

Lightning Talk Presentations – Center of Excellence: Special Achievement in GIS Winners

New Orleans Police Department

Arizona Emergency Management Agency

Orland Fire Protection District

Lebanese Red Cross

National Security and Public Safety Summit @ Esri UC



When Seconds Counts, We are Minutes Away

Steve Rivero, Lieutenant & GIS Manager, and
Dan Ritchie, Lieutenant, Orland Fire Protection District

Lightning Talk Presentation





When Seconds Count,
We are Minutes Away



When Seconds Count





When Seconds Count





When Seconds Count





Total Response Time
00:00:00

When Seconds Count





When Seconds Count

Total Response Time
00:00:16

Dispatch Call Handling
00:00:16





Total Response Time
00:00:46

When Seconds Count



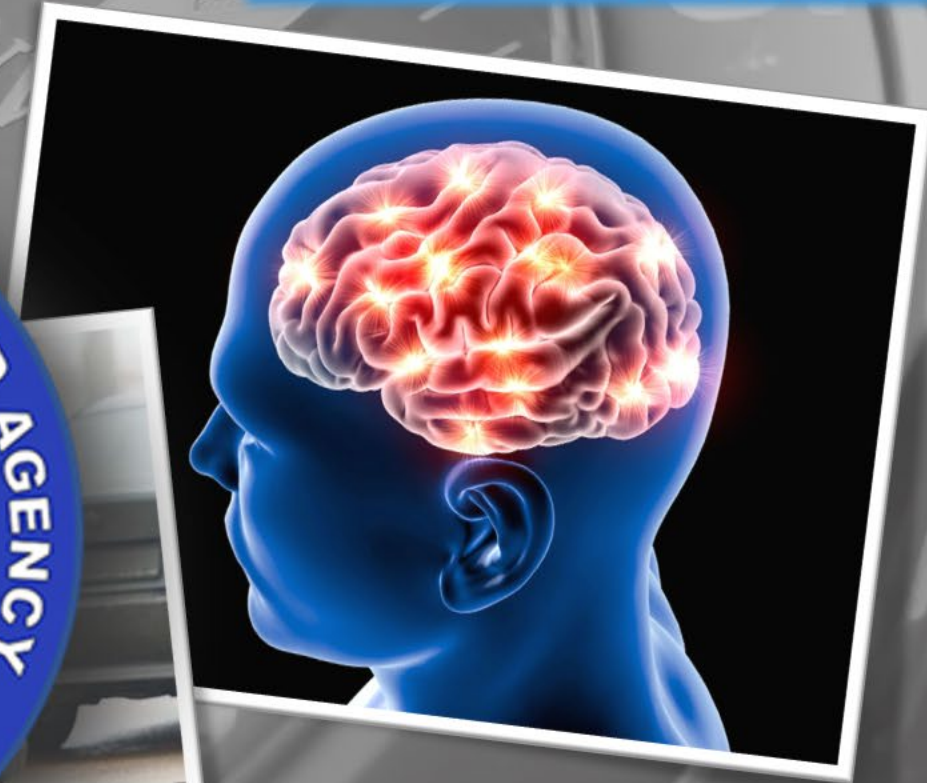
Dispatch Call Handling
00:00:46





Total Response Time
00:01:00

When Seconds Count



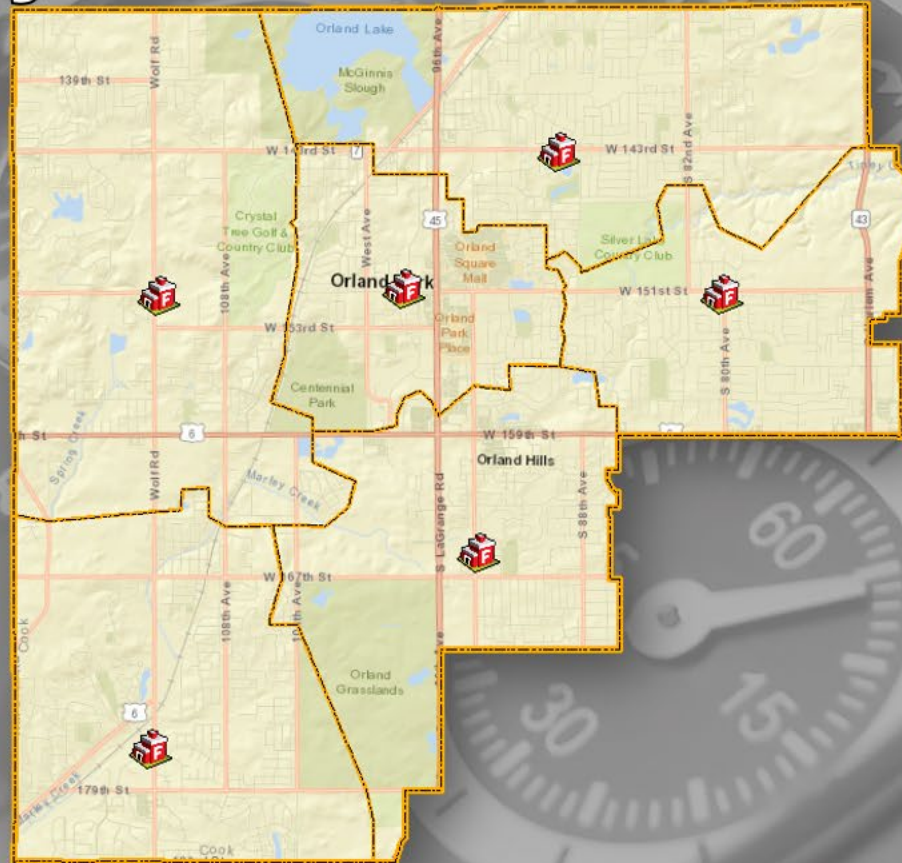
Dispatch Call Handling
00:01:00





Community Risk

Total Response Time
00:01:06



Dispatch Call Handling
00:01:00

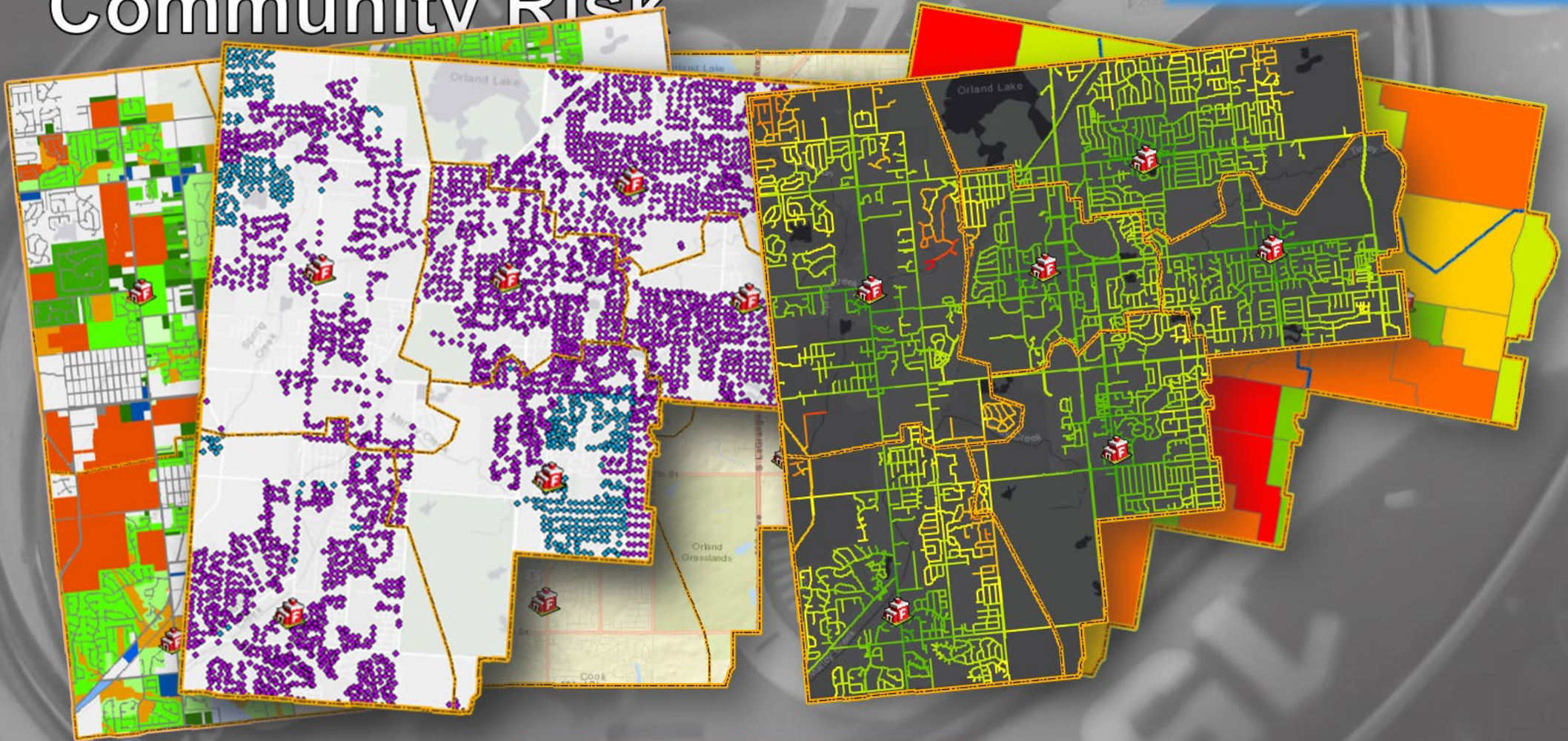
Turnout Time
00:00:06





Community Risk

Total Response Time
00:01:54



Dispatch Call Handling
00:01:00

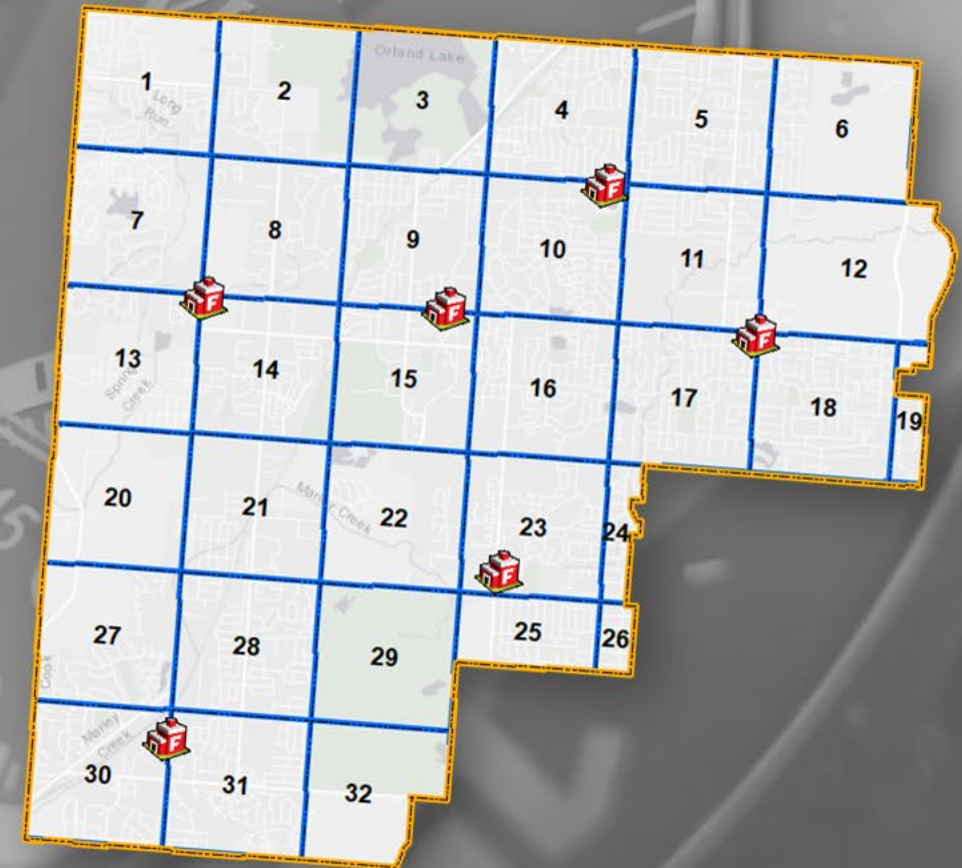
Turnout Time
00:00:54





Performance

Total Response Time
00:02:13



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

Travel Time
00:00:13





Performance

Total Response Time
00:02:37

NFIRSTType	NFIRSTTypeDesc	IncDateTime	AlarmDateTime	EnRouteDateTime	ArrivedDateTime	ClearedDateTime
321	EMS call, excluding vehicle accident with injury	1/1/2015 02:14:46	1/1/2015 02:15:25	1/1/2015 02:17:22	1/1/2015 02:20:22	1/1/2015 02:36:43
321	EMS call, excluding vehicle accident with injury	1/1/2015 02:27:59	1/1/2015 02:28:11	1/1/2015 02:30:30	1/1/2015 02:32:44	1/1/2015 02:59:08
321	EMS call, excluding vehicle accident with injury	1/1/2015 02:55:54	1/1/2015 02:56:20	1/1/2015 02:58:12	1/1/2015 03:01:50	1/1/2015 03:34:03
321	EMS call, excluding vehicle accident with injury	1/1/2015 04:54:47	1/1/2015 04:55:25	1/1/2015 04:57:28	1/1/2015 04:58:33	1/1/2015 05:05:41
611	Dispatched & canceled en route	1/1/2015 09:49:13	1/1/2015 09:49:35	1/1/2015 09:50:33	1/1/2015 09:51:07	1/1/2015 10:16:14
321	EMS call, excluding vehicle accident with injury	1/1/2015 11:23:46	1/1/2015 11:24:28	1/1/2015 11:25:45	1/1/2015 11:30:51	1/1/2015 12:05:35
321	EMS call, excluding vehicle accident with injury	1/1/2015 13:06:31	1/1/2015 13:07:04	1/1/2015 13:08:12	1/1/2015 13:09:54	1/1/2015 13:32:13
		1/1/2015 13:26:02	1/1/2015 13:26:50	1/1/2015 13:27:39	1/1/2015 13:29:55	1/1/2015 14:03:22



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

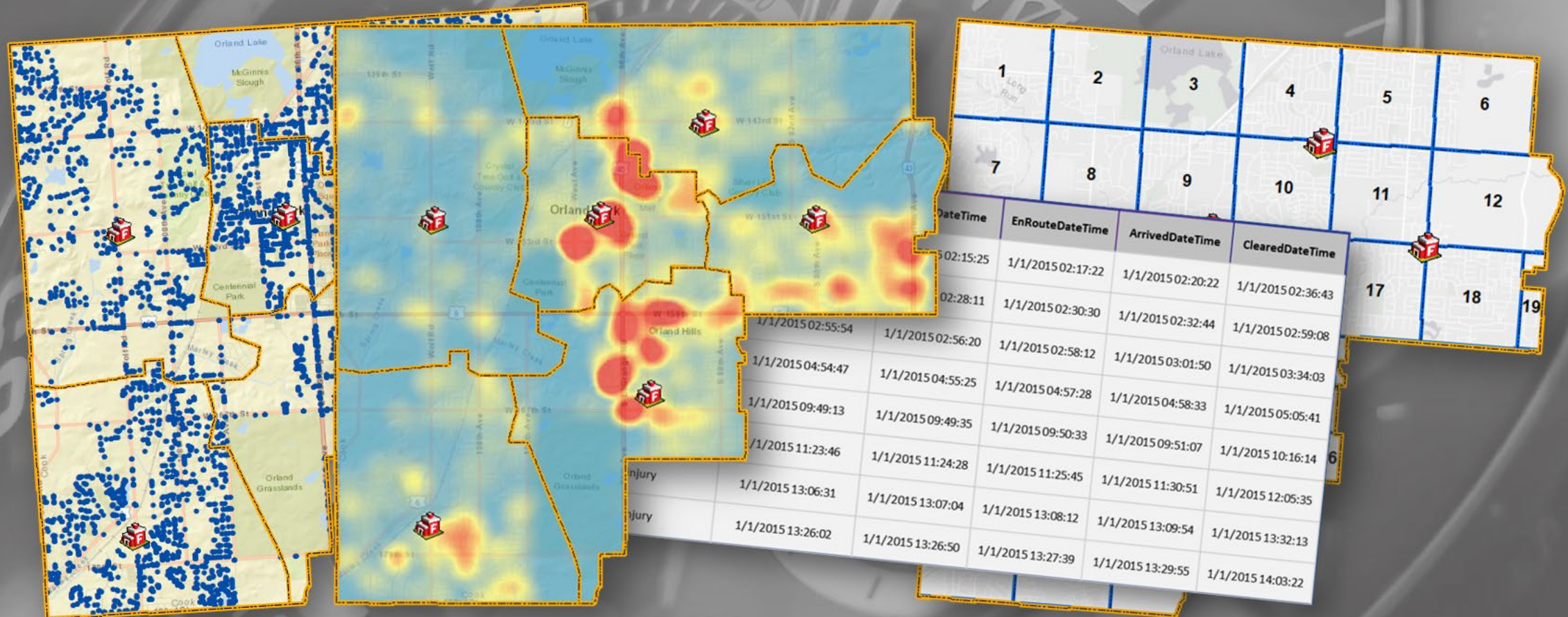
Travel Time
00:00:37





Performance

Total Response Time
00:02:52



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

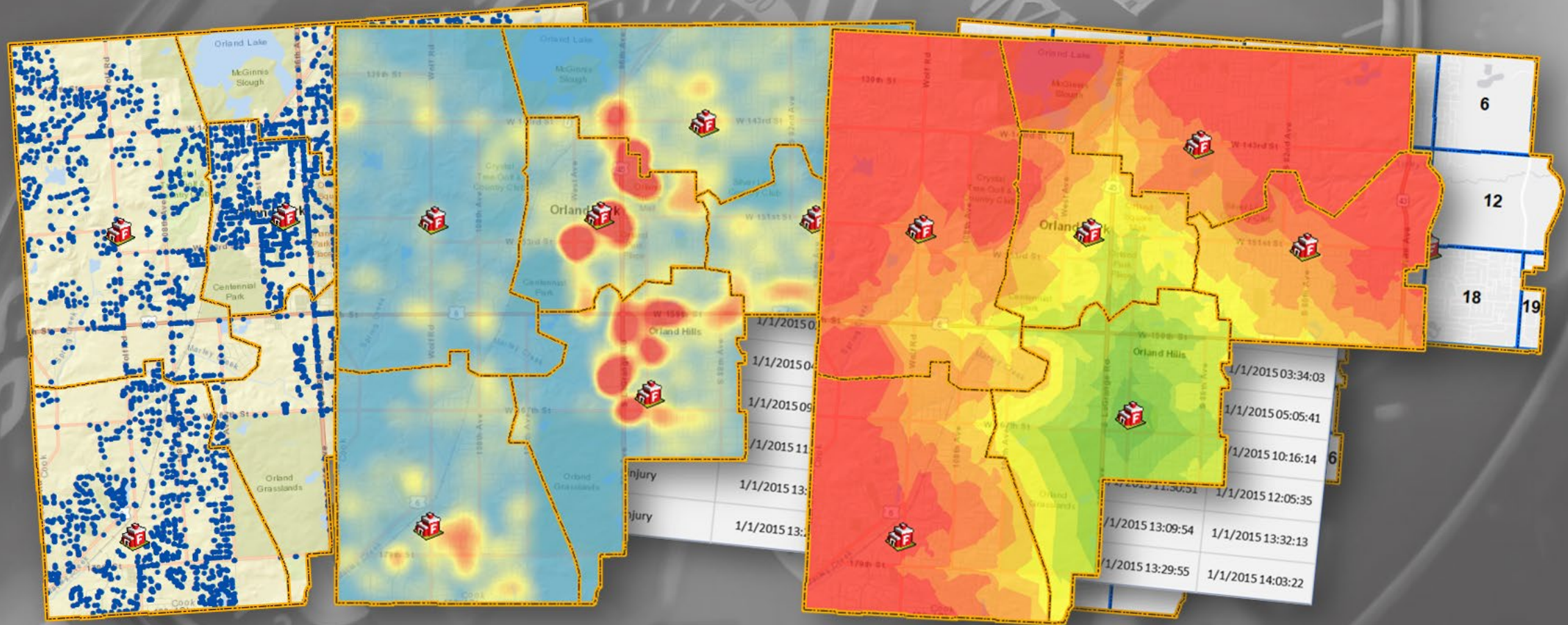
Travel Time
00:00:52





Performance

Total Response Time
00:03:07



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

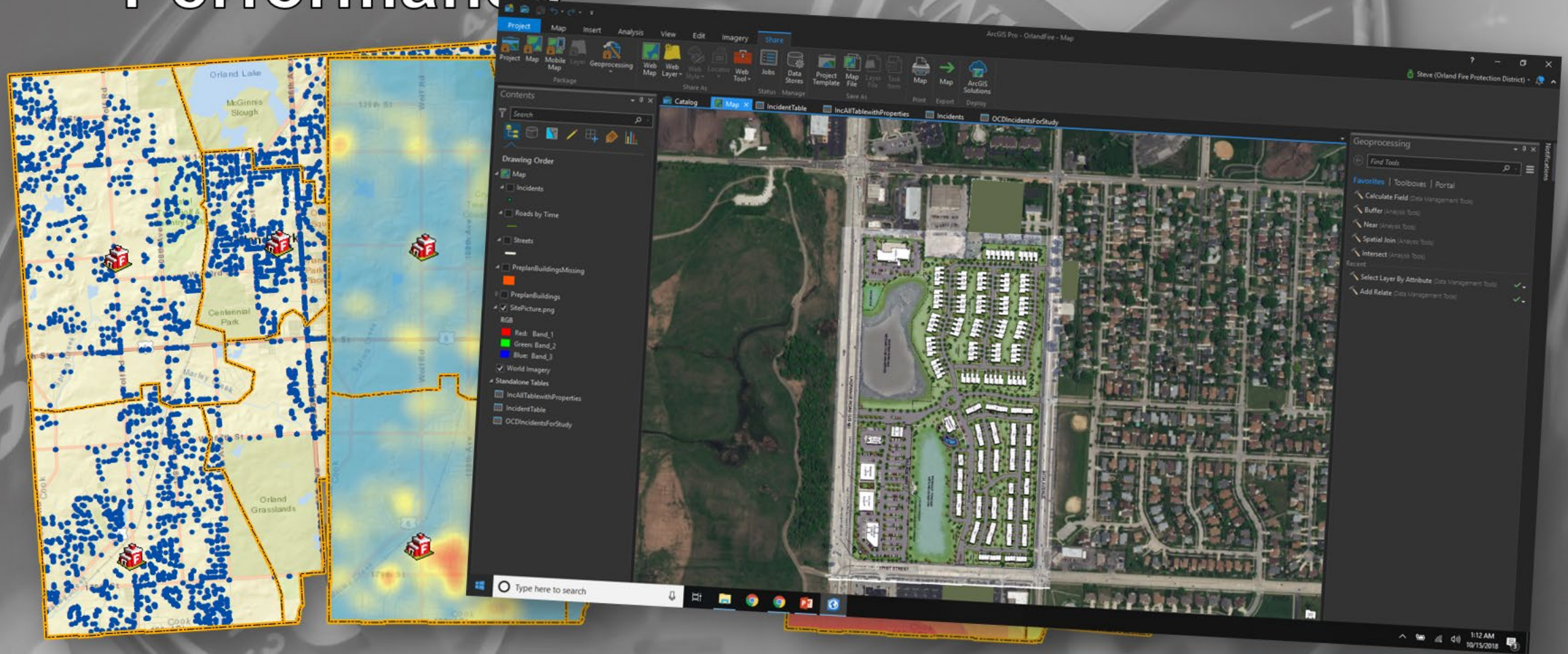
Travel Time
00:01:07





Performance

Total Response Time
00:03:24



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

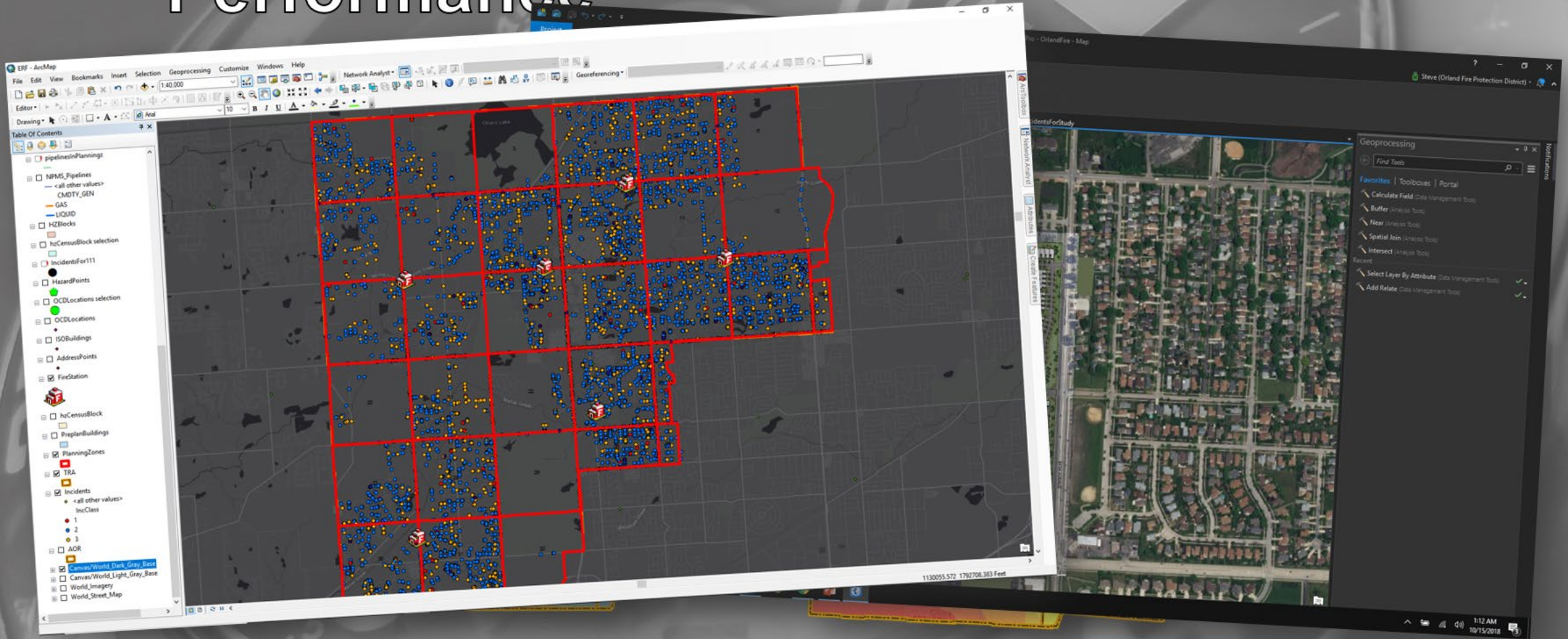
Travel Time
00:01:24





Performance

Total Response Time
00:03:28



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

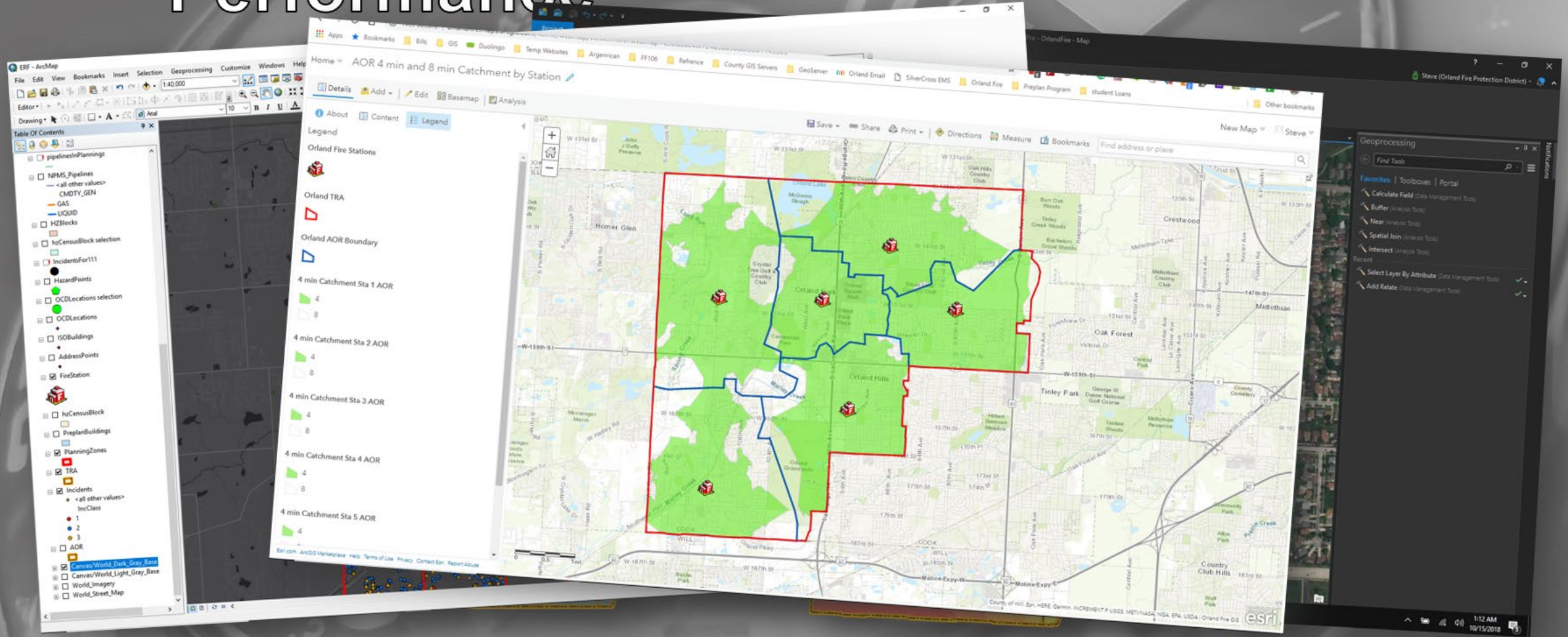
Travel Time
00:01:29





Performance

Total Response Time
00:03:41



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

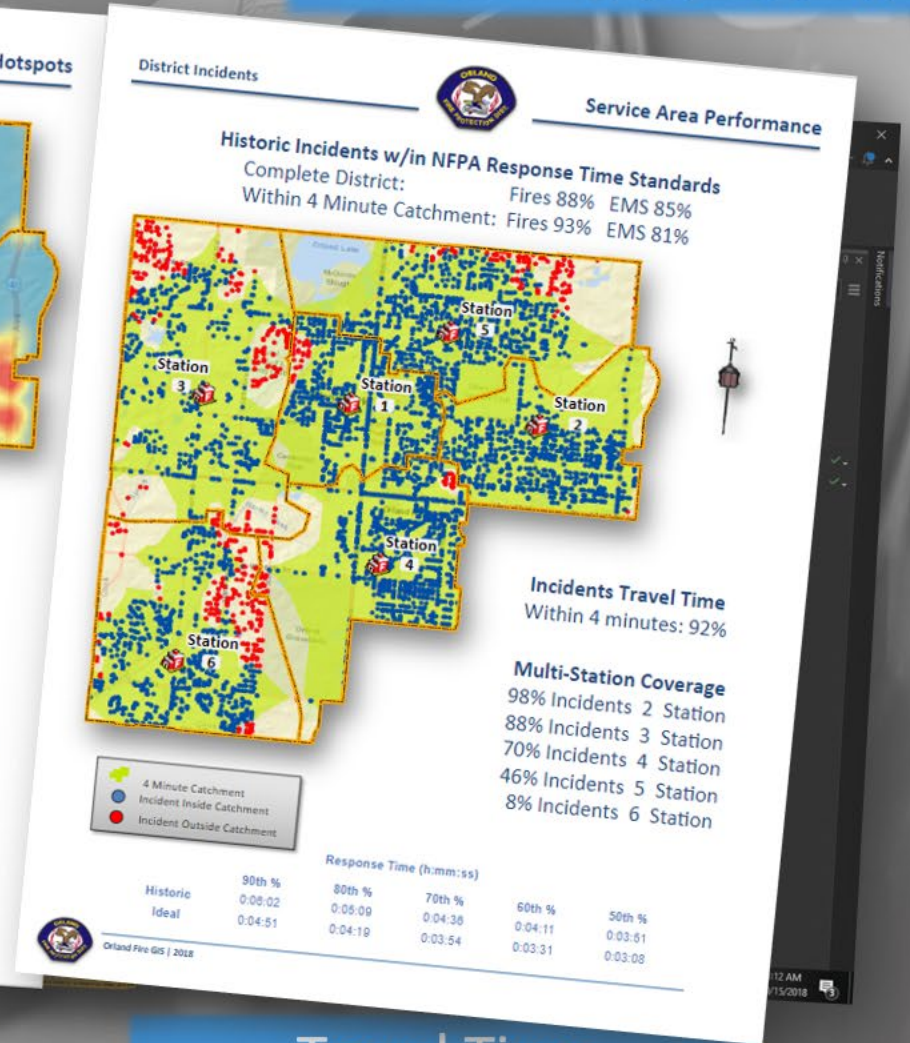
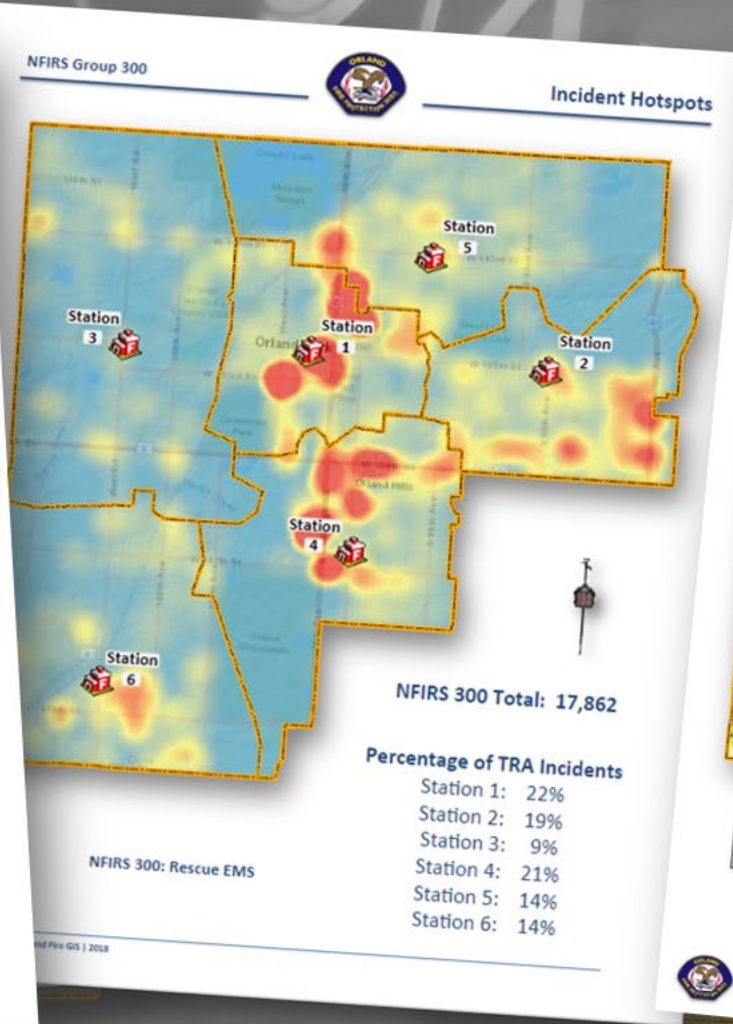
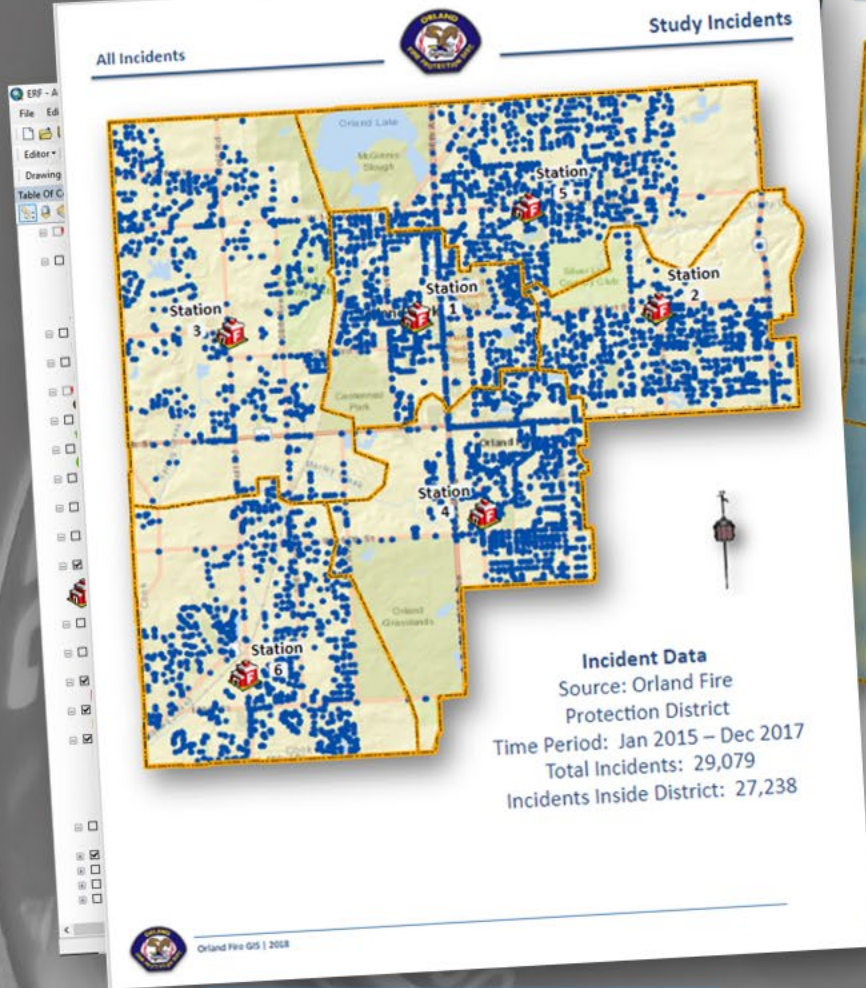
Travel Time
00:01:41





Total Response Time
00:03:51

Performance



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

Travel Time
00:01:51

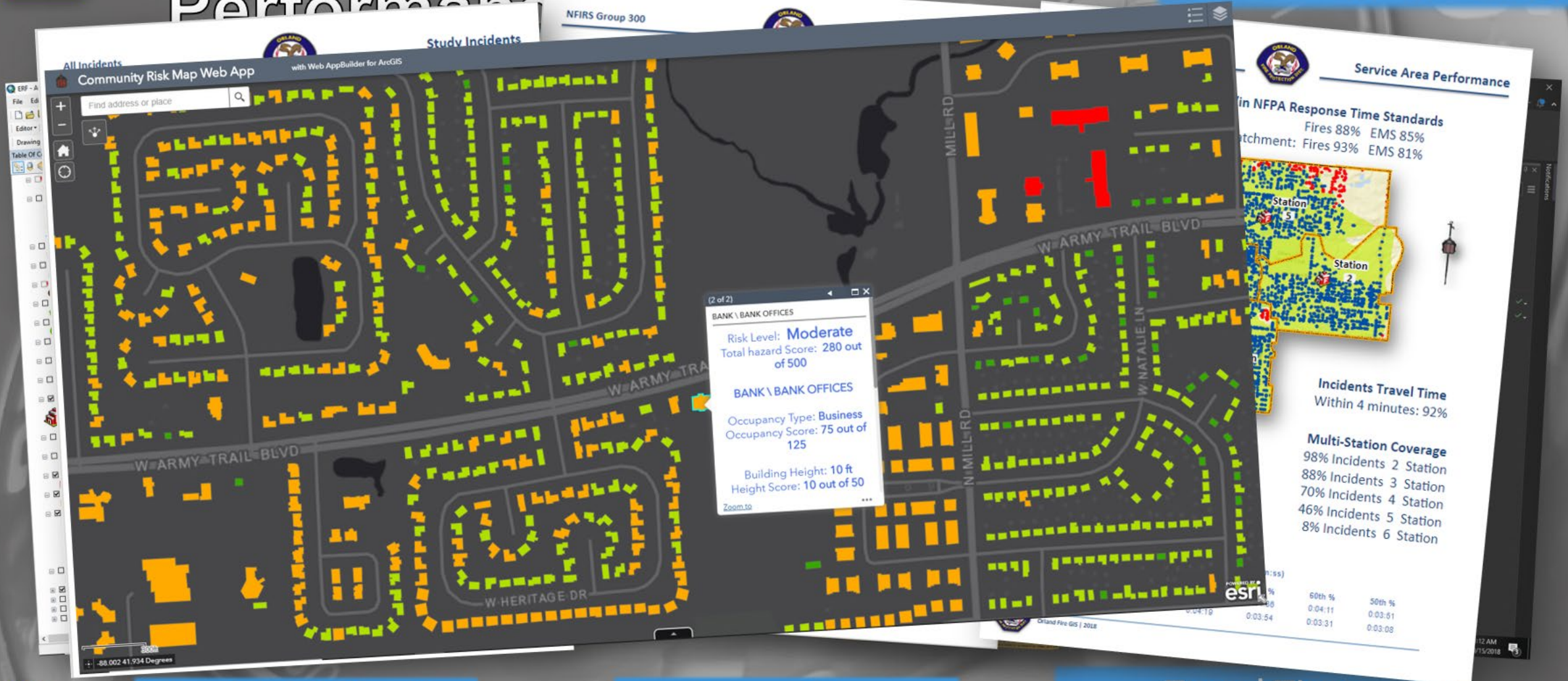




Total Response Time
00:04:00

Performance

NFIRS Group 300



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

Travel Time
00:02:00





Total Response Time
00:04:05

Performance



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

Travel Time
00:02:05





Total Response Time
00:04:49

Performance



Dispatch Call Handling
00:01:00

Turnout Time
00:01:00

Travel Time
00:02:49





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