



# ESRI USER CONFERENCE

July 20–24, 2015 | San Diego Convention Center

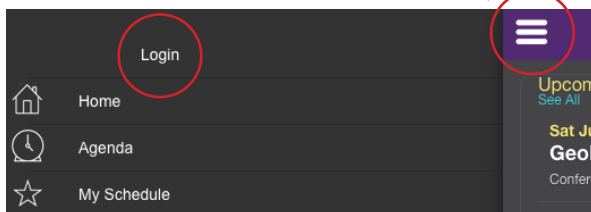
## Frequently Asked Questions about the Esri Events Mobile and Web Apps

### 1. How do I log in?

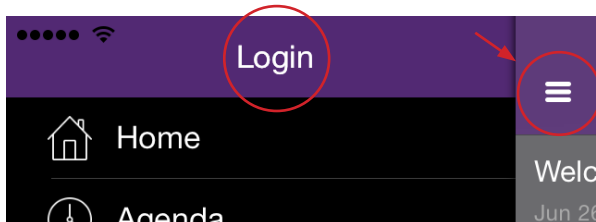
Please ensure that you have the latest version of the iOS and Android apps.

The login credentials are the same as your Esri Account.

To log in to the **web app**  
click the menu icon and click Login:



To log in to the **mobile app**  
tap the menu icon and tap Login:



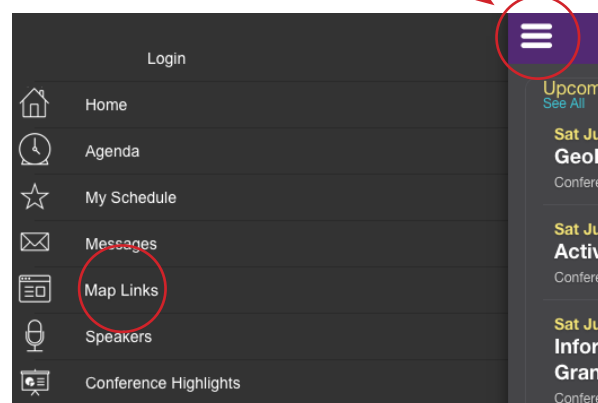
### 2. How do I use My Schedule/My Planner?

Log in to the app with your Esri Account to save sessions to your planner.

Once logged in, your personalized schedule will be available across devices. In order for syncing to work, please ensure that you are logged in on all your devices (web and native apps). The time to sync ranges from instantaneous to a couple of minutes.

### 3. Where do I find maps of the Convention Center and surrounding areas?

Click the menu icon and click Map Links.



### 4. How do I download a paper version?

A downloadable version can be found here\*:

<http://www.esri.com/uc15pocketagenda>

\*Please note that the agenda is subject to change.

### 5. There are a lot of sessions; how do I find the ones that interest me?

Once you select the "User Conference" from the list of events, use the search within the Agenda section of the app to look up sessions by keyword or title.