



# ArcGIS Survey123: An Introduction and What's New

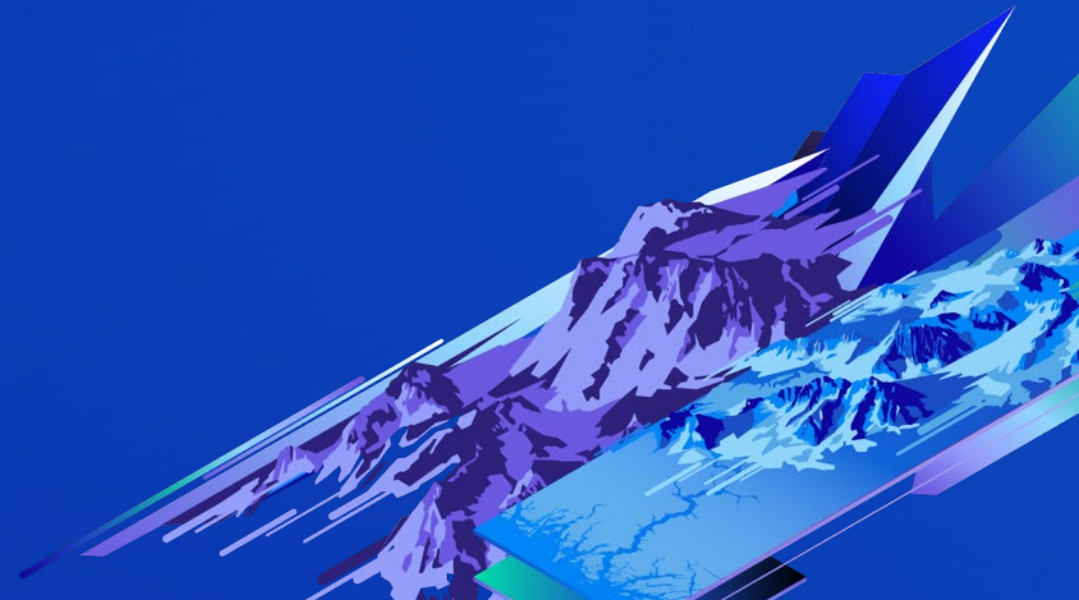
Peter Erlenbach

*Esri Southeast User Conference*



# Agenda

- About ArcGIS Survey123
  - Introduction
  - Smart Form Design vs Web Form Design
  - Reports
  - Automation
- What's New
- What's Coming



# ArcGIS Survey123 - Smarter Forms for Smarter Decisions

Organizations of all sizes and across all industries, use forms to support a variety of business workflows.

Survey123 delivers a complete form-centric data gathering solution, including:

- State of the art smart form design tools
- Data collection apps for web, desktop and mobile devices
- Built-in data visualization and reporting tools
- Out of the box workflow automation connectors





# Forms

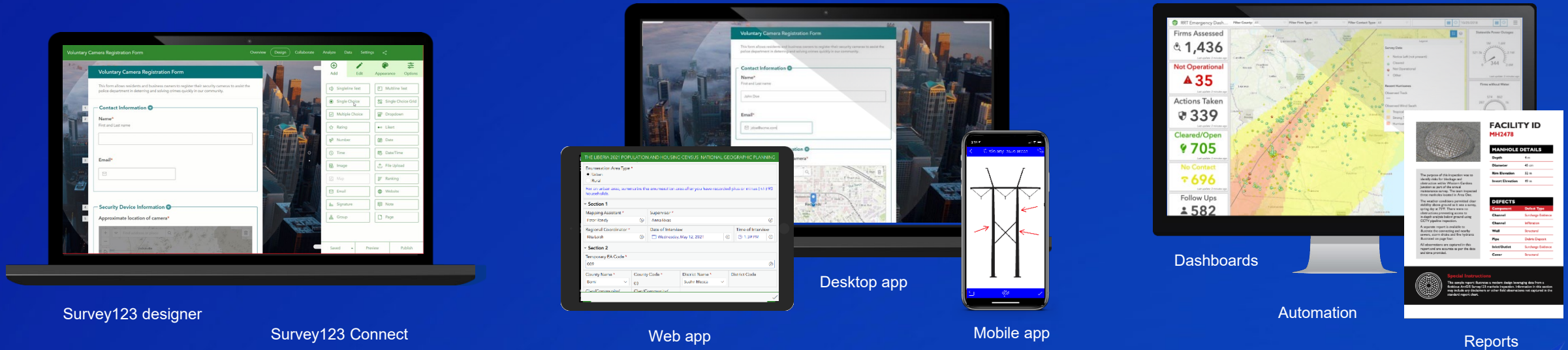
a typed document with blank spaces for insertion of required information

The image shows two overlapping survey forms. The top form, titled "Getting to Know You Survey", includes a "Directions" section, a list of activities, and a grid for recording responses. The bottom form, titled "Digital Advanced Control Lift Controller Survey Form", includes a "Customer Data" section and a grid for recording responses.

## Many uses

Forestry  
Public Safety  
Government  
Health  
Transportation  
Emergency Management  
Many Needs  
Incident Reports  
Damage Assessments  
Interviews  
Inspections  
Asset Inventories

# ArcGIS Survey123 A complete form-centric data collection system



## 1 Create Surveys

Create your own forms

- Drag-and-drop, no code required
- Industry-specific templates
- Sophisticated smart form logic with XLSForm

## 2 Get Answers

Collect accurate data

- Intuitive interface
- Web surveys and mobile forms
- Multimedia: signatures, photos, etc.

## 3 Share Results

Make data-driven decisions

- Real-time dashboards
- Enterprise workflow automation
- Create custom PDF reports

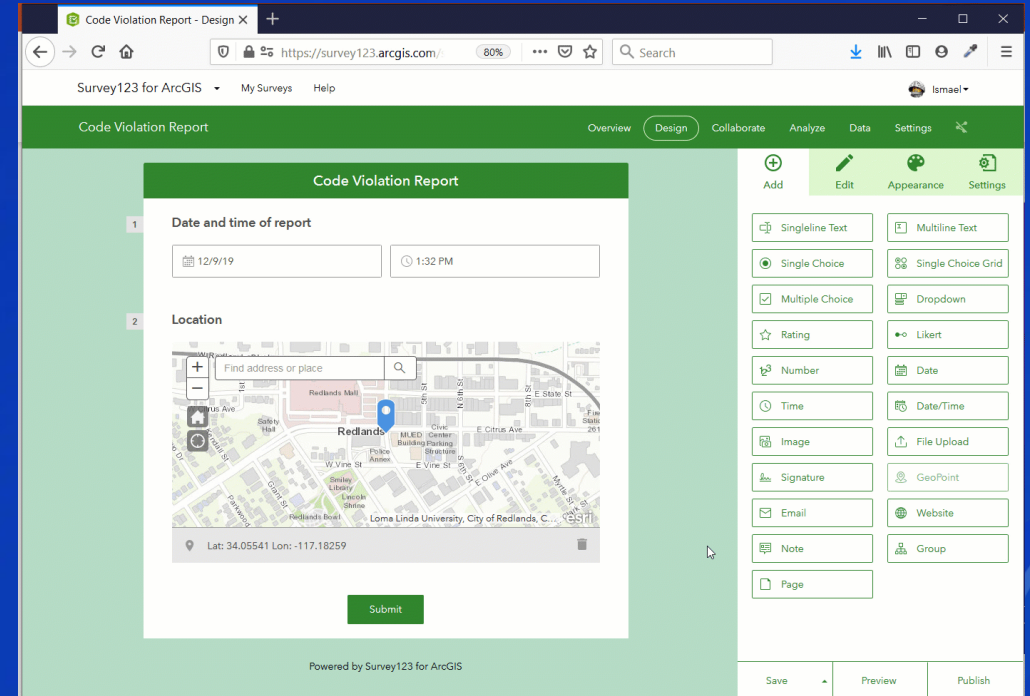
# ArcGIS Survey123 – Smart Form Designer

## Survey123 Web Designer

Survey123 designer helps you visually create your own smart forms.

It runs on your web browser and requires minimum training, allowing anyone in your organization to create forms quickly.

Survey123 designer is a great way to get started!



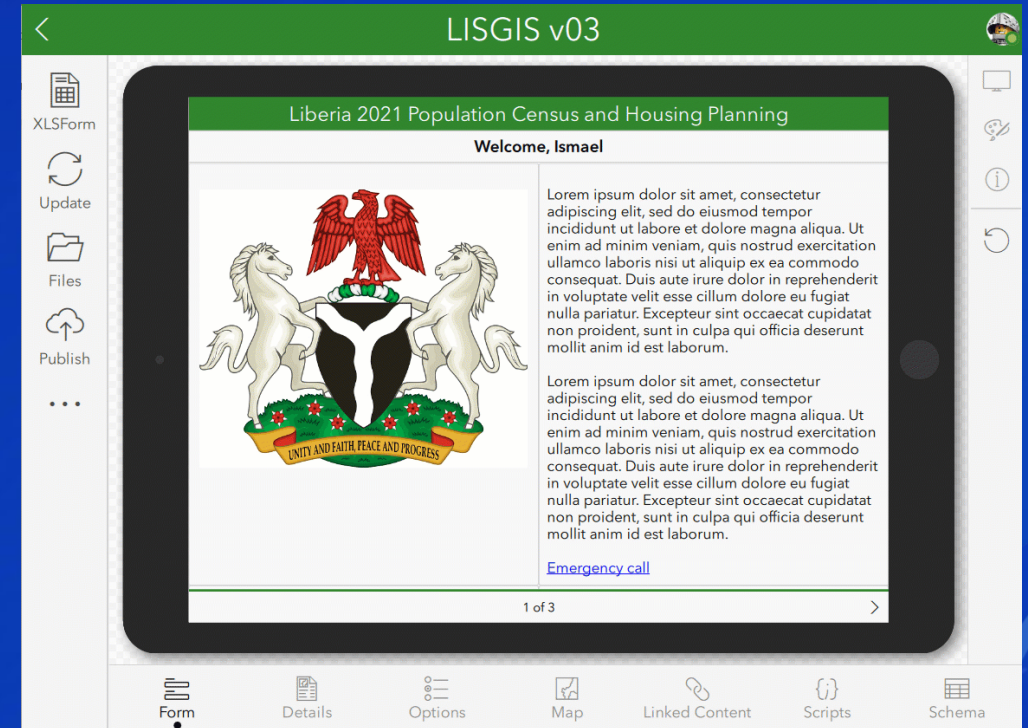


# ArcGIS Survey123 – Connect (Desktop App)

## Survey123 XLS Form Designer

Survey123 Connect and XLSForm provide the maximum level of control over your form design utilizing XLS Form Design.

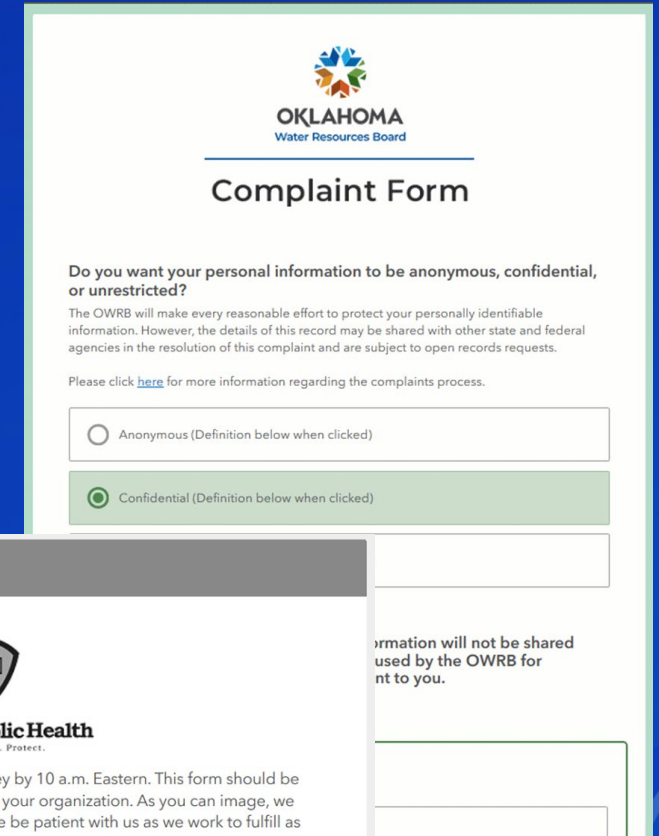
XLSForm lets you define the content, look and behavior of a smart form in a spreadsheet, which you can author in a familiar tool like Microsoft Excel.



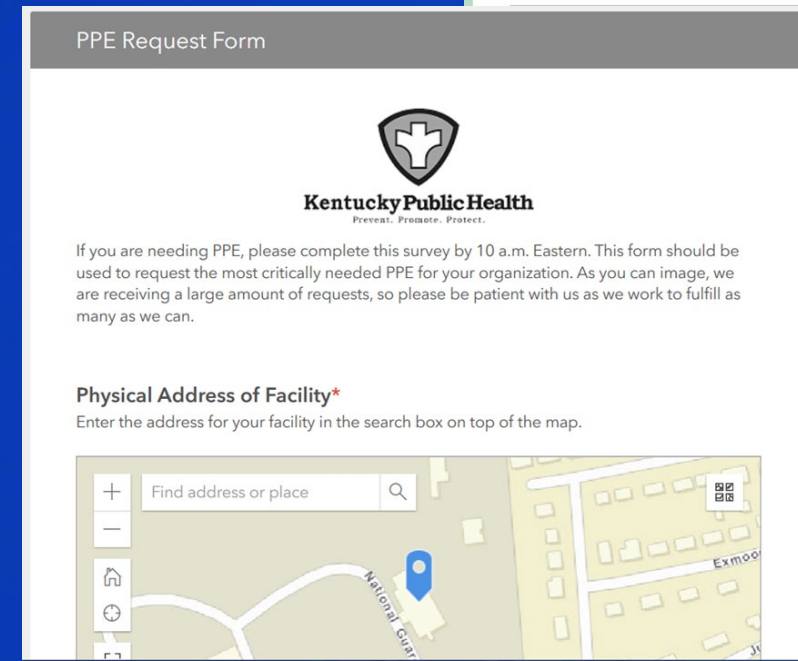
# ArcGIS Survey123 – Data Collection

Survey123 smart forms can be shared over the web, as online forms. You can embed your online surveys within existing web sites or share them as links in email and social campaigns.

Online surveys are often used to support public data collection, crowdsourcing a community engagement initiatives, but also to model business forms.



The screenshot shows a web form titled "Complaint Form" from the Oklahoma Water Resources Board. At the top is the board's logo. Below the title, a question asks if the user wants their personal information to be anonymous, confidential, or unrestricted. A paragraph explains that the board will protect personally identifiable information but may share details with other state and federal agencies. A link is provided for more information. Two radio button options are shown: "Anonymous (Definition below when clicked)" and "Confidential (Definition below when clicked)". The "Confidential" option is selected. Below the options is a text input field. To the right of the form, a partial view of another form is visible, showing the text "Information will not be shared used by the OWRB for nt to you."



The screenshot shows a web form titled "PPE Request Form" from Kentucky Public Health. At the top is the organization's logo with the tagline "Prevent. Promote. Protect." Below the logo, a paragraph explains that the form is for requesting PPE by 10 a.m. Eastern and that the organization is receiving many requests. A section titled "Physical Address of Facility\*" includes a text input field and a map. The map shows a street named "National Guard" and a blue location pin. The map interface includes a search bar with the text "Find address or place" and a magnifying glass icon.




# ArcGIS Survey123 – Reports

Survey123 includes out of the box reporting capabilities.


You can interactively explore survey results through the Survey123 website, using maps, tables, charts and other visuals.

High quality PDF reports can be created including maps, photos, signatures, tables and much more.


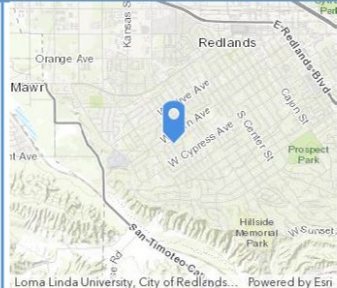
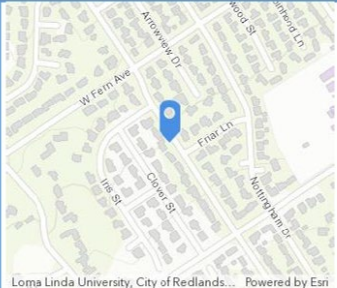




## OKLAHOMA HIGHWAY PATROL

### Criminal Interdiction Report



CASE DETAILS		
<b>Date:</b> Jul 19, 2019	<b>Time:</b> 11:39	<b>Military Time:</b> 1139 Hours
<b>Criminal Interdiction Case #:</b> CI-1563512400000-A	<b>OHP CR#:</b> CR-000123	<b>Interdiction Type:</b> Narcotic , Weapon Trafficking , Stolen Property , Financial Crimes , Fraudulent Documents , Wanted Person , Human Trafficking , Other
<b>Reason For Stop:</b> Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec aliquam leo vulputate, auctor urna eget, condimentum augue. Ut scelerisque viverra leo sed dapibus. Maecenas sit amet egestas tellus. Nunc condimentum ut sem ut elementum. Proin lectus metus, egestas vitae libero eu, egestas vehicula sapien. Donec tempor justo in aliquet laoreet. Donec vel felis efficitur, mattis risus a, imperdiet ligula. Aliquam erat volutpat. Morbi vivamus velut at odio. In dapibus enim ante, ut vehicula		

<div> <div></div> <div></div> <div></div> <div></div> <div></div> <div></div> </div>		
<h1 style="text-align: center;">Water Violation Report</h1>		
Submitted by: Ismael on 07/19/2019 2:00 PM Date & time of violation: 07/19/2019 1:29 PM		Offender present: Yes
Location		
Loma Linda University, City of Redlands... Powered by Esri		Loma Linda University, City of Redlands... Powered by Esri
Violations: Assigned day violation  Comments: Sprinklers on Friday. Assigned days are Tuesday, Wednesday, Saturday.  Offender name: John Smith  Offender email: jsmith@gmail.com  		
		

[illegible]

# ArcGIS Survey123 – Automate

Survey123 includes built-in connectors for Microsoft Power Automate and Integromat.

Automate routine tasks when records from Survey123 are added or changed:

- Automatic notifications (Email, SMS...)
- Instant data transfer (Cloud storage, spreadsheets...)
- Data enrichment and validation



Microsoft Flow



SCAN ME

How To Configure  
A Webhook



# ArcGIS Survey123

What's New? What have I missed?





# Survey123 Connect | Calculation Mode

What's new

- When should a calculation be triggered?
  - **Auto:** If the question value is empty or has not been manually updated by the end user. Great to create 'smart default' values
  - **Always:** Always triggers! Particularly useful when you recalculate values in editing mode
  - **Manual:** Only if requested by the end user
- Calculation modes are set in the *bind::esri:parameters* XLSForm column



# Survey123 Connect | Calculation Mode

## What's new

Calculates the closest address to the asset location and accuracy (Auto)

type	name	label	appearance	calculation	bind::esri:parameters
text	asset_id	Asset ID			
geopoint	location	GPS Location			
decimal	horizontal_accuracy	Horizontal Accuracy (m)	hidden	pulldata("@geopoint", \${location}, "accuracy")	
text	address	Nearest Address		pulldata("@geopoint", \${location}, "reversegeocode.address.ShortLabel")	
select_one hydrant_type	hydrant_type	Hydrant Type	minimal		
text	owner	Owner			
date	install_date	Installation Date			
date	last_inspection_date	Last Inspection Date		max(\${inspection_date})	calculationMode=always
select_one condition	last_status	Last Reported Condition	minimal	indexed-repeat(\${status},\${inspections},count(\${inspections}))	calculationMode=always
begin repeat	inspections	Inspection Log	minimal		query allowUpdates=false
date	inspection_date	Inspection Date			
select_multiple checklist	checklist	Condition Checklist			
select_one condition	asset_condition	Condition	minimal	if(count-selected(\${checklist})=8,"good","needs_repair")	
text	comments	Comments			
text	inspector	Inspector	hidden	pulldata("@property","email")	calculationMode=always
end repeat					
hidden	assigned_to	Assigned To			

Calculates the email of the logged-in user adding a new inspection record (Always)

Calculates attributes in the parent hydrant layer using information from the related inspections table (Always)

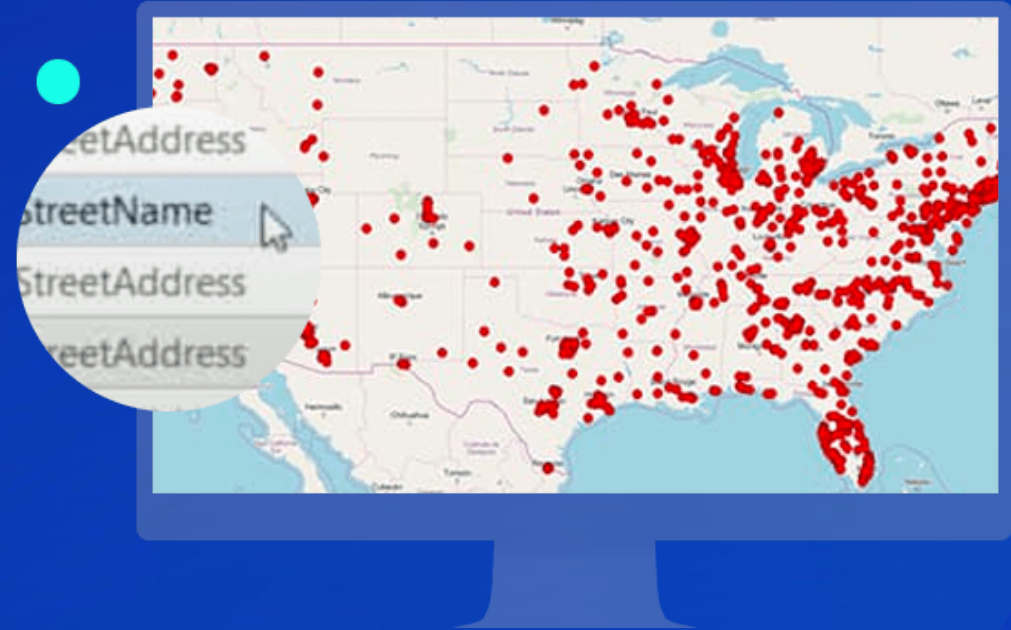


# Addressing

Addressing is the most common way to define a location or something

## Challenges

- Typos
- Inconsistencies
- Mapping







# The New Addressing Question

- Adds address predictive text, accelerating form completion
- Leverages ArcGIS locators to standardize collected data
- Leverage calculations to enrich data:
  - Extracting address properties such as City, Postal Code, etc. into dedicated fields
  - Storing the address location as a point geometry

The screenshot shows a web browser window with the URL `https://survey123.arcgis.com`. The page features a header image of a city skyline. Below the header, the title "Application for Critical Care Residential Customer Status" is displayed. A list of three bullet points provides information about the application process. The form is divided into sections, with "Customer information" being the first. It contains three input fields: "Customer name" (with a subtext "As shown in utility bill"), "Service address\*" (with a location pin icon), and "Customer email contact" (with an email icon). The "Patient information" section is partially visible at the bottom.

Application for Critical Care Residential Customer Status

- This Application must be completed in order to obtain the designation of Critical Care or Chronic Condition Status with your utility.
- Submission of this application does not automatically result in chronic condition or critical care status. Notification of the status granted will be issued to the customer at the mailing address provided.
- Chronic condition or critical care status does not guarantee an uninterrupted, regular, or continuous power supply.

**Customer information**

**Customer name**  
As shown in utility bill

**Service address\***

**Customer email contact**

**Patient information**



# Survey123 Field Application

## What's new

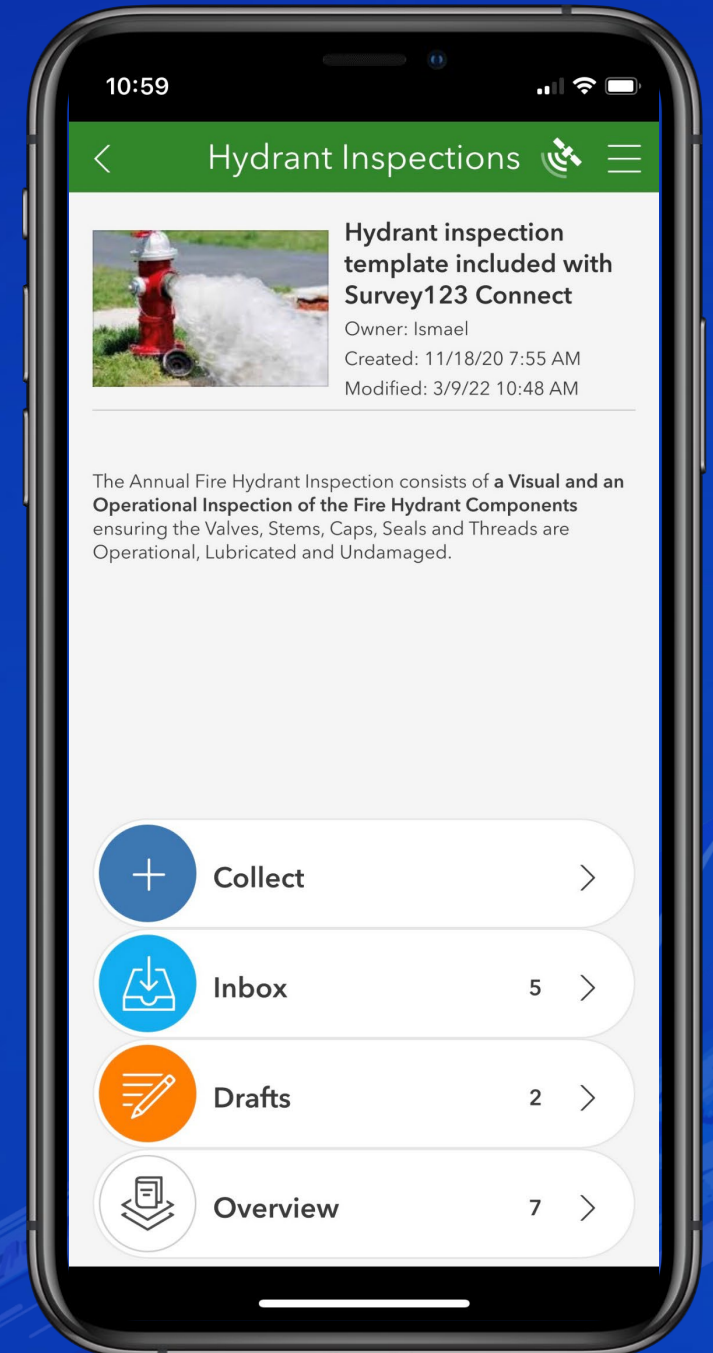
- Use your forms from the mobile app:
  - Works even if offline
  - Supports external sensors and additional data capture methods
  - Work with to-do lists
- What's new:
  - Inbox enhancements
  - Photos and photo markup
  - Overview folder



# Survey123 Field Application Inbox

Use it to update existing records

- It is available in the Survey123 mobile app
- Allows you to download existing records and update them
- The inbox can be optionally enabled in Survey123 Connect
- Very useful to:
  - Update records
  - Support inspection workflows and to-do lists
  - Model approval workflows
- The inbox now supports:
  - Display existing and add new photos to records from the inbox
  - Public surveys
  - Location indicators







# Survey123 Field Application

Multimedia, Photos, and Much More...

- You can now collect multiple photos with a single image question
  - Use the multiline appearance in XLSForm or setup in designer
- And also hide or show the camera roll option
  - This is useful if you want users to always take a new photo
  - Configure via web designer or XLForm (method in body::esri:style)
- Configurable in Survey123 Connect for the field app
  - Watermark photos with data from your form
  - Enhanced photo annotation tools
  - New in February 2022: Custom annotation tools

4:32

Street Service Report

Job ID \*

7780B

Service started on:

Thursday, March 3, 2022

1:31 PM

Service finished on:

Thursday, March 3, 2022

4:28 PM

Service type:

Sidewalk


Service Location:

34°2'N 117°12'W

Service closest address:

×

Water Violation Report





☰


▽

Violation details


Date & Time observed:


 Sunday, August 2, ...

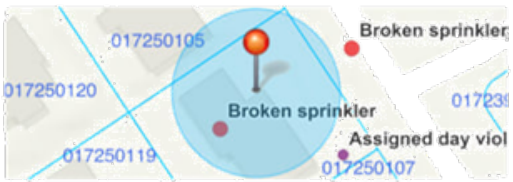
 2:53 PM



GPS location


 11S MT 8189 6647 ± 14.5 m





Closest address

424 Lakeside Ave




Type of violation

Overwatering

▼

Photo of Overwatering violation




No

method=camera

✓

×

Water Violation Report





☰


▽

Violation details


Date & Time observed:


 Sunday, August 2, ...

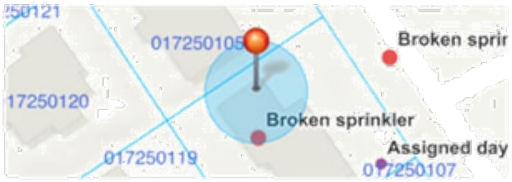
 3:13 PM



GPS location


 11S MT 8188 6647 ± 8.8 m





Closest address

424 Lakeside Ave




Type of violation

Broken pipe or leak

▼

Photo of Broken pipe or leak violation




No

method=browse

✓

×

Water Violation Report





☰


▽

Violation details


Date & Time observed:


 Sunday, August 2, ...

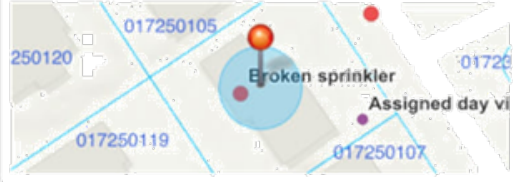
 3:12 PM



GPS location


 11S MT 8188 6646 ± 7.2 m





Closest address

424 Lakeside Ave





Type of violation

Time-of-day violation

▼

Photo of Time-of-day violation violation



No

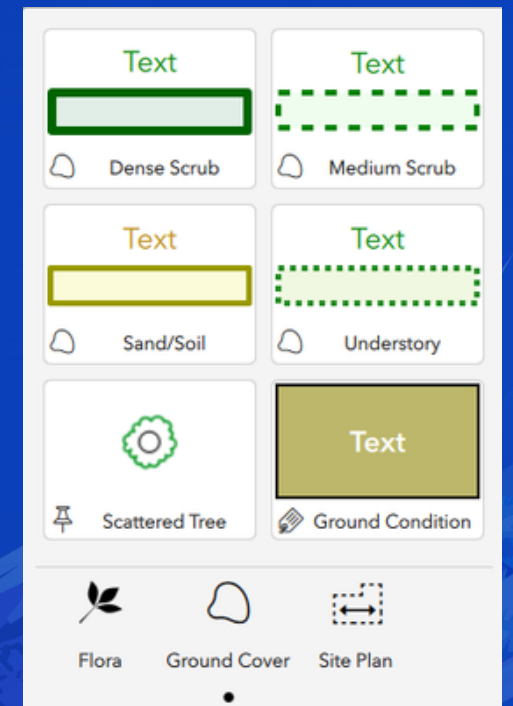
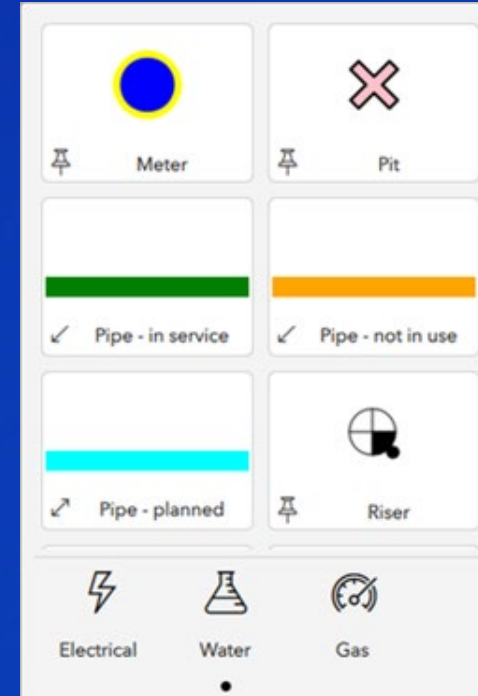
method=camera,browse

✓



# ArcGIS Survey123 | Custom annotation palettes

- **Create your own custom annotation palettes**
  - Give your markup tools a meaning
  - Tailor the markup experience to the workflow at hand
  - Get more consistent markups
  - Streamline the user experience
- Create your own palettes in Survey123 Connect and reuse them across multiple surveys

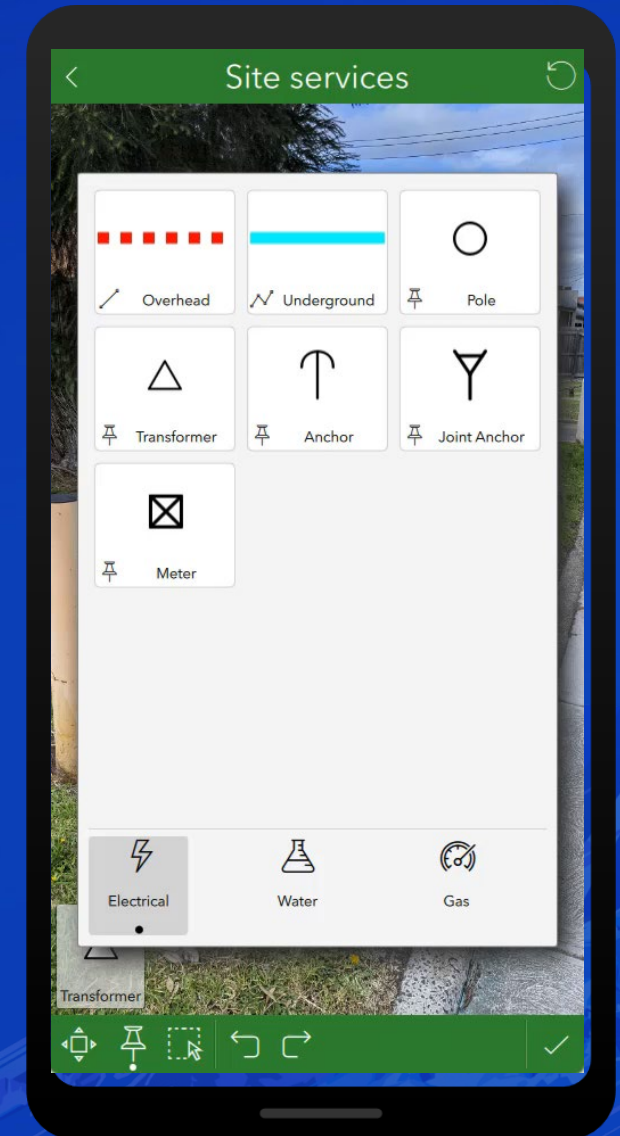






# ArcGIS Survey123 | Custom annotation palettes

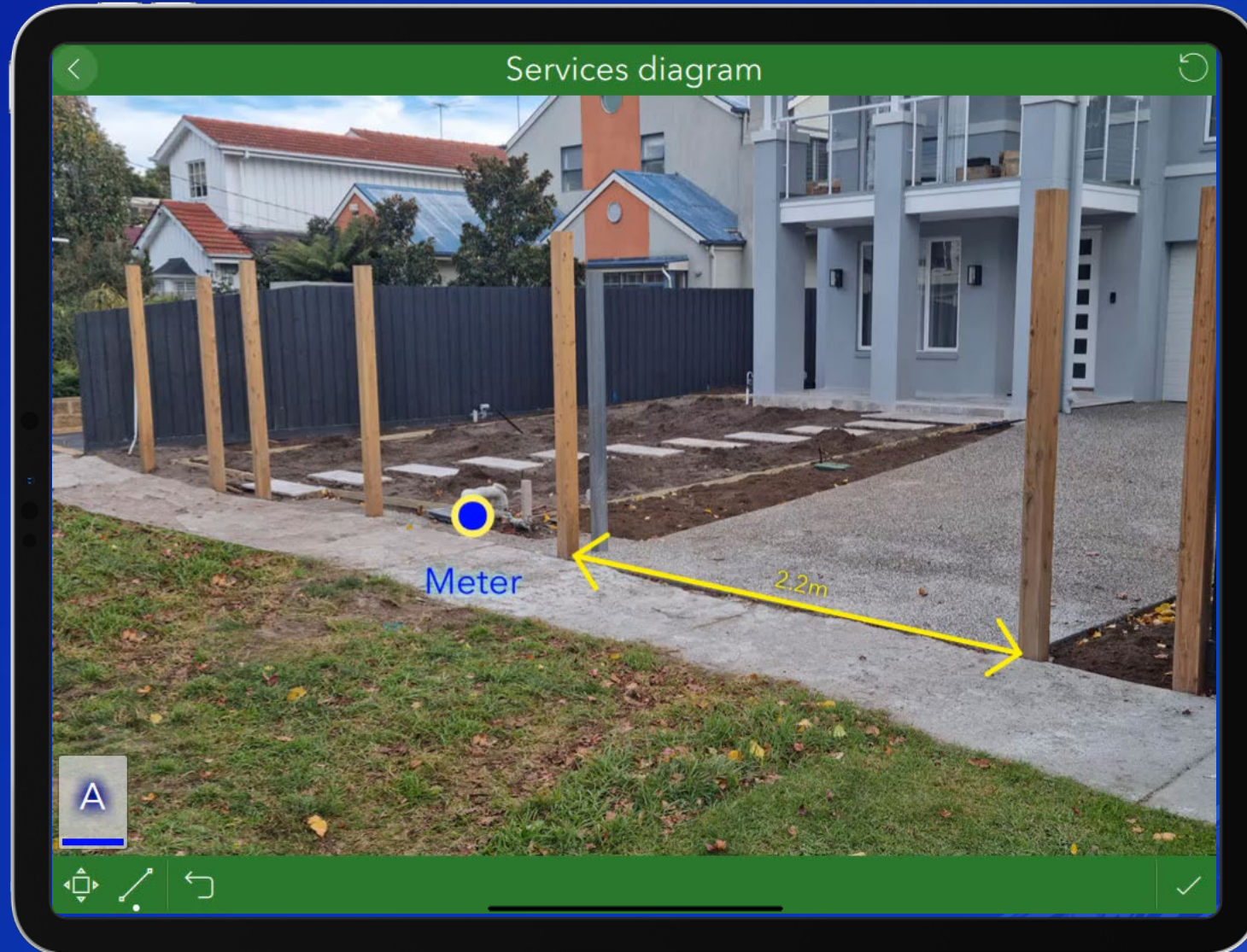
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New as of February 2022



# ArcGIS Survey123 | Annotation tools





# ArcGIS Survey123 | Web Designer Demo







# ArcGIS Survey123

What's Coming?

# ArcGIS Survey123 Roadmap 2022

## Q2-Q3 2022

- Web designer
  - Calculate values using other layers: Spatial inheritance
  - Better social media sharing
  - Captcha
- Location tracking in the field app
  - Last known location and location tracks
- Field Data Collection Capabilities:
  - Launch a form from a map (without leaving the Survey123 app)
  - Streaming mode for line and polygon data collection
- XLSForm/Connect enhancements
  - Calculate photo file names
  - pulldata('@layer'): Query layers and tables without the need for custom JS functions
  - Record longer audio files and adjust quality
  - Update geodatabase domains when a list in Connect changes

## Q4 2022

- Indoors
  - Indoor Positioning support
  - Floor-aware forms
- Field Data Collection Capabilities:
  - Measure heights and offset data collection with laser range finders
  - Inspect and tag assets with external RFID
  - Oriented imagery
- XLSForm enhancements
  - Cache answers (alternative to favorites)
  - More pulldata awesomeness
- PII Removal Filter
  - Removal of PII through AI Model
- Background sync framework
  - Automatically upload collected features
  - Unattended update of surveys, lists and other resources

## Beyond 2022

- Report service installer for ArcGIS Enterprise
- Grid layouts in the web app
- Smart camera read-to-use AI models
  - Redact PII
- Peer to peer sharing
  - Surveys
  - Maps
  - Collected data
  - Assignments
- Geotriggers
  - Alerts, Location sharing
- Offline mobile printing
  - Print a receipt using a mobile printer

**All road map information is subject to change**

# ArcGIS Survey123 Roadmap 2022 – Personal Favorites

## Q2-Q3 2022

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# Survey123 Connect | pulldata@ “layer”

## What's new

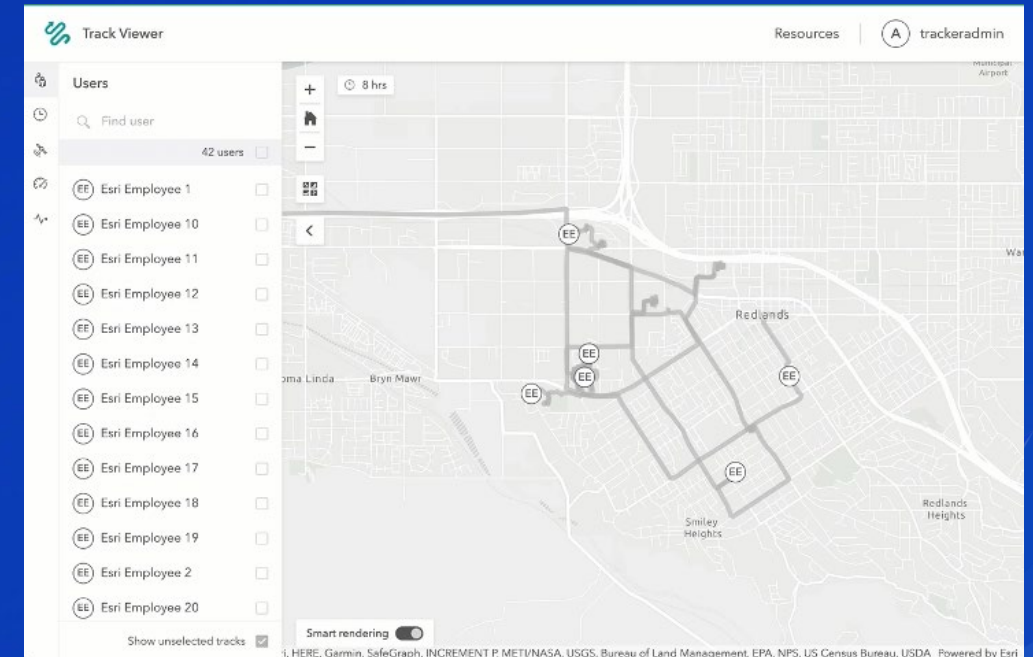
- **Query layers and tables without a custom JS function**
  - Calculation: What is the parcel id at the provided location?
  - Constraint: Is the user provided location within my city?
- Syntax:
  - `pulldata('@layer', 'getRecordAt', <targetLayer>, <location>, <whereFilter>)`
  - `pulldata('@layer', 'getRecord', <targetLayer>, <whereFilter>)`
- Available for Early Adopters in March 2022 (web app only)
- Planned to be released in July 2022 (field and web app, but online only)
- Offline support in the field app coming later



# Survey123 Field Application

## What's new

- Monitor the last known location of Survey123 users
- Understand where Survey123 users have been
- Leverages the location tracking capability of ArcGIS
- Requires a Tracker license
- Coming Q2-Q3 2022





# ArcGIS Survey123 | Indoors

- **Collect data indoors with Survey123**
  - More accurate locations with IPS support
  - Floor-aware forms
- Enrich collected data with room/building information
- Use room/floor information to create data validation rules or hide/show sections of your form
- Q4 2022



6:11

AED Inventory

Inventory date

Saturday, March 5, 2022

AED Location \*

33°50'N 116°32'W

Mesquite E Mesquite F Mesquite G Mesquite H

Women's Men's Smoketree A Smoketree B

Location description

Mesquite G

Condition

	Yes	No
Unit Intact	<input checked="" type="radio"/>	<input type="radio"/>
Battery	<input type="radio"/>	<input checked="" type="radio"/>
Functioning	<input type="radio"/>	<input checked="" type="radio"/>
Revised		





# ArcGIS Survey123 | InfraMarker

- Use InfraMarker with Survey123 to streamline field data collection workflows
  - **Asset tagging:** Physically attach Inframarker RFID tags to your assets. Each tag carries a unique id (EPC). Use Survey123 to write data such as location, asset name and owner into your tags
  - **Asset inspection:** Use InfraMarker to scan and automatically open your asset inspection forms within Survey123



Asset tagging



Asset inspection



# ArcGIS Survey123 | Laser range finder support

- Easily bring measurements from your laser range finder into Survey123
  - Measure heights: Poles, trees, buildings
  - Offset mapping
- Two workflows:
  - Launch Survey123 and auto-populate questions in your form after a measurement is made
  - Incorporate a laser range finder question within your form



Measure heights



Calculate the exact location of an object

- Beta software available May 2022





# ArcGIS Survey123 | PII Removal Filter

- Automatically remove Personal Identifiable Information such as faces and license plates from photos
- Leverages a ready to use AI model and the Survey123 smart camera
  - Distorts license plates and faces immediately after the photo is taken with Survey123 and before the photo is submitted to ArcGIS
- Planned Q4 2022

9:00 5G E

Street Service Report

Job ID \*

556GK

Service started on:

Friday, March 4, 2022 7:52 AM

Service finished on:

Friday, March 4, 2022 8:59 AM

Service type:

Sidewalk

Service Location:

34°3'N 117°12'W

Service closest address:

✓





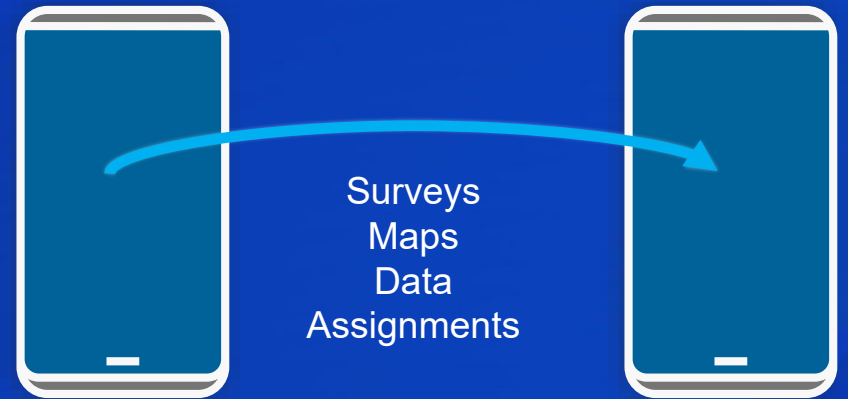
# ArcGIS Survey123 | Peer to peer sharing

- **Bluetooth-based device to device sharing:**

- Surveys
- Maps
- Collected data (Outbox)
- Work assignments (Inbox folder)

- **No need to be connected**

- **Planned for 2023**



# Collaborating with us

We are listening

- Voice of Customer
- Esri Communities
- Beta Program
- Technical Support & Your Esri Contacts



Esri Communities URL



Esri Beta Program URL

Please Share Your Feedback in the App





