ArcPad® packaged with a Trimble® Nomad™ 900GLC Ultra-rugged Handheld with integrated GPS and Digital Camera and options for a Laser Bar Code Scanner and Cellular Modem

A special promotional offer for US customers only.

Trimble Nomad 900GLC Ultra-rugged Handheld Features

- 806 MHz XScale Processor
- 3.5-inch VGA display (480 x 640) sunlight-readable color touch-screen
- Integrated SiRF Star III GPS (1–3-meter postprocessed accuracy*)
- Integrated 5-Megapixel Autofocus Digital Camera with Flash
- Numeric-style keypad
- Integrated Bluetooth and 802.11b/g wireless LAN
- 128 MB DDR SDRAM
- 6 GB nonvolatile Flash storage
- Secure Digital (SD) memory card slot
- AC Adapter
- Microsoft Windows Mobile version 6.1 software

*Regarding the integrated GPS for Nomad 900G series, add the Trimble Positions ArcPad Extension License to provide 1–3-meter GPS accuracy after postprocessing with Trimble Positions Desktop add-in Perpetual License for ArcGIS® for Desktop. For higher-end, more accurate GPS solutions, please see our GeoCollector™ offering or our Nomad offering with Pathfinder® Pro6T or Pro6H receiver.

Pricing

<table>
<thead>
<tr>
<th>Item #</th>
<th>Package</th>
<th>Unit Price</th>
</tr>
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<tbody>
<tr>
<td>100905</td>
<td>ArcPad with the Trimble Nomad 900GLC Ultra-rugged Handheld</td>
<td>$2,725</td>
</tr>
</tbody>
</table>

Trimble Positions

Trimble Positions for ArcPad
The Trimble Positions ArcPad extension collects and verifies Global Navigation Satellite System (GNSS) data to enable improved GIS data accuracy within Esri® ArcPad workflows.

<table>
<thead>
<tr>
<th>Item #</th>
<th>Product</th>
<th>Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>134172</td>
<td>Trimble Positions ArcPad Extension License</td>
<td>$495</td>
</tr>
</tbody>
</table>
Trimble Positions for ArcGIS for Desktop
The Trimble Positions Desktop add-in for ArcGIS for Desktop completes the back-office workflow and seamlessly corrects collected positions using differential correction.

This add-in is available for both ArcGIS for Windows Mobile and ArcPad workflows.

<table>
<thead>
<tr>
<th>Item #</th>
<th>Product</th>
<th>Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>132809</td>
<td>Trimble Positions Desktop Add-in Perpetual License for ArcGIS for Desktop</td>
<td>$1,995</td>
</tr>
</tbody>
</table>

Software Delivery

ArcPad
ArcPad is delivered via electronic download from Esri. Users will receive an e-mail communication with a token that directs them to their Esri Global Account. Customers who do not have an Esri Global Account must create one before they can use the token to receive access for downloading software from the Customer Care portal. Existing customers who already have access to the Customer Care portal will be able to download ArcPad.

Official media is available on DVD for an additional fee.

StreetMap™ Premium
StreetMap Premium TomTom North America is included with the ArcPad license. Customer must request unlock codes for StreetMap Premium to use StreetMap data.

Trimble Nomad 900G Series Options
Available only at time of purchase

<table>
<thead>
<tr>
<th>Item #</th>
<th>Option</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>109020</td>
<td>Upgrade from Nomad GLC to Nomad 900GLE with 1D Laser Bar Code Scanner.</td>
<td>$375</td>
</tr>
<tr>
<td>114986</td>
<td>Upgrade from Nomad GLC to Nomad 900GXE with Integrated Cellular Modem and 1D Laser Bar Code Scanner.</td>
<td>$550</td>
</tr>
</tbody>
</table>
Cellular Modem Details
The modem is for data only; voice calls are not supported. The Integrated Cellular Modem is equipped with a quad band GSM module that operates in the 850/900/1800/1900 MHz frequency bands. The GPRS/EDGE cellular modem will work on any GSM network operating in these bands that does not require carrier certification. The Trimble Nomad 900GXE handheld with the cellular option is AT&T certified. Other carriers may also require certification. Cellular service is not included or activated and is the customer's responsibility. With this option the Nomad 900GXE has cellular capability, but cellular service is not included or activated and is the customer's responsibility. More details regarding the Cellular Modem can be found on page 5.

Available Training

<table>
<thead>
<tr>
<th>Item #</th>
<th>Option</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>125695</td>
<td>On-Site ArcPad with Trimble GPS Handheld Training</td>
<td>On-site, two-day training on ArcPad with Trimble GPS handheld(s) for up to 12 students by Electronic Data Solutions. This course will focus on being productive with ArcPad in the field and how to collect and process high-quality GPS data with ArcPad, the Trimble Positions ArcPad extension, and the Trimble Positions Desktop add-in for ArcGIS for Desktop. Students will learn best practices for geodatabase design and map authoring as they relate to mobile GIS projects and get hands-on experience walking through the typical steps of an ArcPad data collection project. Pricing includes student manuals for up to 12 students. At a minimum, customer must provide one Trimble GPS handheld and one machine supporting ArcGIS for Desktop per two students. Additional hardware can be provided upon request (rental fees apply). Pricing includes training as specified, airfare, car, hotel, per diem expenses, and shipping of material. Pricing is also based on a minimum three-week lead time for scheduling.</td>
<td>$7,200</td>
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</table>
## Extended Warranty Options

<table>
<thead>
<tr>
<th>Item #</th>
<th>Option</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>100908</td>
<td>Extended Hardware Warranty</td>
<td>The Extended Hardware Warranty gives you the assurance that your Trimble Nomad 900G series Handheld hardware will be maintained for the period of the warranty.</td>
<td>$325</td>
</tr>
<tr>
<td>133660</td>
<td>Trimble Positions ArcPad Extension Warranty</td>
<td>Additional one-year enhancement coverage for the Trimble Positions ArcPad extension. This extends the standard one-year Trimble Positions ArcPad extension software enhancement coverage. If any enhancements to the Trimble Positions ArcPad extension software are released during this time, you will be entitled to them at no charge.</td>
<td>$99</td>
</tr>
<tr>
<td>132810</td>
<td>Additional One-Year Support of Trimble Positions Desktop Add-in Perpetual License</td>
<td>Additional year of support for Trimble Positions Desktop add-in Perpetual License for ArcGIS for Desktop.</td>
<td>$399</td>
</tr>
</tbody>
</table>

## Trimble Nomad 900G Series Handheld Accessories

<table>
<thead>
<tr>
<th>Item #</th>
<th>Option</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>100913</td>
<td>Nomad 900G series Handheld 12V Vehicle Charger</td>
<td>The vehicle charging cable provides the ability to charge your Trimble Nomad 900G series Handheld on the go using the power from your car. The cable is suitable for use with standard 12-volt vehicle cigarette lighters.</td>
<td>$149</td>
</tr>
<tr>
<td>100914</td>
<td>Nomad 900G series Rechargeable Li-Ion Battery Module</td>
<td>Use this replacement battery module as a spare battery for long days in the field. The Trimble Nomad 900G series Handheld comes standard with one rechargeable lithium-ion battery module.</td>
<td>$95</td>
</tr>
<tr>
<td>100915</td>
<td>Nomad 900G series Spare Battery Charger</td>
<td>Use this battery charger module to recharge spare Nomad 900G series batteries while you continue to use the device. You can use either the Nomad 900G series international AC adapter or the 12-volt vehicle charger to power the battery charger.</td>
<td>$50</td>
</tr>
</tbody>
</table>
### Item # | Option | Description | Price
--- | --- | --- | ---
100916 | Nomad 900G series Deluxe Nylon Carry Case | This Deluxe Carry Case enables you to operate your Trimble Nomad 900G series Handheld while it remains in the case and also keeps the Handheld safe from knocks and bumps while you transport it. The Handheld's connectors are accessible through the case, and a flip-up cover provides easy access to the screen and keypad. | $40
105575 | Nomad 900G series Stylus Pen | The additional rugged stylus, which locks magnetically in a slot on the back of the Trimble Nomad 900G series Handheld, is made of steel and has a spring-loaded plastic tip. The Trimble Nomad 900G series Handheld is provided with a stylus as standard. The stylus also has a screwdriver to fit the Trimble Nomad 900G series Handheld screws and a hole for attaching to a lanyard. | $20
114828 | Antiglare Screen Protectors 2-Pack (ultraclear) | Use these high-quality antiglare screen protectors to reduce reflections from the screen when working in bright sunlight and various outdoor lighting conditions and to prevent your Nomad screen from becoming scratched or marked. | $20

### Cellular Modem Questions

*Caution: Use of the cellular modem will incur charges that may be fixed (per month) or may be based on the data bandwidth you use. Charges when roaming outside your home network (e.g., abroad) are significantly higher than those incurred when on your home network. Please check with your carrier for full details of usage charges, both on its own network and when "roaming."

**What can I use the Trimble Nomad 900GXE cellular modem option capabilities for?**

The Trimble Nomad 900GXE handheld with the cellular option is described as having wireless wide area network (WAN) capability, as the modem can be used to transmit or receive data anywhere within the range of the mobile phone carrier's cellular network. You can use the cellular modem to

- Receive real-time corrections from VRS™ networks for use with the GPS Pathfinder ProXRT receiver for high-accuracy GIS data collection.
- Exchange or synchronize data with a remote server without returning to the office.
- Access background maps from an Internet map server in the field.
- Send or receive e-mail in the field.
Can the Trimble Nomad 900GXE cellular modem be used for voice calls?

No. The modem is for data only, and voice calls are not supported.

Will the cellular modem work in my region?

The Trimble Nomad 900GXE handheld with the cellular option is equipped with a quad band GSM module that operates in the 850/900/1800/1900 MHz frequency bands. The GPRS/EDGE cellular modem on these devices will work on any GSM network operating in these bands that does not require carrier certification. The Trimble Nomad 900GXE handheld with the cellular option is AT&T certified. Other carriers may also require certification. The Trimble Nomad 900GXE handheld with the cellular option is certified for use in the USA.

For advice on local network coverage and whether the Trimble Nomad 900GXE will work on your local network, consult your carrier.
ESRI QUOTATION TERMS AND CONDITIONS

These prices and terms are valid only for items purchased and delivered within the United States excluding Guam, Puerto Rico, and the Virgin Islands.

This quotation information is proprietary and may not be copied or released other than for the express purpose of system selection and purchase. This information may not be given to outside parties or used for any other purpose without written consent from Esri.

ORDER PROCESS

The order process is initiated when Esri receives an original purchase order or some form of advance payment. Several additional documents (e.g., credit application, if not using credit card, and tax exemption certificate) are required to complete the order.

IMPORTANT! Collectively, these documents contain the authorizations and information necessary to ship proper versions of the software on the correct media. Please return them promptly to avoid unnecessary delays in shipping. Please return all documents by mail or express courier or as otherwise directed.

Please show the following remittance address on your purchase order:

Esri, File #54630, Los Angeles, CA 90074-4630

DELIVERY

FOB ORIGIN

Software: Allow 30 days from Esri's receipt of purchase order, signed Software License Agreement(s), and other documents, as required. Esri software license agreements may be accessed at esri.com/legal.

Hardware: Manufacturer's terms apply. Lead times depend on make/models purchased.

Standard delivery method is ground or two-day air for software and surface carrier for hardware. Actual delivery method may vary depending on weight. Other service is available for an additional fee (e.g., overnight delivery).

PAYMENT TERMS

Net 30 days, on approved credit.

WARRANTY

Warranty and service are provided by manufacturer(s).

TAXES

Prices quoted do not include applicable sales or use taxes unless so stated. Esri reserves the right to collect sales tax assessed by states as required by law. Esri will add state sales tax to the invoice unless Esri receives proof with the order that your organization is tax exempt or pays state tax directly.

Esri collects and pays sales tax in Alabama, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Illinois, Indiana, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Washington, and Wisconsin. In preparing your budget, please allow for applicable sales tax. Esri reserves the right to collect sales tax assessed by additional states as required by law.
# ArcPad® with Trimble® Nomad™ 900GLC Ultra-rugged Handheld Special Offer

## Domestic Order Form

**Order Date:** 6/14/13

### BILL TO

<table>
<thead>
<tr>
<th>Organization</th>
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</thead>
<tbody>
<tr>
<td>Department</td>
<td>PO No.</td>
</tr>
<tr>
<td>Address</td>
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<tr>
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<tr>
<td>Phone</td>
<td>Fax</td>
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</table>

### SHIP TO

<table>
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<tr>
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<td></td>
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<td>Phone</td>
<td>Fax</td>
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<tr>
<td>E-mail</td>
<td></td>
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</table>

### ORDERED BY

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<tr>
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</thead>
<tbody>
<tr>
<td>Date of Order</td>
<td>PO No.</td>
</tr>
<tr>
<td>Phone</td>
<td>Fax</td>
</tr>
<tr>
<td>Contact</td>
<td>Esri Customer No.</td>
</tr>
</tbody>
</table>

### Description

<table>
<thead>
<tr>
<th>Qty.</th>
<th>Description</th>
<th>Unit Price</th>
<th>Total</th>
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<tbody>
<tr>
<td>1</td>
<td>ArcPad with Trimble Nomad 900GLC Ultra-rugged Handheld</td>
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<td>1</td>
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<td>1</td>
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<td>$550</td>
<td></td>
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</table>

### Optional Items (enter items and prices below)

<table>
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<tr>
<th>Unit Price</th>
<th>Net Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Notes

- Please add appropriate sales tax in the states of AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, KS, MA, MD, MI, MN, MO, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, SC, TN, TX, UT, VA, VT, WA, and WI. Esri reserves the right to correct sales tax rates and/or collect the sales tax assessed by additional states as required by law, without notice. Items may be shipped separately.

### Payment Options:

- Enclose a check payable to Esri with this form.
- Complete credit card authorization information below.
- Enclose a completed purchase order with this form.

We will not ship without payment or purchase order enclosed. Acceptance of purchase order is based on credit approval.

### Credit Card Authorization

<table>
<thead>
<tr>
<th>Card Number</th>
<th>Check One</th>
<th>Expiration Date</th>
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<tr>
<td></td>
<td>AMEX</td>
<td>Disc.</td>
</tr>
<tr>
<td>Cardholder Signature</td>
<td>Approval Code (Esri use only)</td>
<td></td>
</tr>
<tr>
<td>Printed Name of Cardholder</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Fax Your Order To

800-330-7053

ATTN.: Customer Service/Alan Chrest

Esri
380 New York Street • Redlands, CA 92373-8100

### Thank You for Your Order!
ESRI
CREDIT APPLICATION

COMPANY INFORMATION

COMPANY NAME: ____________________________   TELEPHONE: ____________________________

DBA: ____________________________   FAX: ____________________________

ADDRESS: ____________________________   CONTACT: ____________________________

LENGTH OF TIME IN BUSINESS: ____________________________

NUMBER OF EMPLOYEES: ____________________________

IF A CORPORATION, IN WHAT STATE INCORPORATED: ____________________________

DATE OF INCORPORATION: ____________________________

PRESIDENT: ____________________________   VICE PRESIDENT: ____________________________

PARTNER'S NAME(S): ____________________________

PERSONS WITH CORPORATE SIGNATORY AUTHORITY: ____________________________

COMPANY CLASSIFICATION: FORTUNE 500   UNIVERSITY, COLLEGE, OR PUBLIC SCHOOLS

LOCAL, STATE, OR FEDERAL GOVERNMENT   NONE OF THE ABOVE

BRIEFLY DESCRIBE YOUR COMPANY'S FUNCTION: ____________________________

BANK REFERENCE
(Please list all banks and banking account numbers; attach additional pages if necessary.)

BANK NAME: ____________________________   TELEPHONE: ____________________________

ADDRESS: ____________________________   CONTACT: ____________________________

CHECKING ACCOUNT NO.: ____________________________

OTHER ACCOUNT NO.: ____________________________

LOAN NO.: ____________________________

VENDOR REFERENCE
(PROVIDE 5)

NAME: ____________________________   ADDRESS: ____________________________

TELEPHONE: ____________________________

NAME: ____________________________   ADDRESS: ____________________________

TELEPHONE: ____________________________

NAME: ____________________________   ADDRESS: ____________________________

TELEPHONE: ____________________________

NAME: ____________________________   ADDRESS: ____________________________

TELEPHONE: ____________________________

ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (ESRI), PAYMENT POLICY:

NET 30 DAYS, 1.5 PERCENT LATE FEE PER MONTH AFTER 30 DAYS.

BY SIGNING BELOW, COMPANY CERTIFIES AND ATTESTS FINANCIAL RESPONSIBILITY FOR ANY AND ALL CORRECT ESRI INVOICES TO COMPANY AND ITS ABILITY TO PAY SUCH INVOICES IN ACCORDANCE WITH ESRI'S PAYMENT POLICY. COMPANY FURTHER AGREES TO PAY REASONABLE ATTORNEY'S FEES, PLUS INTEREST, IN THE EVENT OF DEFAULT IN PAYMENTS IN COMPLIANCE WITH ESRI POLICY. THE INFORMATION CONTAINED HEREIN IS ONLY FOR THE PURPOSE OF OBTAINING CREDIT AND AUTHORIZES ESRI TO OBTAIN INFORMATION CONCERNING COMPANY'S CREDIT STANDING.

PLEASE FAX TO ESRI CREDIT ANALYST AT 909-307-3031 AND MAIL ORIGINAL.

BY: ____________________________   DATE: ____________________________
PRODUCT INFORMATION

STANDARD FEATURES

System
• Windows Mobile® version 6.1 operating system
• 806 MHz XScale processor
• 128 MB DDR SDRAM
• 6 GB nonvolatile Flash storage
• Integrated 5-Megapixel Autofocus Digital Camera with Flash
• Secure Digital (SD) memory card slot
• Integrated Bluetooth 2.0
• Integrated 802.11 b/g wireless LAN
• 3.5-inch (8.9 cm) VGA display, sunlight-readable color touch screen
• Integrated speaker and microphone
• Numeric-style keypad
• Rechargeable battery, user-removable, hot-swappable
• 15-hour battery life with active use (default settings)
• 12-month limited warranty

GPS
• Integrated high-sensitivity SiRF Star III GPS/SBAS4 receiver and antenna
• 2–5-meter accuracy after real-time differential correction
• 1–3-meter accuracy after postprocessing
• SiRFInstantFixII support
• WAAS/EGNOS support

Standard Software
• Microsoft® Office Mobile
• Transcriber (handwriting recognition)

Standard Accessories
• Rechargeable Li-Ion battery module
• Rugged stylus with spring-loaded tip
• Stylus lanyard
• AC Power supply with International adapter kit
• USB data cable
• User guide
• Hand strap
• Screen protectors (2-pack)
• Getting Started CD with ActiveSync® technology
• Serial boot with RS-232 and USB client connectors
TECHNICAL SPECIFICATIONS

Physical
Size 17.6 cm x 10.0 cm x 5.0 cm (6.92 in x 3.92 in x 1.96 in)
Weight 558 g (1.23 lb) including rechargeable battery
Processor 806 MHz XScale processor
Memory 6 GB Internal Flash Storage
Battery Field swappable 5200 mAh Li-Ion rechargeable battery

Environmental
Operating temperature –30 °C to +60 °C (–22 °F to +140 °F)
Storage temperature –40 °C to +70 °C (–40 °F to +158 °F)
Humidity MIL-STD-810F, Method 507.4
Sand and dust IP67, MIL-STD-810F, Method 510.3, Procedures I & II
Water IP67, MIL-STD-810F, Method 512.4, Procedure I
Drop 1.22 m (4 ft), MIL-STD-810F, Method 516.5, Procedure IV
Vibration Vibration resistant, MIL-STD-810F, Method 514.5, Procedures I & II
Altitude 15,000 ft at +23 °C (+73 °F), MIL-STD-810F, Method 500.4
Procedures I, II, & III

Input/Output
Communications Bluetooth¹ 2.0 + EDR, 802.11 b/g wireless LAN WPA²
Optional integrated cellular modem: GSM GPRS/EDGE²
DE9 (M) RS-232 serial, USB client port
USB host port via optional USB Boot accessory
Bluetooth Profiles Dial-Up Networking (DUN)—Terminal role only
Advanced Audio Distribution Profile (A2DP)—Source role only
Human Interface Device (HID), Object Push Profile (OPP)
Personal Area Networking (PAN)—Network AccessPoint role only
Serial Port Profile, ActiveSync over Bluetooth
Display 480 x 640 pixel (VGA) 16-bit color TFT with LED backlight
Audio Mono speaker, unidirectional microphone speaker
Record and playback utilities
Interface Touch screen, backlit hardware control keys
Audio system events, warnings, and notifications
Soft Input Panel (SIP) virtual keyboard and handwriting recognition software, power status LED
GPS Channels 12 (L1 code only)
Update rate 1 Hz
Time to first fix 50 seconds (typical)
Protocols SiRF, NMEA-0183 (NMEA output at 9600 bps)
Accuracy (HRMS) after differential correction

- Code postprocessed: 1–3 m
- Real-time (WAAS): 2–5 m

Certifications
FCC, CE/R&TTE, C-Tick, RoHS Compliant, PTCRB, and GCF Compliant

Specifications subject to change without notice.

1 Bluetooth type approvals are country specific. The Trimble Nomad 900G series has Bluetooth approvals in the US, Canada, the EU, Australia, and New Zealand. For other countries, please contact your local distributor.
2 Trimble Nomad 900GXE only. The 900GXE operates on any GSM network that does not require carrier certification. Consult your Trimble reseller for more information.
3 Horizontal Root Mean Squared accuracy. Requires data to be collected using horizontal mounting, minimum of 4 satellites, PDOP mask at 99, SNR mask at 12 dBHz, elevation mask at 5 degrees, and reasonable multipath conditions. Ionospheric conditions, multipath signals, or obstruction of the sky by buildings or heavy tree canopy may degrade precision by interfering with signal reception. Accuracy varies with proximity to base station by +1 ppm for postprocessing and real time.
4 SBAS (Satellite Based Augmentation System). Includes WAAS (Wide Area Augmentation System) available in North America only, EGNOS (European Geostationary Navigation Overlay System) available in Europe only, and MSAS available in Japan only.
Trimble Navigation Limited

Limited Warranty Terms and Conditions

Product Limited Warranty
Subject to the following terms and conditions, Trimble Navigation Limited ("Trimble") warrants that for a period of one (1) year from date of purchase this Trimble product (the "Product") will substantially conform to Trimble's publicly available specifications for the Product and that the hardware and any storage media components of the Product will be substantially free from defects in materials and workmanship.

Product Software
Product software, whether built into hardware circuitry as firmware, provided as a stand-alone computer software product, embedded in flash memory, or stored on magnetic or other media, is licensed solely for use with or as an integral part of the Product and is not sold. If accompanied by a separate end user license agreement ("EULA"), use of any such software will be subject to the terms of such end user license agreement (including any differing limited warranty terms, exclusions, and limitations), which shall control the terms and conditions set forth in this limited warranty.

Software Fixes
During the limited warranty period, you will be entitled to receive such Fixes to the Product software that Trimble releases and makes commercially available and for which it does not charge separately, subject to the procedures for delivery to purchasers of Trimble products generally. If you have purchased the Product from a Trimble authorized dealer rather than from Trimble directly, Trimble may, at its option, forward the software Fix to the Trimble authorized dealer for final distribution to you. Minor Updates, Major Upgrades, new products, or substantially new software releases, as identified by Trimble, are expressly excluded from this update process and limited warranty. Receipt of software Fixes or other enhancements shall not serve to extend the limited warranty period.

For purposes of this warranty, the following definitions shall apply: (1) "Fix(es)" means an error correction or other update created to fix a previous software version that does not substantially conform to its Trimble specifications; (2) "Minor Update" occurs when enhancements are made to current features in a software program; and (3) "Major Upgrade" occurs when significant new features are added to software, or when a new product containing new features replaces the further development of a current product line. Trimble reserves the right to determine, at its sole discretion, what constitutes a Fix, Minor Update, or Major Upgrade.

Warranty Remedies
If the Trimble Product fails during the warranty period for reasons covered by this limited warranty and you notify Trimble of such failure during the warranty period, Trimble will repair OR replace the nonconforming Product with new, equivalent to new, or reconditioned parts or Product, OR refund the Product purchase price paid by you, at Trimble's option, upon your return of the Product in accordance with Trimble's product return procedures then in effect.
How to Obtain Warranty Service
To obtain warranty service for the Product, please contact your local Trimble authorized dealer. Alternatively, you may contact Trimble to request warranty service at +1-408-481-6940 (24 hours a day) or e-mail your request to trimble_support@trimble.com. Please be prepared to provide

– Your name, address, and telephone numbers
– Proof of purchase
– A copy of this Trimble warranty
– A description of the nonconforming Product including the model number
– An explanation of the problem

The customer service representative may need additional information from you, depending on the nature of the problem.

Warranty Exclusions and Disclaimer
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