SAN BERNARDINO COUNTY

Information Services

Leaving Paper Behind:

A completely digital homeless Point in Time Count with Survey123 for ArcGIS

Lindsay King and Natalie Campos
GIS Business Systems Analysts
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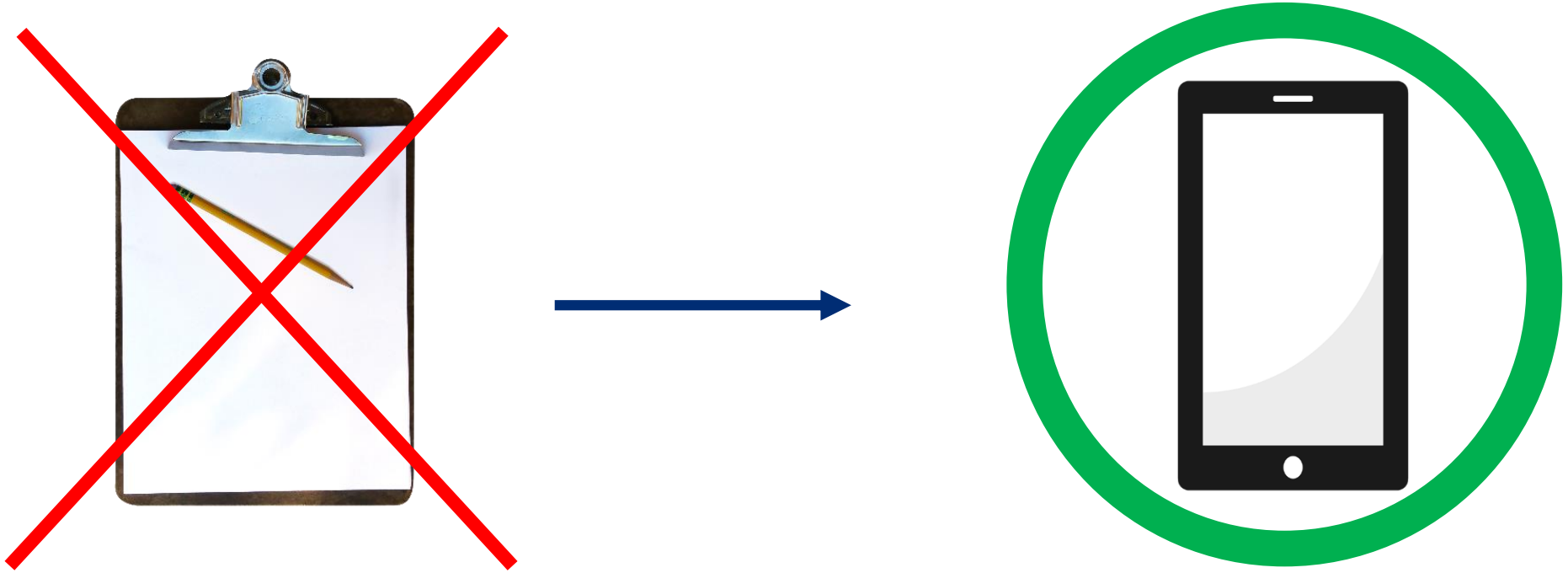
Annual Homeless Point in Time Count

Paper-based approach

- Traditionally done using paper, pen and clipboard
- Completed surveys were collected for each community
- Contents were manually entered into a database

Transition to a digital survey with Survey123 for ArcGIS



Benefits of the ArcGIS Platform

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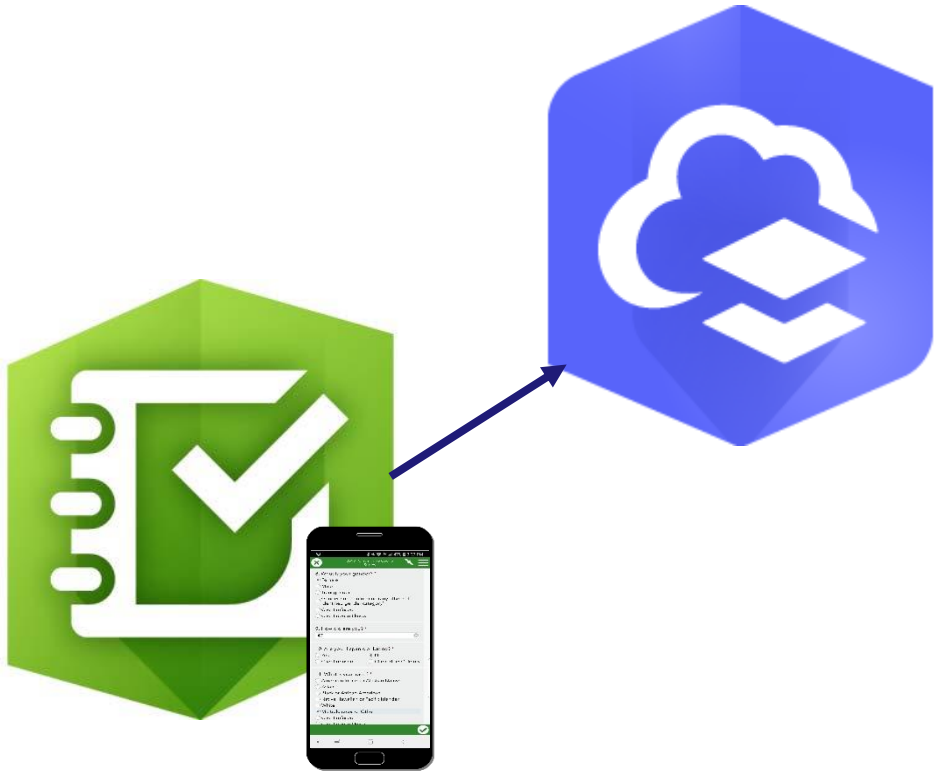

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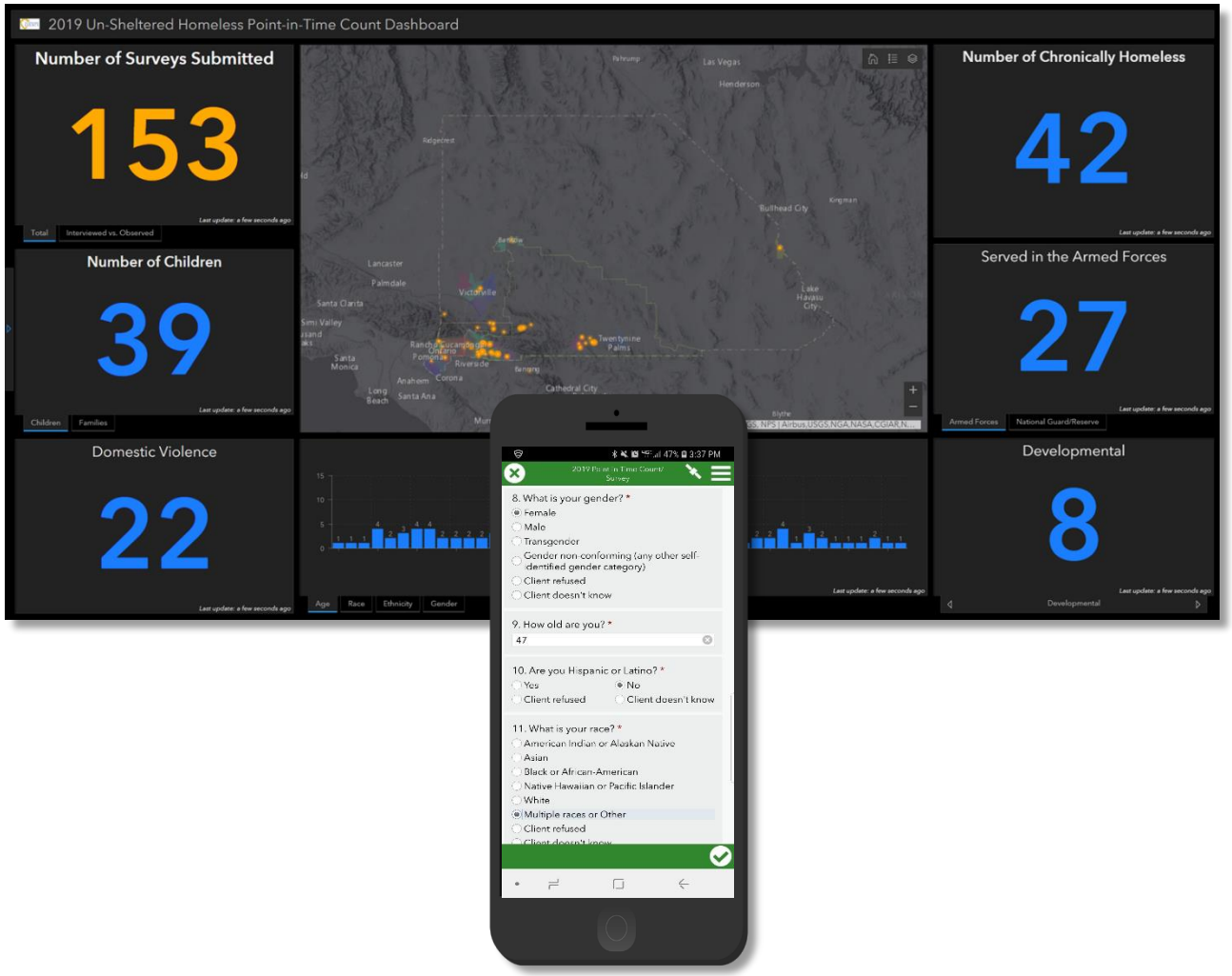

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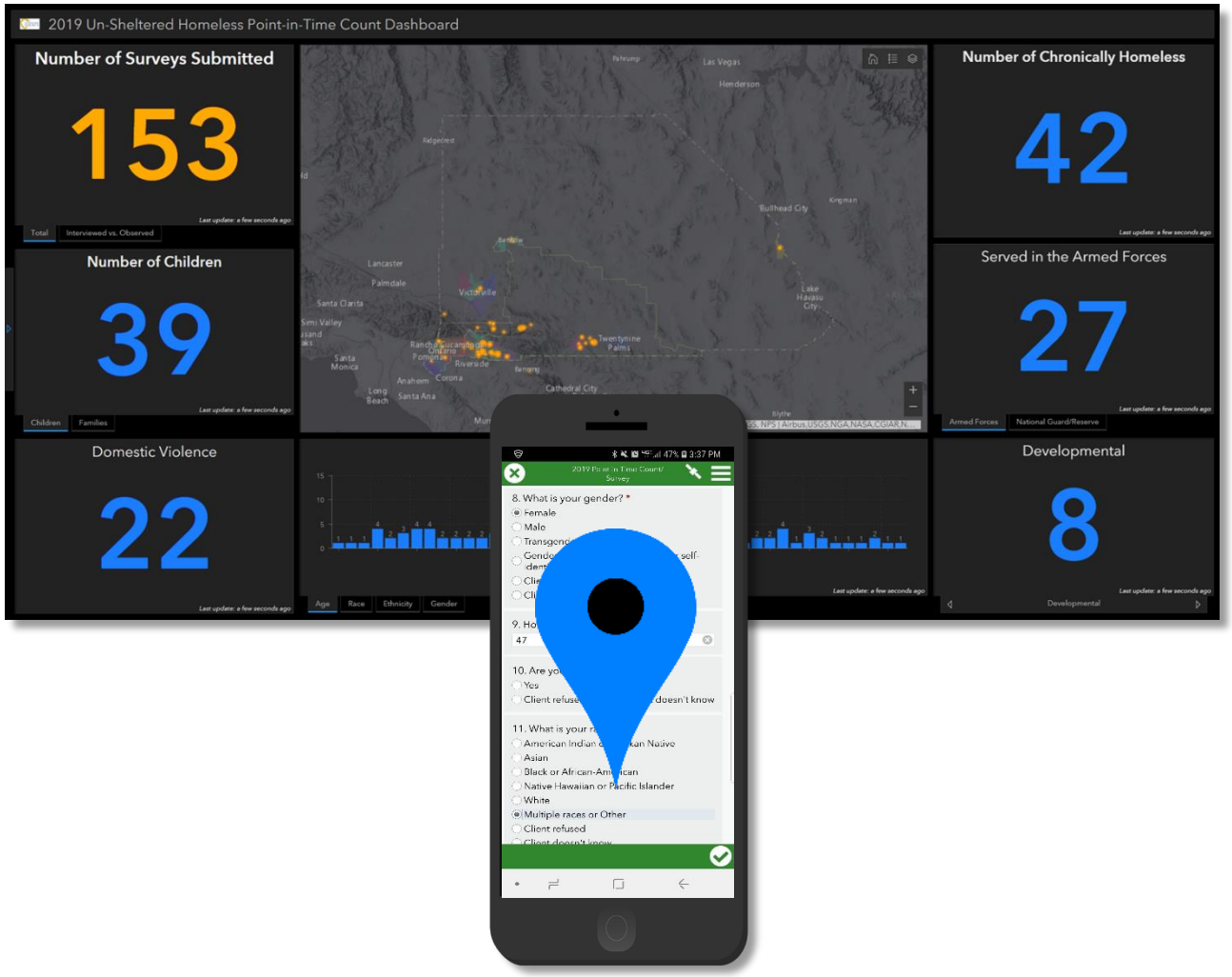

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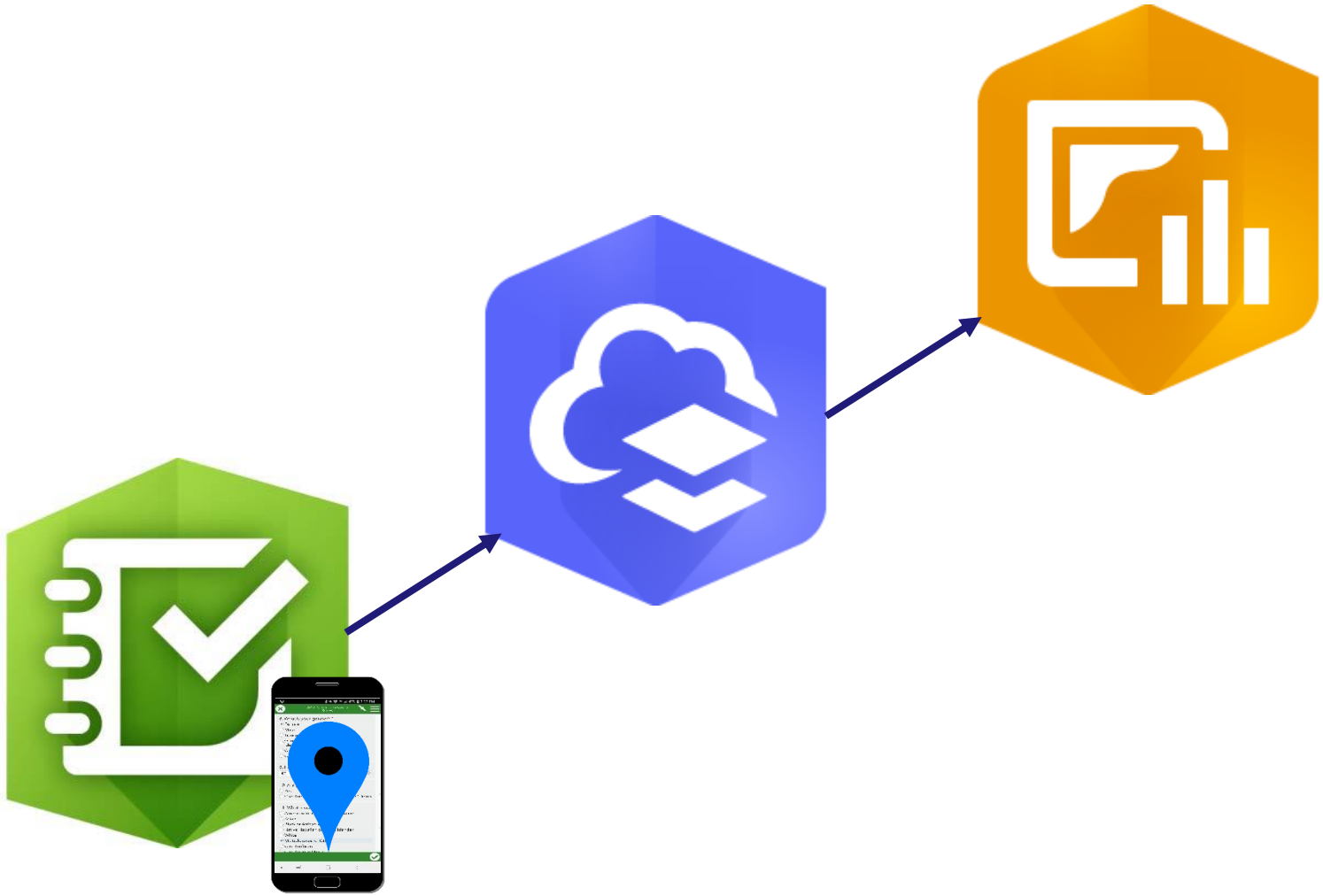

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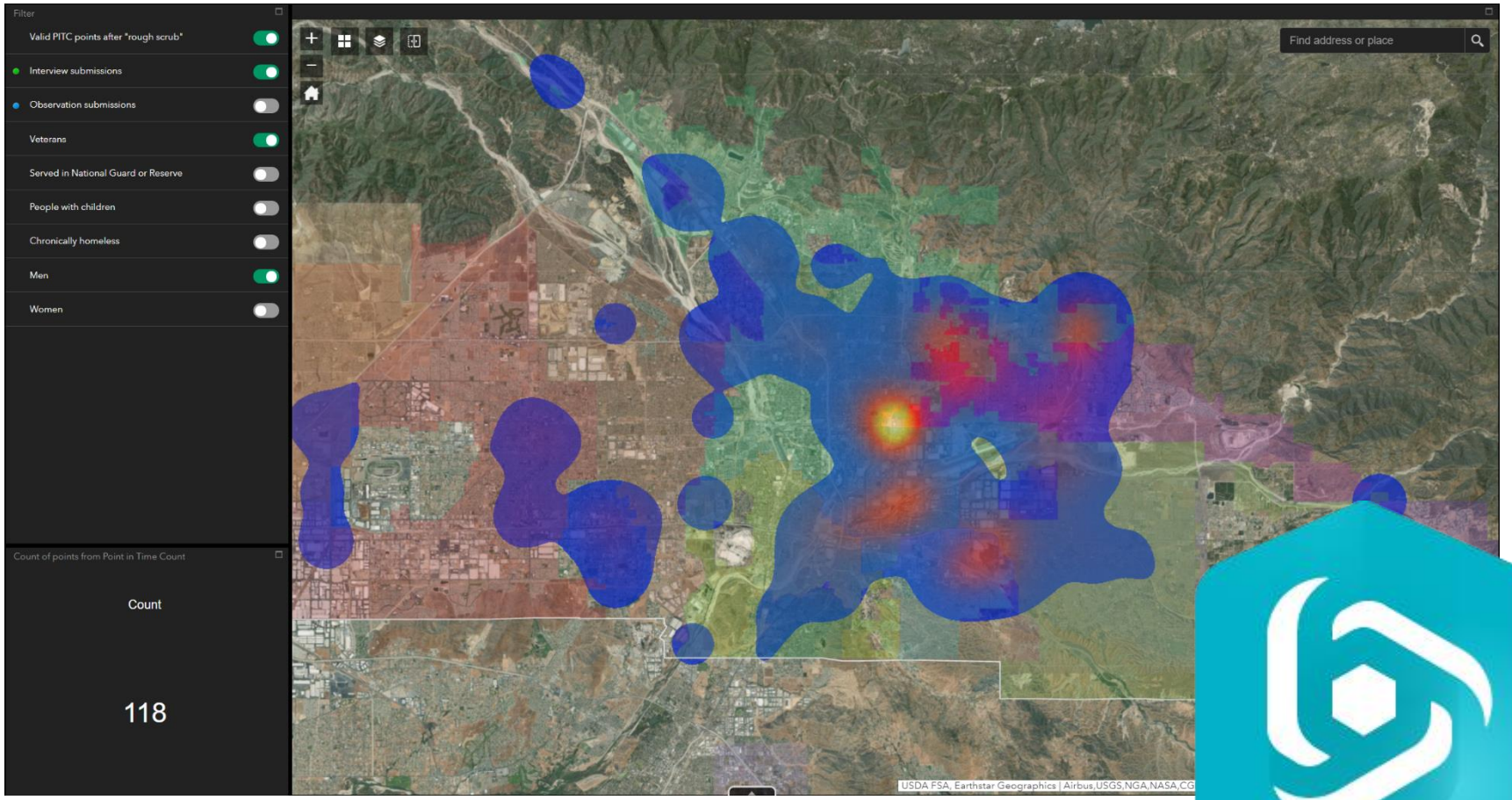
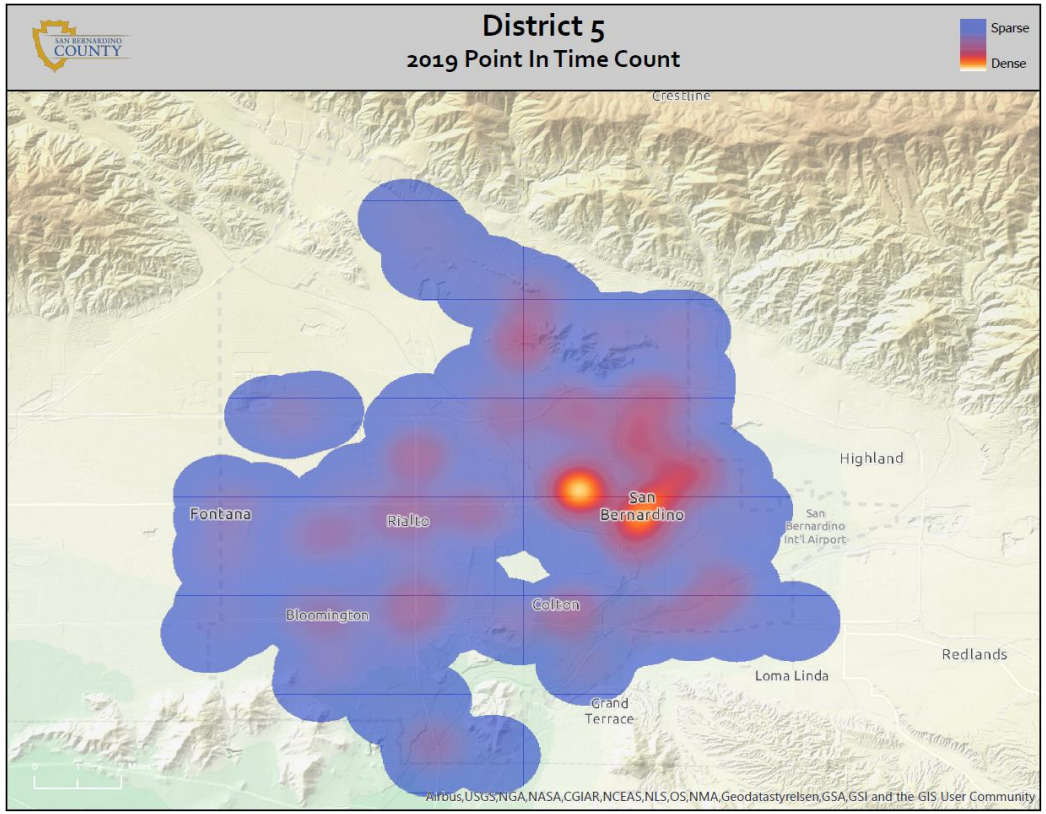


Results

- Volunteer feedback was overwhelmingly positive
- Leaders could view progress in real-time
- We were able to target areas for outreach by the HOPE team
- Leveraging GPS location allowed for
  - Examining spatial patterns in homelessness
  - Creating maps for inclusion in reports
  - Overlaying data from the PITC with other layers related to homelessness to observe broader patterns



Next Steps

- Additional potential analyses of spatial patterns of homelessness as it relates to
  - Cost of living changes across the County
  - Changes in legislation regarding prison and jail release
- As subsequent homeless Point in Time Counts are conducted in the future, examine how spatial distribution of homelessness changes over time

Thank you. Questions?