

Product Terms of Use

Documented Changes



Document Updated: E300 – Product Specific Terms of Use

Date of Update Implementation: August 21, 2025

Overview: The Product Specific Terms of Use (E300), have been updated to reflect changes due to updated Esri policies, and clarification language derived from Esri Product Management and customer requests.

Sections(s) Impacted: Impacted with contextual, clarification, grammar, or terms & Conditions changes, which will impact future version use.

General Changes: *Most changes are grammatical changes or updates to wording to allow for better flow of what the statement is supposed to imply. Major changes described below.*

PRODUCT SPECIFIC TERMS OF USE

Where: Server Products

Change:

- ArcGIS Enterprise Optional Capability Servers:
 - ArcGIS Image Server, ArcGIS GeoEvent Server, ArcGIS GeoAnalytics Server, ArcGIS Notebook Server Standard, ArcGIS Mission Server, ArcGIS Workflow Manager Server (Advanced or Standard); [ArcGIS Video Server](#) (31)

[Why: Adding ArcGIS Video Server to the list as FN 31 applies.](#)

Where: Server Products

Change:

- ArcGIS Enterprise Workgroup Optional Capability Servers:
 - ArcGIS Image Server, ArcGIS GeoEvent Server, ~~ArcGIS GeoAnalytics Server~~, ArcGIS Notebook Server Standard, ~~ArcGIS Mission Server~~, and ArcGIS Workflow Manager Server (Advanced or Standard) (4)

[Why: Removing ArcGIS GeoAnalytics Server and ArcGIS Mission Server from the list as they are no longer supported in Enterprise Workgroup.](#)

Where: Developer Products

Change:

- ArcGIS Location Platform (5; [10](#); 16; 66; 78; 82; 89; 90; 97; 103; 109)

[Why: New FN 10 applies to ArcGIS Location Platform.](#)

Where: Other

Change:

- [ArcGIS StreetMap Premium for ArcGIS GeoAnalytics Engine \(12\)](#)

[Why: Adding this product as new FN 12 applies.](#)

Where: Footnotes

Change:

10. Session tokens may only be used per Value Added Application / Customer Application per device. Programmatic use of session tokens (e.g., exporting volumes of basemap tiles) is not permitted. Reserved.

Why: New FN 10 is added to address the use of session tokens as an alternative payment method for ArcGIS Location Platform.

Where: Footnotes

Change:

12. Customer may store ArcGIS StreetMap Premium for ArcGIS GeoAnalytics Engine output for internal business use. Reserved.

Why: New FN 12 is added to specify output stored is only for Customer's internal business use.

Where: Footnotes

Change:

18. When using a license string as the license enablement technology, a Deployment License is required per Value-Added Application per user per device.

Why: Fixing grammar errors to improve readability of FN 18.

Where: Footnotes

Change:

23. System to System Communication

Customer may use a Viewer (or higher) Named User Credential to enable read-only or a Contributor (or higher) Named User Credential for read-write system-to-system communications from ArcGIS Enterprise or ArcGIS Online to other third-party, enterprise business system(s) in Customer's organization ("System-to-System Authorized Named User Credential"). A System-to-System Authorized Named User Credential may only be used for system-to-system communications purposes such as scheduled bulk data transfers and similar purposes. Each individual third-party system communications must use separate System-to-System Authorized Named User Credentials that may not also be used by a Named User for other purposes.

a. Customer may use a basic service login to enable one-way, read-only, system-to-system communications from ArcGIS Enterprise or ArcGIS Online to other third-party, enterprise business system(s) in the customer's organization. Customer may use a Viewer Named User Credential or Level 1 Named User Credential as a basic service login until Esri implements an actual service login credential. A specific Viewer Named User Credential or Level 1 Named User Credential used as a basic service login credential may only be used for system-to-system integration purposes and may not also be used by a Named User to access the system.

b. Customer may use a standard service login to enable two-way, read-write, system-to-system communications between ArcGIS Enterprise or ArcGIS Online and other third-party, enterprise business system(s) in the customer's organization. Customer may use an Editor/Contributor (or higher) Named User Credential or Level 2 Named User Credential as a standard service login until Esri implements an actual service login credential. A specific Editor/Contributor (or higher) Named User Credential or Level 2 Named User Credential used as a standard service login credential may only be used for system-to-system integration purposes and may not also be used by a Named User to access the system.

Why: Updating FN 23 to condense the language and improve readability.