the correct media. Please return them promptly to avoid unnecessary delays in shipping. Please return all documents by mail, express courier, or as otherwise directed.

Please show the following remittance address on your purchase order:

Esri, File #54630, Los Angeles, CA 90074-4630

DELIVERY

FOB ORIGIN

Software: Allow 30 days from Esri's receipt of purchase order, signed software license agreement(s), and other documents, as required. Esri software license agreements may be accessed at esri.com/legal.

Hardware: Manufacturer's terms apply. Lead times depend on make/models purchased.

Standard delivery is by surface carrier for hardware. Actual delivery method may vary depending on weight. Other service is available for an additional fee (e.g., overnight delivery).

PAYMENT TERMS

Net 30 days, on approved credit.

WARRANTY

Warranty and service are provided by manufacturer(s).

TAXES

Prices quoted do not include applicable sales or use taxes unless so stated. Esri reserves the right to collect sales tax assessed by states as required by law. Esri will add state sales tax to the invoice unless Esri receives proof with the order that your organization is tax exempt or pays state tax directly.

Esri collects and pays sales tax in Alabama, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Illinois, Indiana, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Washington, and Wisconsin. In preparing your budget, please allow for applicable sales tax. Esri reserves the right to collect sales tax assessed by additional states as required by law.



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ArcPad® with a Trimble Juno SB, SC, or SD Handheld Special Offer Domestic Order Form

3/23/11

BILL TO	
Organization	
Department	P.O. No.
Address	
Attention	
Phone	Fax
E-mail	

ORDERED BY	
Organization	
Date of Order	P.O. No.
Phone	Fax
Contact	Esri Customer No.

SHIP TO	
Organization	
Department	
Address	
Attention	
Phone	Fax
E-mail	

Qty.	Description	Unit Package Price	Total
	Package No. 1—ArcPad with Trimble Juno SB Handheld—Part No. 107612	\$1,299	
	Package No. 2—ArcPad with Trimble Juno SB Handheld and GPScorrect Extension for ArcPad—Part No. 107614	\$1,750	
	Package No. 3—ArcPad with Trimble Juno SC Handheld—Part No. 107615	\$1,550	
	Package No. 4—ArcPad with Trimble Juno SC Handheld and GPScorrect Extension for ArcPad—Part No. 107616	\$1,995	
	Package No. 5—ArcPad with Trimble Juno SD Handheld—Part No. 123897	\$1,749	
	Package No. 6—ArcPad with Trimble Juno SD Handheld and GPScorrect Extension for ArcPad—Part No. 123898	\$2,200	

Optional Items (enter items and prices below)	Unit Price	Net Price

Optional Items Total	
Subtotal	
Shipping	Included
Sales Tax*	
Total Due Esri	

THANK YOU FOR YOUR ORDER!

Please attach sheet of additional options and pricing, if necessary.

* Please add appropriate sales tax in the states of AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, KS, MA, MD, MI, MN, MO, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, SC, TN, TX, UT, VA, VT, WA, and WI. Esri reserves the right to correct sales tax rates and/or collect the sales tax assessed by additional states as required by law, without notice. Items may be shipped separately.

FAX YOUR ORDER TO
800-330-7053
ATTN.: Customer Service/Kelly Campos
Esri
380 New York Street • Redlands, CA 92373-8100

NOTES	
<p>A. If submitting a purchase order, a credit application will need to be completed if one is not already on file with Esri.</p> <p>B. Delivery is based on manufacturer availability.</p> <p>C. All sales are final. Opened boxes cannot be returned for credit.</p>	<p>PAYMENT OPTIONS:</p> <p>(a) Enclose a check payable to Esri with this form.</p> <p>(b) Complete credit card authorization information below.</p> <p>(c) Enclose a completed purchase order with this form.</p> <p>We will not ship without payment or purchase order enclosed. Acceptance of purchase order is based on credit approval.</p>

CREDIT CARD AUTHORIZATION					
Card Number	Check One				Expiration Date
	AMEX	Disc.	MC	Visa	
Cardholder Signature	Approval Code (Esri use only)				
Printed Name of Cardholder					



IN-HOUSE USE
ORIGINATED BY _____ DEPT. _____ PHONE _____ CLIENT'S REQUEST \$ _____

**ESRI
CREDIT APPLICATION
COMPANY INFORMATION**

COMPANY NAME: _____ TELEPHONE: _____
DBA: _____ FAX: _____
ADDRESS: _____ CONTACT: _____

TAX EXEMPT: YES/NO. IF YES, PLEASE ATTACH
COPY OF EXEMPTION CERTIFICATES FOR ALL STATES.
LENGTH OF TIME IN BUSINESS: _____ FEDERAL ID NO.: _____
NUMBER OF EMPLOYEES: _____
_____ CORPORATION _____ PROPRIETORSHIP _____ PARTNERSHIP
IF A CORPORATION, IN WHAT STATE INCORPORATED: _____
DATE OF INCORPORATION: _____
PRESIDENT: _____ VICE PRESIDENT: _____
PARTNER'S NAME(S): _____
PERSONS WITH CORPORATE SIGNATORY AUTHORITY: _____
COMPANY CLASSIFICATION: _____ FORTUNE 500 _____ UNIVERSITY, COLLEGE, OR PUBLIC SCHOOLS
_____ LOCAL, STATE, OR FEDERAL GOVERNMENT _____ NONE OF THE ABOVE
BRIEFLY DESCRIBE YOUR COMPANY'S FUNCTION: _____

BANK REFERENCE

(Please list all banks and banking account numbers; attach additional pages if necessary.)

BANK NAME: _____ TELEPHONE: _____
ADDRESS: _____ CONTACT: _____

CHECKING ACCOUNT NO.: _____
OTHER ACCOUNT NO.: _____
LOAN NO.: _____

VENDOR REFERENCE

(PROVIDE 5)

NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____
ADDRESS: _____

TELEPHONE: _____

**ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (ESRI), PAYMENT POLICY:
NET 30 DAYS, 1.5 PERCENT LATE FEE PER MONTH AFTER 30 DAYS.**

BY SIGNING BELOW, COMPANY CERTIFIES AND ATTESTS FINANCIAL RESPONSIBILITY FOR ANY AND ALL CORRECT ESRI INVOICES TO COMPANY AND ITS ABILITY TO PAY SUCH INVOICES IN ACCORDANCE WITH ESRI'S PAYMENT POLICY. COMPANY FURTHER AGREES TO PAY REASONABLE ATTORNEY'S FEES, PLUS INTEREST, IN THE EVENT OF DEFAULT IN PAYMENTS IN COMPLIANCE WITH ESRI POLICY. THE INFORMATION CONTAINED HEREIN IS ONLY FOR THE PURPOSE OF OBTAINING CREDIT AND AUTHORIZES ESRI TO OBTAIN INFORMATION CONCERNING COMPANY'S CREDIT STANDING.

PLEASE FAX TO ESRI CREDIT ANALYST AT 909-307-3031 AND MAIL ORIGINAL.

BY: _____ DATE: _____



PRODUCT INFORMATION

Standard features

System

- o Windows Mobile 6.1
- o 533 MHz Samsung processor
- o Juno SC only—Integrated HSDPA 3.5G cellular modem (Quad-band GSM/GPRS and Tri-band WCDMA 3.5G)
- o Juno SD only—Integrated data and voice-capable HSDPA 3.5G cellular (Quad-band GSM/GPRS and Tri-band WCDMA 3.5G)
- o Juno SD only—Integrated SMS capability
- o Integrated Bluetooth v2.0 wireless technology
- o Integrated 802.11b/g wireless LAN
- o Integrated digital camera (color, 3 megapixel resolution)
- o 128 MB RAM
- o 128 MB non-volatile Flash data storage
- o microSD (microSDHC compatible) memory card slot
- o QVGA display (240 x 320), sunlight-readable color touch screen
- o All-day internally rechargeable and removable Li-Ion battery
- o Integrated speaker and microphone
- o Audio jack

GPS

- o Integrated high-sensitivity GPS/SBAS⁷ receiver and antenna
- o 2 to 5 meter accuracy after differential correction (real-time)
- o 1 to 3 meter accuracy after differential correction (postprocessed with GPSCorrect and GPS Analyst)
- o NMEA and SiRF protocol support

Standard Software

- o Microsoft Office Mobile, includes Excel Mobile, Word Mobile, Internet Explorer Mobile, Outlook Mobile, and PowerPoint® Mobile
- o Adobe Reader
- o Transcriber (handwriting recognition)

Standard Accessories

- o AC Power supply with international adapter kit
- o USB data cable
- o Stylus (2-pack)
- o Wrist lanyard
- o Rechargeable Li-ion battery
- o Quick Start Guide
- o Getting Started CD, containing User Guide



Technical Specifications

Physical

Size	12.9 cm x 7.4 cm x 3.0 cm (5.1 in x 2.9 in x 1.2 in)	
Weight	Juno SC and SD—0.24 kg (0.54 lb) with battery Juno SB—0.23 kg (0.52 lb) with battery	
Processor	533 MHz Samsung S3C2443 processor	
Memory	128 MB RAM and 128 MB internal Flash storage	
Battery	Internal 2600 mAh lithium-ion, rechargeable in unit	
Power ²	Low (no GPS, backlight ON ³)	14 hours
	Normal (with GPS and backlight ON)	8 hours

Environmental

Temperature	
Operating	0 °C to +60 °C (32 °F to 140 °F)
Storage	-20 °C to +70 °C (-4 °F to 158 °F)
Drop	76 cm (2.5 ft) drop
	2 drops per 6 sides at ambient temperature 23 °C (73 °F)
Tumble	50 cycles (100 drops) x 50 cm (1.64 ft), 5 cycles/minute

Input/output

Expansion	microSD Card slot (microSDHC compatible)
Display	8.9 cm (3.5 in) QVGA (240 x 320 pixel) TFT 16 bit (65,536) colors, LED backlight
Interface	Touch screen, hardware control keys, power status LED Audio system events, warnings, and notifications Soft Input Panel (SIP) virtual keyboard and handwriting recognition software
Audio	Microphone and speaker, record and playback utilities Industry-standard 3.5 mm stereo earphone jack
I/O	USB client v2.0 compliant
Radios	Bluetooth 2.0 ⁴ , Wireless LAN 802.11b/g Integrated HSDPA 3.5G cellular modem ⁵
Digital Camera	3 megapixel color camera with autofocus JPEG photo format, WMV video format

GPS

Channels	12 (L1 code only)
Integrated real-time	SBAS ⁷
Update rate	1 Hz
Time to first fix	30 seconds (typical)
Protocols	SiRF, NMEA-0183

Accuracy (HRMS)⁶ after differential correction

Code Postprocessed	1–3 m
Real-time (SBAS ⁷)	2–5 m



¹ SBAS (Satellite Based Augmentation System). Includes WAAS (Wide Area Augmentation System) available in North America only, EGNOS (European Geostationary Navigation Overlay System) available in Europe only, and MSAS available in Japan only.

² Using wireless technology, such as Bluetooth, wireless LAN or cellular modem will consume additional battery power.

³ Backlight setting at 70% brightness.

⁴ Bluetooth and wireless LAN type approvals are country specific.

⁵ Tri-Band UMTS/HSDPA; Quad-Band GSM/GPRS/EDGE. The Juno SC handheld is PTCRB certified and can operate on any of these networks that do not require carrier certification.

⁶ Horizontal Root Mean Squared accuracy. Requires data to be collected using horizontal mounting, minimum of 4 satellites, PDOP mask at 99, SNR mask at 12 dBHz, elevation mask at 5 degrees, and reasonable multipath conditions. Ionospheric conditions, multipath signals or obstruction of the sky by buildings or heavy tree canopy may degrade precision by interfering with signal reception. Accuracy varies with proximity to base station by +1 ppm for postprocessing and real-time.

Specifications subject to change without notice.

Trimble Limited Warranty Terms and Conditions

Product Limited Warranty

Subject to the terms and conditions set forth herein, Trimble Navigation Limited ("Trimble") warrants that for a period of one (1) year from date of purchase this Trimble product (the "Product") will substantially conform to Trimble's publicly available specifications for the Product and that the hardware and any storage media components of the Product will be substantially free from defects in materials and workmanship.

Product Software

Product software, whether built into hardware circuitry as firmware, provided as a stand-alone computer software product, embedded in flash memory, or stored on magnetic or other media, is licensed solely for use with or as an integral part of the Product and is not sold. The terms of the end user license agreement, as included below, govern the use of the Product Software, including any differing limited warranty terms, exclusions, and limitations, which shall control the terms and conditions set forth in the limited Product warranty.

Warranty Remedies

If the Trimble Product fails during the warranty period for reasons covered by this limited warranty and you notify Trimble of such failure during the warranty period, Trimble will repair OR replace the nonconforming Product with new, equivalent to new, or reconditioned parts or Product, OR refund the Product purchase price paid by you, at Trimble's option, upon your return of the Product in accordance with Trimble's product return procedures then in effect.

How to Obtain Warranty Service

To obtain warranty service for the Product, please contact your Trimble dealer. Alternatively, you may contact Trimble to request warranty service at +1-408-481-6940 (24 hours a day) or e-mail your request to trimble_support@trimble.com. Please be prepared to provide

- Your name, address, and telephone numbers
- Proof of purchase
- A copy of this Trimble warranty
- A description of the nonconforming Product including the model number, and
- An explanation of the problem

The customer service representative may need additional information from you, depending on the nature of the problem.



Warranty Exclusions and Disclaimer

This Product limited warranty shall only apply in the event and to the extent that (i) the Product is properly and correctly installed, configured, interfaced, maintained, stored, and operated in accordance with Trimble's applicable operator's manual and specifications, and (ii) the Product is not modified or misused. This Product limited warranty shall not apply to, and Trimble shall not be responsible for, defects or performance problems resulting from (i) the combination or utilization of the Product with hardware or software products, information, data, systems, interfaces, or devices not made, supplied, or specified by Trimble; (ii) the operation of the Product under any specification other than, or in addition to, Trimble's standard specifications for its products; (iii) the unauthorized installation, modification, or use of the Product; (iv) damage caused by accident, lightning or other electrical discharge, fresh or salt water immersion or spray (outside of Product specifications), or exposure to environmental conditions for which the Product is not intended; (v) normal wear and tear on consumable parts (e.g., batteries); or (vi) cosmetic damage. Trimble does not warrant or guarantee the results obtained through the use of the Product or Software, or that software components will operate error free.

NOTICE REGARDING PRODUCTS EQUIPPED WITH TECHNOLOGY CAPABLE OF TRACKING SATELLITE SIGNALS FROM SATELLITE-BASED AUGMENTATION SYSTEMS (SBAS) (WAAS/EGNOS, AND MSAS), OMNISTAR, GPS, MODERNIZED GPS OR GLONASS SATELLITES, OR IALA BEACON SOURCES: TRIMBLE IS NOT RESPONSIBLE FOR THE OPERATION OR FAILURE OF OPERATION OF ANY SATELLITE-BASED POSITIONING SYSTEM OR THE AVAILABILITY OF ANY SATELLITE-BASED POSITIONING SIGNALS.

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