





Engaging the Public with Citizen Problem Reporter

Scott Oppmann



SEE WHAT OTHERS CAN'T

ArcGIS Solution Templates

State and Local Government

Collection of useful maps and apps
 Configurable and extensible

 Freely available and fully supported

Community of users
 Best Practices / Implementation Support

Network of Esri Services and Partner offerings
 Help users implement, sustain and enhance



...Improving government operations and enhancing services provided to the public

Mission

- Deliver maps and applications quickly throughout their organization
 - Roadmap for standard capabilities, improve service delivery, expand reach, innovation....
- Stay current with future releases / avoid legacy technology
 - Save time and money, leverage new ArcGIS offerings, focus on complex or unique problems....
- Unlock geospatial platform so it can be leveraged by many
 - Mitigate many organizational challenges, maximize technical expertise....
- Leverage the collective knowledge of the entire community
 - Best practices, industry tradecraft....

Getting to Know Citizen Problem Reporter



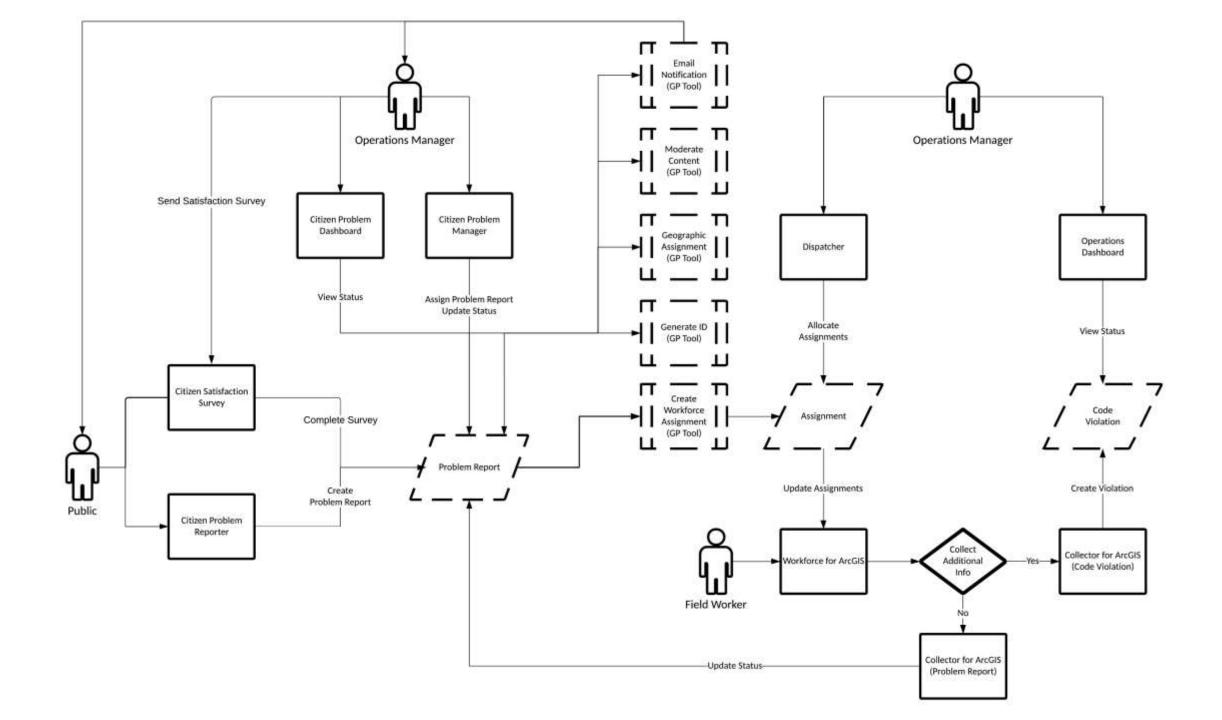
Getting to Know Citizen Problem Reporter

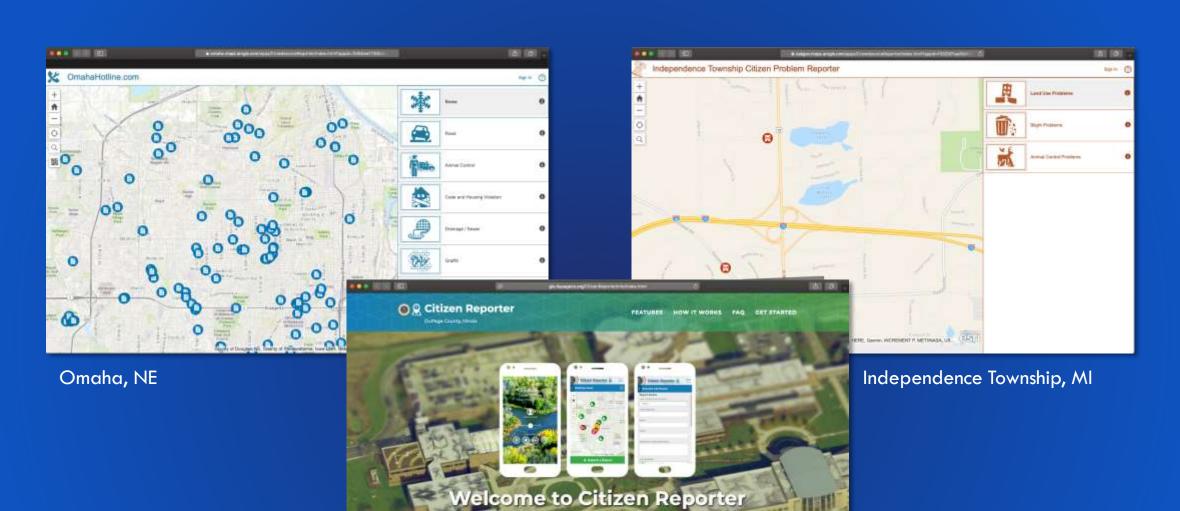
An overview of the ArcGIS Citizen Problem Reporter solution template

ArcGIS Solutions June 25, 2019 -



Show Me!





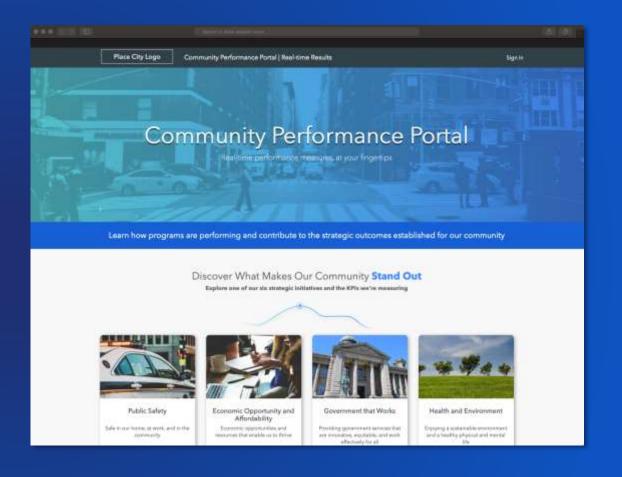
You report, we respond.

Use this Guide to learn more about DuPage County's Citizen Reporter app.

Dupage County, IL

Road Ahead

- ArcGIS Hub Initiative
 - Community identities
 - Richer capabilities
- Insights for ArcGIS Workbook



4

Thank you

Be innovative, aware, and know you are not alone

Scott Oppmann, Team Lead
State and Local Government Solutions

- http://solutions.arcgis.com/
- http://meetup.com/ArcGIS-for-Local-Government/
 http://meetup.com/ArcGIS-for-State-Government/
- @ArcGISLocalGov@ArcGISStateGov
- http://esri.github.com

