Product Terms of Use
Documented Changes

Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: November 10, 2026

Overview: The Product Specific Terms of Use (E300) have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: ***Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below. "FN" means footnote.***

PRODUCT SPECIFIC TERMS OF USE

Where: Desktop Products

Change:

- ArcGIS CityEngine (7)
- ArcGIS AllSource (7)
- ArcGIS Drone2Map (7)
- ArcGIS Reality Studio (7)

Why: Adding additional Products to this category as the updated FN 7 applies to each one.

Where: Server Products

Change:

- ArcGIS Enterprise
  - Standard or Advanced (17; 23; 25; 31; 34; 82)

Why: New FN's 25 and 34 apply to this Product.

Where: Server Products

Change:

- ArcGIS Enterprise Optional Capability Servers:
  - ArcGIS Image Server, ArcGIS GeoEvent Server, ArcGIS GeoAnalytics Server, ArcGIS Notebook Server Standard, ArcGIS Mission Server, ArcGIS Workflow Manager Server (Advanced or Standard)~~,~~ ArcGIS Video Server (31)
  - ArcGIS Knowledge Server (9; 31)
  - ArcGIS Reality Server (26; 31)

Why: Adding additional Product to this category as new FN 26 applies.

Where: Server Products

Change:

- ArcGIS Business Analyst ~~Enterprise (17; 23; 31; 82)~~

- Enterprise (17; 21; 23; 31; 82)
- Pro (14; 21)
- Web and Mobile App (14)

Why: Sections 3.3.e and 3.3.f formerly in the Master Agreement (E204) are moving from that document to become new FNs to the Product-Specific Terms of Use document. We are further expanding the ArcGIS Business Analyst Product to account for the applicable terms of use that apply to each Product type.

Where: Other

Change:

- ArcGIS StreetMap Premium (~~6~~21)
  - ArcGIS StreetMap Premium Custom Roads (6)
  - ArcGIS StreetMap Premium for Asset Management (6)
  - ArcGIS StreetMap Premium for Native Maps SDK (6)
  - ~~ArcGIS StreetMap Premium for Runtime~~

Why: New FN 111 applies to all ArcGIS StreetMap Premium products. Updated FN 6 only applies to the ArcGIS StreetMap Premium products listed. ArcGIS StreetMap Premium Runtime was renamed to ArcGIS StreetMap Premium for Native Maps SDK.

Where: Other

Change:

~~- ArcGIS StreetMap Premium for ArcGIS GeoAnalytics Engine (12)~~

Why: Deleting as FN 12 is updated. The new FN 12 is pertinent to GeoAnalytics output and not specific to StreetMap Premium.

Where: Other

Change:

- ArcGIS GeoAnalytics Engine
  - Connected, Additional Core-Hours Plans (12; 27; 103)
  - Disconnected Plan (12; 27, 102)

Why: The updated FN 12 applies to the listed ArcGIS GeoAnalytics Engine plans.

Where: Online Services

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
  - Commercial Retail, EAs; and Government Programs (5; 23; 25; 66; 68; 69; 70; 77; 82; 96; 103; 106)
  - Education Programs (5; 23; 25; 66; 68; 69; 70; 71; 82; 96; 103; 106)
  - Non-profit Programs (5; 23; 25; 66; 68; 69; 70; 71; 82; 96; 103; 106)

Why: New FN 25 applies to the Product in each Selling Program.

Where: Footnotes

Change:

6. For ArcGIS StreetMap Premium North America 2023 Release 4, ArcGIS StreetMap Premium Europe 2023 Release 2, ArcGIS StreetMap Premium Latin America 2023 Release 1, ArcGIS StreetMap Premium Asia Pacific 2023 Release 4, ArcGIS StreetMap Premium Middle East & Africa 2023 Release 1, and preceding releases, real-time navigational guidance, synchronized multi-vehicle routing and synchronized route optimization is not permitted. ~~For ArcGIS StreetMap Premium North America 2024 Release 2, ArcGIS StreetMap Premium Europe 2024 Release 1, ArcGIS StreetMap Premium Latin America 2024 Release 1, ArcGIS StreetMap Premium Asia Pacific 2024 Release 1, ArcGIS StreetMap Premium Middle East & Africa 2024 Release 1, and subsequent releases, real-time navigational guidance, synchronized multi-vehicle routing and synchronized route optimization is permitted, except as follows: (i) in-vehicle systems integration (e.g. vehicle sensors, driver assistance, autonomous vehicles); or (ii) Value-Added Applications/Customer Applications whose purpose is to target consumers for the primary purpose of providing real-time routing and/or navigation.~~

Why: The ArcGIS StreetMap Premium versions listed here are scoped specifically to the requirements of the third party licensor whose data provided the primary source for this product where the listed use cases are not permitted; whereas, those ArcGIS StreetMap Premium versions not listed are scoped to a new third party data licensor where these use cases are permitted.

Where: Footnotes

Change:

7. A Named User may login to start Software ~~ArcGIS Pro~~ on up to three (3) machines at the same time. However, a Named User may only use Software ~~ArcGIS Pro~~ on one (1) machine at a time. Running automated, unsupervised, or scheduled operations on more than one (1) machine is not permitted.

Why: FN 7 no longer applies strictly to ArcGIS Pro but applies to the other desktop Software listed above.

Where: Footnotes

Change:

8. Use of the United States Environmental Protection Agency AERMOD and AERMET Dispersion Modelling System in ArcGIS is for plume approximation only (i.e., for non-regulatory use applications) and is not intended to support engineering certified submission of output simulations or models.

Why: FN 8 is updated to include EPA's AERMET Dispersion Modelling System as the same restriction applies.

Where: Footnotes

Change:

12. Customer may store derived output generated using Esri licensed data for GeoAnalytics Engine for internal business use.~~Customer may store ArcGIS StreetMap Premium for ArcGIS GeoAnalytics Engine output for internal business use.~~

Why: FN 12 was updated because only derived output related to Esri licensed data can be stored for internal business use, not any analytic result generated with GeoAnalytics Engine.

Where: Footnotes

Change:

14. Customer may cache Data provided with ArcGIS Business Analyst Mobile App on a mobile device for use in conjunction with its use of ArcGIS Business Analyst Server. Customer may not otherwise cache or download such Data.~~Reserved.~~

Why: Section, 3.3.e, formerly in the Master Agreement (E204), is being carried over to this document. As this is a use restriction specific to Business Analyst Data, it is more appropriate to address the use restriction in the Product-Specific Terms of Use document in lieu of the Master Agreement.

Where: Footnotes

Change:

21. If Customer orders a subset of a dataset (e.g., a country, region, state, or local portion of a global database), Customer may use only the licensed subset, not any other portion of the full dataset.~~Reserved.~~

Why: Section 3.3.f, formerly in the Master Agreement (E204), is being carried over to this document. As this is a use restriction specific to ArcGIS Business Analyst and ArcGIS StreetMap Premium, it is more appropriate to address the use restriction in the Product-Specific Terms of Use document in lieu of the Master Agreement.

Where: Footnotes

Change:

24. Software may be used only for the purposes of development, testing, and demonstration of a prototype Value-Added Application and creating map caches. Customer may use Value-Added Applications and map caches with ArcGIS Enterprise Non-Production~~Staging~~ Server Licenses and Deployment Server Licenses. Software and Data may be installed on multiple computers for use by any ArcGIS Developer Subscribers with Builder or higher plan subscriptions, and/or ArcGIS Developer Bundle; all other Software is licensed as a Single Use License.

Why: Esri has renamed “Staging Server License” to “Non-Production Server License”. The name change broadens the license use case and more accurately portrays when it can be used.

Where: Footnotes

Change:

25. Customers shall not attempt to circumvent Esri’s Named User licensing. For example, Customers may not reassign Named User licenses in a way that attempts to simulate simultaneous or concurrent use (e.g., shared, pooled, or floating access across multiple individuals).~~Reserved.~~

Why: This FN is added to further clarify the use restriction of Named User licenses.

Where: Footnotes

Change:

26. ArcGIS Reality Server license authorizes deployment on a single server machine and supports the use of up to 64 cores on that machine. ArcGIS Reality Server is licensed solely to host image collections input into ArcGIS Reality Server, process such image collections, and host output image collections generated by ArcGIS Reality Server. Hosting image collections independent of ArcGIS Reality Server requires an ArcGIS Image Server license.~~Reserved.~~

Why: This FN is added to clarify that ArcGIS Reality Server is only intended to process and host images generated by the product and to establish the single server machine qualifications for deployment as this product is licensed on a per-server basis.

Where: Footnotes

Change:

34. Programmatic access to or use of the Product, including through AI or automated means (e.g. batch processing, workflow automation, machine-to-machine communication), is governed by the service identity license. The service identity license authorizes a non-human identity to access and use the Product on behalf of an application, process, or autonomous system.

354-38. Reserved.

Why: This FN is added to clarify that a service identity license is required in order to authorize a non-human identity programmatic access of applicable products.