Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: June 21, 2022

Overview: The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.

PRODUCT SPECIFIC TERMS OF USE

Where: Developer Products

Change:

- All Plans (16; 24; 26; 66; 77; 89; 91; 94, 95, 97; 103)
  
  Why: Footnotes 94 and 95 have been replaced by new Footnote 103.

Where: Other

Change:

- ArcGIS Indoors Maps (99; 100, 101)
- ArcGIS Indoors Spaces (100; 101)
- ArcGIS IPS (100; 101)
  
  Why: This is a clarification that ArcGIS Indoors Maps and ArcGIS IPS both provide access to Workspace Reservations and Space Planner; however, an ArcGIS Indoors Spaces license is required to access and use them.

Where: Other

Change:

- ArcGIS GeoAnalytics Engine
  - Connected, Additional Core-Hours Plans (103)
  - Disconnected Plan (27, 102)
  
  Why: ArcGIS GeoAnalytics Engine is a new Esri Offering. Esri currently offers both a Disconnected Plan and a Connected, Additional Core-Hours Plan.

Where: Online Services

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
• Commercial Retail, EAs; and Government Programs (23; 66; 68; 69; 70; 82; 93–96; 103)
• Education Programs (23; 66; 68; 69; 71; 82; 93–96; 103)
• Non-profit Programs (23; 66; 68; 69; 70; 71; 82; 93–96; 103)

Why: Footnote 93 has been replaced by new Footnote 103.

Where: Online Services

Change:

• ArcGIS Velocity (25103)

Why: Footnote 25 has been replaced by new Footnote 103.

Where: Footnote 27

Change:

27. May not be used to generate revenue by providing services to third parties.

Why: New Footnote 27 prohibits customers from generating revenue by using the ArcGIS GeoAnalytics Engine Disconnected Plan as a service to third parties.

Where: Footnote 89

Change:

89. Customer may distribute directly, or through its sales channels, revenue-generating Value-Added Applications, that access ArcGIS Platform location services through Online Services Authentication, to third parties. All revenue-generating Value-Added Applications are required to use Authentication when accessing ArcGIS Platform location services. Except as set forth in footnote 77 above, Customers who are in the process of migrating their revenue-generating Value-Added Applications to use ArcGIS Platform location services must have a Commercial App Deployment license until the migration to ArcGIS Platform location services is complete.

Why: These are clarifying edits to the existing Footnote 89.

Where: Footnote 100

Change:

100. Third-party Customer may only develop Value-Added Applications built specifically for enabling use by user types provided with ArcGIS Indoors Maps, ArcGIS Indoors Spaces and ArcGIS IPS capabilities for with functionality relating to indoor mapping, way finding, navigation, routing, or positioning may be used with user types provided with ArcGIS Indoors Maps.

Why: Footnote 100 restricts customers from developing Value-Added Applications that would allow user types provided with ArcGIS Indoors Maps to access functionality other than functionality relating to indoor mapping, way finding, navigation, routing, or positioning which is what the user types provided with ArcGIS Indoors Maps are intended to be used for.

Where: Footnote 102

Change:

102. Each Disconnected Plan is limited to one production cluster.
Why: New Footnote 102 prohibits customers from more than one production cluster per license of ArcGIS GeoAnalytics Engine Disconnect Plan. An additional license must be purchased for each additional production cluster if a customer requires more than one production cluster.

**Where: Footnote 103**

**Change:**

103. Includes Online Services, or capacity, that can be utilized through a consumption model. Customer may purchase additional subscription options as needed to enable the continued use of applicable Online Services or capacity. Esri will provide Customer’s subscription account administrator with advanced notification of subscription consumption and expiration. Esri reserves the right to suspend Customer’s access to Online Services or capacity, when subscription consumption reaches 100 percent of total allocated or pre-paid capacity or Online Services. If overages are enabled, Esri will invoice monthly in arrears and Customer is responsible for paying the associated costs incurred at the applicable rates. Esri reserves the right to suspend Customer’s access to Esri Offerings if Customer has a past due amount. Esri will promptly restore Customer’s access to Esri Offerings once Customer funds access to the Esri Offerings.

Why: New Footnote 103 condenses and combines several concepts from previous footnotes. Footnote 103 is more general so that it may apply to several Esri Offerings as shown in the updated version of the E300 – Product Specific Terms of Use.