

CONTENTS

Introduction vii

How to use this book xi

PART 1: PLANNING AND URBAN DESIGN **1**

Showing the community what is possible 3

[Oshkosh, Wisconsin](#)

Understanding the impacts of new development 5

[Seattle, Washington](#)

Using green infrastructure to fuel smarter growth 7

[Richland County, South Carolina](#)

Uncovering the visual patterns of affordable housing 14

[Honolulu, Hawaii](#)

Getting started with GIS 19

PART 2: OPERATIONAL EFFICIENCY **27**

Prioritizing repairs on roadways with GIS 30

[District of Columbia, United States](#)

Strengthening data collection workflows 35

[City of Salinas, California](#)

Modernizing wastewater management 40

[Ontwa Township, Michigan](#)

Improving operations with mobile GIS 43

[City of Santa Barbara, California](#)

Getting started with GIS 45

PART 3: DATA-DRIVEN PERFORMANCE **53**

Creating a single, shared source of information 55

Texas Parks and Wildlife Department

Improving financial transparency 57

City of Topeka, Kansas, Public Works Department

Increasing data value with location analytics 61

City of Sacramento, California

Meeting the needs of modern residents 66

City of Coral Gables, Florida

Getting started with GIS 72

PART 4: CIVIC INCLUSION **79**

Reaching more people with accessible data 81

City of Johns Creek, Georgia

Creating an innovative, inclusive city 86

City of Brampton, Ontario, Canada

Supporting minority-owned businesses 91

City of San Rafael, California

Bringing equity and social justice into focus 95

King County, Washington

Getting started with GIS 101

Contributors 107