

# Licensing Terms of Use

## Documented Changes

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**Document Updated:** E300 – Product Specific Terms of Use

**Date of Update Implementation:** July 28, 2023

**Overview:** The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

**Sections(s) Impacted:** Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

**General Changes:** *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

### **PRODUCT SPECIFIC TERMS OF USE**

[Where: Preamble](#)

Change:

The following list identifies additional terms of use that apply to specific Products. Each Product listing identifies one or more footnotes that apply to that Product. These footnotes supplement the terms of this Agreement. The definitions for each footnote follow the list. Unless otherwise noted in the applicable Ordering Document, extensions to a Product follow the same scope of use as that granted for the corresponding Product. [Retired Products are subject to the Product-Specific Terms of Use in effect at the time of such Product's retirement date.](#) In addition to the definitions within the Master Agreement, the following definitions will apply to the Product-Specific Terms of Use:

[Why: Retired Products are still subject to the Product-Specific Terms of Use in effect at the time of retirement, Esri removes retired Products from the E300 after retirement.](#)

[Where: Desktop Products](#)

Change:

- [ArcGIS Pro \(26\)](#)

[Why: ArcGIS Pro can now be licensed separately.](#)

[Where: Desktop Products](#)

Change:

- ~~[ArcPad \(13\)](#)~~

[Why: Product is now retired.](#)

Where: Server Products – ArcGIS Enterprise Optional Capability Servers

Change:

- ArcGIS Image Server, ArcGIS GeoEvent Server, ArcGIS GeoAnalytics Server, ~~and~~ ArcGIS Notebook Server Standard, [ArcGIS Mission Server, ArcGIS Workflow Manager Server \(Advanced or Standard\), and ArcGIS Knowledge](#) (31)

Why: These are new Products.

Where: Server Products – ArcGIS Enterprise Workgroup Optional Capability Servers

Change:

- ArcGIS Image Server, ArcGIS GeoEvent Server, ArcGIS GeoAnalytics Server, ~~and~~ ArcGIS Notebook Server Standard, [ArcGIS Mission Server, and ArcGIS Workflow Manager Server \(Advanced or Standard\)](#) (4)

Why: These are new Products.

Where: Developer Products

Change:

- ArcGIS Maps SDK for Unity, or Unreal Engine (~~15~~16; 62; 64)

Why: This should have read Footnote 16 as Footnote 15 does not apply to these Products.

Where: Other

Change:

- ~~▪ ArcGIS Maps for Adobe Creative Cloud Complimentary user (74)~~

Why: Product is now retired.

Where: Other

Change:

- [ArcGIS Survey123 \(107, 108\)](#)

Why: ArcGIS Survey123 now has new capabilities that are available and require additional terms of use.

Where: Online Services

Change:

- ArcGIS Online subscriptions are available through multiple Selling Programs:
  - Commercial Retail, EAs; and Government Programs (23; 66; 68; 69; 70; 77; 82; 96; 103; [106](#))
  - Education Programs (23; 66; 68; 69; 70; 71; 82; 96; 103; [106](#))

- Non-profit Programs (23; 66; 68; 69; 70; 71; 82; 96; 103; [106](#))

Why: Adding additional Footnote to further specify applicable storage limitations.

Where: Online Services

Change:

- Public Plan (66; 68; 74; 75; 76; 80; [106](#))

Why: Adding additional Footnote to further specify applicable storage limitations.

Where: Online Services

Change:

- ArcGIS for Microsoft Planetary Computer—Pro Machine ([103](#), 104)

Why: This Product is a consumption-based model and has corresponding units of consumption directly associated to it and its storage capabilities.

Where: Online Services

Change:

- [ArcGIS Image Dedicated—Pro Machine \(103, 104\)](#)

Why: This is a new Product.

Where: Footnote 13

Change:

13. ~~Licensed as a Dual Use License~~[Reserved](#).

Why: This Footnote was only associated with ArcPad, which is now retired.

Where: Footnote 100

Change:

100. Customer may only ~~develop Value-Added Applications for use by~~ [use ArcGIS Indoors user types for use with Value-Added Applications created specifically to work with ArcGIS Indoors Maps, Spaces, and ArcGIS IPS.](#) ~~user types provided with ArcGIS Indoors Maps with functionality relating to indoor mapping, way finding, navigation, routing, or positioning.~~

Why: Updated to clarify that Value Added Applications created specifically for ArcGIS Indoors may only use ArcGIS Indoors user types to work with ArcGIS Indoors Map, Spaces, and ArcGIS IPS.

Where: Footnote 103

Change:

103. ~~May include~~ Online Services or Software capabilities, ~~or capacity, that can be~~ utilized through a consumption-based model as described in the Ordering Document or Documentation. Online Services and Software capabilities have different units of consumption associated with them (examples of which include ArcGIS Online credits, core hours, or capacity). For Esri Offerings that enable access to Online Services or Software capabilities through an allocated or pre-paid units of consumption model, use of the consumption-based Online Services or Software capabilities reduce the number of allocated or pre-paid units of consumption that could be applied to the use of the Online Services or Software. ~~Customer may purchase additional subscription options as needed to enable the continued use of applicable Online Services or capacity.~~ Esri will provide Customer's ~~subscription account administrator~~ with advance notification ~~when Customer's allocated or pre-paid units of consumption nears exhaustion of subscription consumption and expiration.~~ Esri reserves the right to ~~restrict or~~ suspend Customer's access to ~~the applicable consumption-based capabilities of~~ Online Services or ~~capacity~~ Software when ~~subscription~~ consumption reaches 100 percent of ~~the~~ total allocated or pre-paid ~~capacity or Online Services~~ amount. Customer may purchase additional units as needed to enable the continued use of the applicable consumption-based Online Services or Software capabilities. If Customer does not purchase additional units, Customer risks continuing to incur charges for continued storage of Customer Content in ArcGIS Online. Certain Online Services or Software allow Customer to enable overages for consumption-based capabilities. If overages are enabled ~~by Customer~~, Esri will invoice monthly in arrears, ~~or charge a credit card on file,~~ and Customer is responsible for paying ~~the associated costs~~ fees incurred at the ~~then-current applicable~~ rates. Esri reserves the right to ~~restrict or~~ suspend Customer's access to ~~the applicable consumption-based capabilities~~ Esri Offerings if Customer has a past due amount. Esri will promptly restore Customer's access to ~~the applicable consumption-based capabilities once Customer pays the past due amount and~~ Esri Offerings ~~once Customer~~ funds access to the ~~consumption-based capabilities~~ Esri Offerings.

Why: Updated to clarify, some Online Services and Software capabilities incorporate a consumption-based model and have corresponding units of consumption directly associated to it and its storage capabilities. Therefore, Esri is further clarifying the Customers responsibilities for their use of the applicable Online Services and Software.

Where: Footnote 106

Change:

106. Customer may not exceed 500 GB feature data store using Standard Feature Data Store. Customer may not exceed the storage limit enabled for their subscription.

Why: This is a new Footnote to clarify terms of use for applicable Online Services.

Where: Footnote 107

Change:

107. May include image detection or obfuscation capabilities. Customer must review outputs and manually adjust any information that might be missed by the technology.

Why: This is a new Footnote to cover new terms of use for applicable Esri Offerings.

Where: Footnote 108

Change:

108. Customer must opt-in to access and use Artificial Intelligence (AI) capabilities, which are available through third-party APIs and offered subject to the third-party terms and privacy policies.

Why: This is a new Footnote to cover new terms of use for applicable Esri Offerings.