

Licensing Terms of Use

Documented Changes



Document Updated: E204 – Master Agreement

Date of Update Implementation: **March 30, 2018**

Overview: The Master Agreement (E204), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

ATTACHMENT A **GLOSSARY OF TERMS**

[Where: Attachment A Glossary of Terms](#)

Change: "Named User License ~~or Subscription~~" means ~~a license or subscription~~ [the right](#) for use by a single Named User [to use a specific Esri Offering](#).

[Why: Named User License use right licensed for use with other Esri Offerings and not only within Esri's Subscription offerings.](#)

ATTACHMENT B **GENERAL TERMS AND CONDITIONS**

[Where: Article 3.5 Exclusive Remedy](#)

Change: **3.5 Exclusive Remedy.** Customer's exclusive remedy and Esri's entire liability for breach of the limited warranties in this section will be to replace any defective media and ~~either to~~ (i) repair, correct, or provide a workaround for the applicable Esri Offering or Services or (ii) ~~return at Esri's election, terminate Customer's right to use and refund~~ the fees paid ~~by Customer~~ for Esri Offerings or Services that do not meet Esri's limited warranties, ~~provided that Customer uninstalls, removes, and destroys all copies of the applicable Esri Offerings; ceases accessing and using the applicable Cloud Services; and executes and delivers evidence of such actions to Esri or its authorized distributor.~~

[Why: Language clarification to distinguish steps for remedy of limited warranty.](#)