

# Esri Accessibility Conformance Report

## Site Scan Flight for ArcGIS

---

Product Version: Mobile Application

Report Date: FEB 11, 2022

## Table of Contents

<b>ESRI ACCESSIBILITY CONFORMANCE REPORT .....</b>	<b>1</b>
Product Information .....	1
Purpose.....	3
Background .....	3
Terms.....	3
<b>REVISED SECTION 508 CONSIDERATIONS .....</b>	<b>4</b>
Application and Administration .....	4
Scoping Requirements .....	4
Functional Performance Criteria .....	4
Hardware .....	5
Software .....	5
Support Documentation and Services.....	5
<b>WEB CONTENT ACCESSIBILITY GUIDELINES (WCAG) REPORT .....</b>	<b>6</b>
WCAG Principle 1: Perceivable.....	6
WCAG Principle 2: Operable .....	14
WCAG Principle 3: Understandable .....	20
WCAG Principle 4: Robust .....	23
<b>REVISED SECTION 508 REPORT .....</b>	<b>25</b>
Chapter 3: Functional Performance Criteria .....	25
Chapter 4: Hardware .....	28
Chapter 5: Software .....	29
Chapter 6: Support Documentation and Services.....	30
<b>EN 301 549 REPORT .....</b>	<b>32</b>
Chapter 4: Functional Performance Statements (FPS) .....	32
Chapter 5: Generic Requirements .....	36
Chapter 6: ICT with Two-Way Voice Communication.....	36
Chapter 7: ICT with Video Capabilities .....	36

Chapter 8: Hardware .....	36
Chapter 9: Web (see WCAG section) .....	36
Chapter 10: Non-Web Documents .....	37
Chapter 11: Software.....	37
Chapter 12: Documentation and Support Services .....	38

## List of Tables

Table 1: Applicable Standards and Guidelines .....	2
Table 2: Record of Changes.....	2
Table 3: Conformance Level Definitions .....	3
Table 4: WCAG Principle 1 Success Criteria - Perceivable .....	6
Table 5: WCAG Principle 2 Success Criteria - Operable .....	14
Table 6: WCAG Principle 3 Success Criteria - Understandable .....	20
Table 7: WCAG Principle 4 Success Criteria - Robust .....	23
Table 8: Revised Section 508 Chapter 3 - Functional Performance Criteria .....	25
Table 9: Revised Section 508 Chapter 6 - Support Documentation and Services .....	30
Table 10: EN 301 549 Chapter 4 - Functional Performance Statements .....	32
Table 11: EN 301 549 Chapter 12 - Documentation and Support Services .....	38

# Esri Accessibility Conformance Report

---

## Product Information

**Product Name/Version:** Site Scan Flight for ArcGIS (Mobile Application – iOS)

**Report Template:** Revised Section 508 Edition (based on VPAT® version 2.4)

**Product Release Date:** October 11, 2021

**Report Date:** February 11, 2022

**Product Description:** Site Scan Flight for ArcGIS is a mobile application to plan and execute automatic drone mapping missions. Plan flights in 2D and 3D using flight modes tailored to the type of site being mapped. Save and share your flight plans. Complete your organizations checklist and automatically maintain records of your flight activity. Upload your images to the Site Scan Manager cloud for automatic processing into 2D and 3D imagery products.

**Notes:** This report is written to reflect the Site Scan for ArcGIS mobile iOS application.

**Evaluation Methods Used:** Testing the Site Scan Flight for ArcGIS involved a combination of manual and functional testing on iPad devices running iOS 15.2. The product was tested by certified accessibility professionals on a selection of screens representative of the application using, among other methodologies, the VoiceOver screen reader, exclusive use of the keyboard, and manual inspection of the screens. Functional testing of typical user workflows with the VoiceOver screen reader was also conducted.

**Contact Information:** Environmental Systems Research Institute, Inc. (Esri)

For more information regarding Esri accessibility and Section 508, visit <https://www.esri.com/en-us/legal/accessibility>.

Specific inquiries may be emailed to [EsriAccessibility@esri.com](mailto:EsriAccessibility@esri.com), or mailed to Esri, Contracts and Legal Department, 380 New York Street, Redlands, California 92373.

Table 1: Applicable Standards and Guidelines

Standards / Guidelines	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 Standards</a>	(Yes)
<a href="#">EN 301 549 V3.1.1</a>	(Yes)

Table 2: Record of Changes

Version	Date	Description of Changes
1.0	01/05/2022	Evaluation results and explanations updated by testing vendor (initial version)
2.0	01/21/2022	Updated to 2.4 VPAT® template and Esri ACR format
2.1	02/23/2022	Evaluation results and explanations updated by certified accessibility professionals and Esri internal.

## Purpose

The Voluntary Product Accessibility Template (VPAT®) – used to create Esri Accessibility Conformance Reports – is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the VPAT® is to assist customers and buyers in making preliminary assessments regarding the availability of commercially-available Information and Communication Technology (ICT) products and services with features that support accessibility.

## Background

On March 20, 2017, the Architectural and Transportation Barriers Compliance Board (Access Board) revised, updated, and combined standards for ICT developed, procured, maintained, or used by federal agencies covered by Section 508 of the Rehabilitation Act of 1973 and Section 255 of the Communications Act of 1934. The revisions and updates to these standards are intended to ensure that electronic media is accessible to and usable by individuals with disabilities.

## Terms

The terms used in the 'Conformance Level' information are defined as follows:

Table 3: Conformance Level Definitions

Conformance Level	Definition
Supports	The functionality of the product has at least one method that meets the criterion or meets with equivalent facilitation.
Partially Supports	Product does not entirely meet the letter and intent of the criterion, but does provide some level of access.  OR  Product provides alternative methods to meet the intent of the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion.

## Revised Section 508 Considerations

---

### Application and Administration

Information and Communication Technology (ICT) that is procured, developed, maintained, or used by agencies shall conform to these requirements. Section 508 of the Rehabilitation Act (29 U.S.C. 794d) applies to federal departments and agencies, including the U.S. Postal Service. The term “agency” is defined in Section E103 to include the United States Postal Service and other federal agencies and departments as specified in 44 U.S.C. 3502. That section of the U.S.C. defines agency to mean any executive department, military department, Government corporation, Government controlled corporation, or other establishment in the executive branch of the Government (including the Executive Office of the President), or any independent regulatory agency, but does not include (a) the General Accounting Office; (b) Federal Election Commission; (c) the governments of the District of Columbia and of the territories and possessions of the United States, and their various subdivisions; or (d) Government-owned contractor-operated facilities, including laboratories engaged in national defense research and production activities.

All sections of the technical standards may apply to this product and are individually addressed in the following sections. This applies to the majority of ArcGIS software, services, and solutions.

### Scoping Requirements

Section 508 Chapter 2 addresses application and scoping of the Revised 508 Standards, including exceptions. Multiple significant changes were made to this chapter, including:

- Adding a category to E205.3, official agency communications that are non-public facing electronic covered content;
- Clarifying the application of WCAG 2.0 to non-Web documents and software; and
- Made corresponding changes to E205.4 and E207.2, including adding E205.4.1 and E207.3, which specify the word substitution necessary to apply WCAG 2.0 to non-Web content.

207.2 WCAG Conformance. User interface components and content of platforms and applications shall conform to Level A and Level AA Success Criteria and Conformance Requirements specified for webpages in WCAG 2.0.

### Functional Performance Criteria

301.1 Scope. The requirements of Chapter 3 shall apply to ICT where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.



## Hardware

401.1 Scope. The requirements of Chapter 4 shall apply to ICT that is hardware where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

EXCEPTION: Hardware that is assistive technology shall not be required to conform to the requirements of this chapter.

402.1 General. ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers, and shall conform to 402.

## Software

501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).

502.1 General. Software shall interoperate with assistive technology and shall conform to 502.

502.2 Documented Accessibility Features. Software with platform features defined in platform documentation as accessibility features shall conform to 502.2.

## Support Documentation and Services

602.1 General. Documentation that supports the use of ICT shall conform to 602. Additional product documentation includes the [Site Scan Flight App User Manual](#), [Capturing drone imagery with Site Scan Flight for ArcGIS](#), and [knowledge base articles](#).

## Web Content Accessibility Guidelines (WCAG) Report

### WCAG Principle 1: Perceivable

Information and user interface components must be presentable to users in ways they can perceive. Report contains Level A and AA only (Revised Section 508 does not apply to AAA).

Table 4: WCAG Principle 1 Success Criteria - Perceivable

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content (Level A)</b></p> <p>All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.</p> <ul style="list-style-type: none"> <li>Controls, Input: If non-text content is a control or accepts user input, then it has a name that describes its purpose.</li> <li>Time-Based Media: If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>Test: If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>Sensory: If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>CAPTCHA: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content</li> </ul>	<p><b>iOS:</b> Partially Supports</p>	<p><b>iOS:</b> Most non-text content presented to users has text alternative that serves the equivalent purpose. However, a rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>There is meaningful non-text content that has no textual equivalent (map container, compass indicator, mission type images, etc.).</li> <li>There is content meant to be hidden from all users that is not hidden from assistive technology users (map controls on the dashboard screen, "Taking off" alert during the flight, etc.).</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p>are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</p> <ul style="list-style-type: none"> <li>• Decoration, Formatting, Invisible: If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.</li> </ul>		
<p><b><u>1.2.1</u> Audio-only and Video-only (Prerecorded) (Level A)</b></p> <p>For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such:</p> <ul style="list-style-type: none"> <li>• Prerecorded Audio-only: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.</li> <li>• Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</li> </ul>	iOS: Supports	iOS: The product does not contain audio-only or video-only contents.
<p><b><u>1.2.2</u> Captions (Prerecorded) (Level A)</b></p> <p>Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	iOS: Supports	iOS: The product does not contain prerecorded content requiring synchronized captions.
<p><b><u>1.2.3</u> Audio Description or Media Alternative (Prerecorded) (Level A)</b></p> <p>An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	iOS: Supports	iOS: The product does not contain prerecorded content requiring synchronized audio description.

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.2.4</u> Captions (Live) (Level AA)</b> Captions are provided for all live audio content in synchronized media.	<b>iOS:</b> Supports	<b>iOS:</b> The product does not have any live audio content.
<b><u>1.2.5</u> Audio Description (Prerecorded) (Level AA)</b> Audio description is provided for all prerecorded video content in synchronized media.	<b>iOS:</b> Supports	<b>iOS:</b> The product does not have any prerecorded video content.
<b><u>1.3.1</u> Info and Relationships (Level A)</b> Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	<b>iOS:</b> Partially Supports	<b>iOS:</b> The product sometimes ensures that information, structure and relationships conveyed through presentation can also be determined programmatically or through text. However, a rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> <li>There is content that visually functions as a heading but is not programmed as a heading (Sign into Site Scan for ArcGIS, Welcome to Site Scan, Connect Your Drone, Project List, Preflight Errors, System Checks, etc.).</li> <li>There are form fields with nearby visual labels that are not programmatically associated (Email, Password, Flight Height field/slider, Gimbal Angle field/slider, Hatch Angle field/slider, etc.).</li> </ul>
<b><u>1.3.2</u> Meaningful Sequence (Level A)</b> When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.	<b>iOS:</b> Partially Supports	<b>iOS:</b> The reading sequence is sometimes meaningful and programmatically determined. However, a rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> <li>There is content with an illogical reading order (Created Date on Primary Dashboard, project menu on Project Dashboard, sidebar</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		content in Flight Planning, map buttons, statistics in the map bottom bar, etc.).
<b><u>1.3.3</u> Sensory Characteristics (Level A)</b> Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.	iOS: Supports	iOS: The product does not rely solely on any one sense to communicate information.
<b><u>1.3.4</u> Orientation (Level AA – WCAG 2.1 only)</b> Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	iOS: Does Not Support	iOS: The product does not support 1.3.4 Orientation. All screens of the app are restricted to viewing in landscape orientation.
<b><u>1.3.5</u> Identify Input Purpose (Level AA – WCAG 2.1 only)</b> The purpose of each input field collecting information about the user can be programmatically determined when: <ul style="list-style-type: none"> <li>• The input field serves a purpose identified in the Input Purposes for User Interface Components section; and</li> <li>• The content is implemented using technologies with support for identifying the expected meaning for form input data.</li> </ul>	iOS: Supports	iOS: The product provides meaning of each input field collecting information about the user.
<b><u>1.4.1</u> Use of Color (Level A)</b> Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	iOS: Partially Supports	iOS: In most cases, color is not used as the sole means of communicating information. However, a rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> <li>• There is content that uses color as the sole means of communicating information (destructive actions in mission settings, etc.).</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.2</u> Audio Control (Level A)</b></p> <p>If any audio on a Webpage plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.</p>	<b>iOS:</b> Supports	<b>iOS:</b> The product does not contain any audio component that plays automatically for more than 3 seconds.
<p><b><u>1.4.3</u> Contrast (Minimum) (Level AA)</b></p> <p>The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p> <ul style="list-style-type: none"> <li>• Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;</li> <li>• Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.</li> <li>• Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.</li> </ul>	<b>iOS:</b> Partially Supports	<p><b>iOS:</b> The product mostly provides sufficient contrast between text and backgrounds in most instances. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• There is text that does not provide sufficient contrast (most blue text on a white background and vice versa, white text on a green background, flight option text, etc.).</li> </ul>
<p><b><u>1.4.4</u> Resize text (Level AA)</b></p> <p>Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	<b>iOS:</b> Partially Supports	<p><b>iOS:</b> In most cases, the product allows content to be resized without assistive technology up to 200 percent. However, a rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>• There is no user control of font size in all screens except the global settings and completed mission settings.</li> </ul>
<p><b><u>1.4.5</u> Images of Text (Level AA)</b></p>	<b>iOS:</b> Partially Supports	<b>iOS:</b> A rating of Partially Supports has been given for the following reason(s):

Criteria	Conformance Level	Remarks and Explanations
<p>If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following:</p> <ul style="list-style-type: none"> <li>• Customizable: The image of text can be visually customized to the user's requirements;</li> <li>• Essential: A particular presentation of text is essential to the information being conveyed.</li> </ul> <p><i>Note: Logotypes (text that is part of a logo or brand name) are considered essential.</i></p>		<ul style="list-style-type: none"> <li>• The onboarding drone instructions image is an image of text with no alternative.</li> </ul>
<p><b><u>1.4.10</u> Reflow (Level AA – WCAG 2.1 only)</b></p> <p>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:</p> <ul style="list-style-type: none"> <li>• Vertical scrolling content at a width equivalent to 320 CSS pixels</li> <li>• Horizontal scrolling content at a height equivalent to 256 CSS pixels</li> </ul>	iOS: Supports	iOS: iOS does not offer users the ability to adjust text to reflow to the extent required by the standard.
<p><b><u>1.4.11</u> Non-text Contrast (Level AA – WCAG 2.1 only)</b></p> <p>The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s).</p>	iOS: Partially Supports	<p>iOS: A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>• There are active user interface components without sufficient contrast (Map 2D/3D toggle, gray field borders in flight plan settings, blue slides in flight plan settings, gray refresh button in map bottom bar, system confirmation swiper, download buttons for images, etc.)</li> <li>• There are essential graphical objects without sufficient contrast (flight plan path and corner</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		controls, lines in the terrain graph legend, icons for type of flight in mission, etc.)
<p><b>1.4.12 Text Spacing (Level AA – WCAG 2.1 only)</b></p> <p>In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:</p> <ul style="list-style-type: none"> <li>• Line height (line spacing) to at least 1.5 times the font size</li> <li>• Spacing following paragraphs to at least 2 times the font size</li> <li>• Letter spacing (tracking) to at least 0.12 times the font size</li> <li>• Word spacing to at least 0.16 times the font size.</li> </ul>	iOS: Supports	iOS: iOS does not offer users the ability to adjust text spacing properties.
<p><b>1.4.13 Content on Hover or Focus (Level AA – WCAG 2.1 only)</b></p> <p>Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:</p> <ul style="list-style-type: none"> <li>• <b>Dismissible:</b> A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content</li> <li>• <b>Hoverable:</b> If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing</li> </ul>	iOS: Supports	iOS: The product contains no content that appears or is hidden on focus or hover.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"><li><b>Persistent:</b> The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid.</li></ul>		

## WCAG Principle 2: Operable

User interface components and navigation must be operable. Report contains Level A and AA only (Revised Section 508 does not apply to AAA).

Table 5: WCAG Principle 2 Success Criteria - Operable

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.1.1 Keyboard (Level A)</b></p> <p>All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p> <p><i>Note 1: This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.</i></p> <p><i>Note 2: This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.</i></p>	<p><b>iOS:</b> Partially Supports</p>	<p><b>iOS:</b> In most cases, functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, a rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>There are controls that do not allow access to alternative input methods (confirmation swiper, etc.).</li> <li>There are locations where scrolling does not appear as needed when logical navigation is used (choose a drone dialog, etc.).</li> <li>There are input elements and controls that cannot receive keyboard focus (map overlay thumbs, Get Images in mission data, etc.).</li> </ul>
<p><b>2.1.2 No Keyboard Trap (Level A)</b></p> <p>If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p>	<p><b>iOS:</b> Supports</p>	<p><b>iOS:</b> The product does not contain keyboard traps.</p>
<p><b>2.1.4 Character Key Shortcuts (Level A – WCAG 2.1 only)</b></p> <p>If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation,</p>	<p><b>iOS:</b> Supports</p>	<p><b>iOS:</b> The product does not provide character key shortcuts.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>number, or symbol characters, then at least one of the following is true:</p> <ul style="list-style-type: none"> <li>• <b>Turn off:</b> A mechanism is available to turn the shortcut off</li> <li>• <b>Remap:</b> A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc)</li> <li>• <b>Active only on focus:</b> The keyboard shortcut for a user interface component is only active when that component has focus.</li> </ul>		
<p><b>2.2.1 Timing Adjustable (Level A)</b></p> <p>For each time limit that is set by the content, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>• Turn off: The user is allowed to turn off the time limit before encountering it; or</li> <li>• Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</li> <li>• Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</li> <li>• Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or</li> <li>• Essential Exception: The time limit is essential and extending it would invalidate the activity; or</li> </ul>	iOS: Supports	iOS: The product does not impose a time limit.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>20 Hour Exception: The time limit is longer than 20 hours.</li> </ul> <p><i>Note: This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with Success Criterion 3.2.1, which puts limits on changes of content or context as a result of user action.</i></p>		
<p><b>2.2.2 Pause, Stop, Hide (Level A)</b></p> <p>For moving, blinking, scrolling, or auto-updating information, all of the following are true:</p> <ul style="list-style-type: none"> <li>Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and</li> <li>Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</li> </ul>	iOS: Supports	iOS: The product does not contain moving, blinking, scrolling, or auto-updating content.
<p><b>2.3.1 Three Flashes or Below Threshold (Level A)</b></p> <p>Webpages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.</p> <p><i>Note: Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page,</i></p>	iOS: Supports	iOS: The product does not contain anything that flashes more than three times in any one second period.

Criteria	Conformance Level	Remarks and Explanations
<i>all content on the Webpage (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</i>		
<b><u>2.4.1</u> Bypass Blocks (Level A)</b> A mechanism is available to bypass blocks of content that are repeated on multiple Webpages.	iOS: Supports	iOS: The application is non-web software.
<b><u>2.4.2</u> Page Titled (Level A)</b> Webpages have titles that describe topic or purpose.	iOS: Supports	iOS: The product's screens have titles that describe topic or purpose.
<b><u>2.4.3</u> Focus Order (Level A)</b> If a Webpage can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	iOS: Partially Supports	iOS: In most cases, the navigation sequence and focus order are meaningful. A rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> <li>There are locations where focus is not logically set when added content appears (terrain graph when it appears, etc.).</li> </ul>
<b><u>2.4.4</u> Link Purpose (In Context) (Level A)</b> The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	iOS: Supports	iOS: The product contains no links.
<b><u>2.4.5</u> Multiple Ways (Level AA)</b> More than one way is available to locate a Webpage within a set of Webpages except where the Webpage is the result of, or a step in, a process.	iOS: Supports	iOS: The product is non-web software.
<b><u>2.4.6</u> Headings and Labels (Level AA)</b> Headings and labels describe topic or purpose.	iOS: Partially Supports	iOS: The product mostly uses headings and labels describe topic or purpose. However, a rating of

Criteria	Conformance Level	Remarks and Explanations
		<p>Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>There are controls with names that do not appropriately describe their purpose (cloud synchronization button, most map buttons, back button for Mission Settings, most buttons for flight, menu/close/download buttons in completed mission settings, etc.)</li> </ul>
<p><b><u>2.4.7</u> Focus Visible (Level AA)</b></p> <p>Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	iOS: Supports	iOS: The product provides a visible indicator of keyboard focus for all focusable, interactive controls.
<p><b><u>2.5.1</u> Pointer Gestures (Level A – WCAG 2.1 only)</b></p> <p>All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.</p>	iOS: Does Not Support	iOS: The product does not support 2.5.1 Pointer Gestures. The application uses path-based and multi-point gestures for panning and zooming in the map and terrain graph. Users cannot access this functionality through any other means.
<p><b><u>2.5.2</u> Pointer Cancellation (Level A – WCAG 2.1 only)</b></p> <p>For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> <li><b>No Down-Event:</b> The down-event of the pointer is not used to execute any part of the function</li> <li><b>Abort or Undo:</b> Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion</li> <li><b>Up Reversal:</b> The up-event reverses any outcome of the preceding down-event</li> </ul>	iOS: Supports	iOS: The product's functionalities do not use the down-event of a pointer to execute any part of the function.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li><b>Essential:</b> Completing the function on the down-event is essential</li> </ul>		
<p><b>2.5.3 Label in Name (Level A – WCAG 2.1 only)</b></p> <p>For user interface components with labels that include text or images of text, the name contains the text that is presented visually.</p>	<b>iOS:</b> Partially Supports	<p><b>iOS:</b> A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>There are elements with accessible names that do not include the text of their visible label (project menu, drone selector, vehicle status, flight planning landing sidebar fields, pre-flight checklist control, new mission button, etc.)</li> </ul>
<p><b>2.5.4 Motion Actuation (Level A – WCAG 2.1 only)</b></p> <p>Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when:</p> <ul style="list-style-type: none"> <li>Supported Interface: The motion is used to operate functionality through an accessibility supported interface</li> <li>Essential: The motion is essential for the function and doing so would invalidate the activity</li> </ul>	<b>iOS:</b> Supports	<p><b>iOS:</b> The product does not provide functionality that can be operated by device motion or user motion.</p>

## WCAG Principle 3: Understandable

Information and the operation of user interface must be understandable. Report contains Level A and AA only (Revised Section 508 does not apply to AAA).

Table 6: WCAG Principle 3 Success Criteria - Understandable

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.1.1</u> Language of Page (Level A)</b> The default human language of each Webpage can be programmatically determined.	<b>iOS:</b> Supports	<b>iOS:</b> The human language of each screen can be programmatically determined.
<b><u>3.1.2</u> Language of Parts (Level AA)</b> The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	<b>iOS:</b> Supports	<b>iOS:</b> The human language of all content can be programmatically determined.
<b><u>3.2.1</u> On Focus (Level A)</b> When any component receives focus, it does not initiate a change of context.	<b>iOS:</b> Supports	<b>iOS:</b> The product does not cause a change of context when any user interface receives focus.
<b><u>3.2.2</u> On Input (Level A)</b> Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	<b>iOS:</b> Supports	<b>iOS:</b> The product does not cause a change of context after changing the setting of any user interface component.
<b><u>3.2.3</u> Consistent Navigation (Level AA)</b> Navigational mechanisms that are repeated on multiple Webpages within a set of Webpages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	<b>iOS:</b> Supports	<b>iOS:</b> The product provides a consistent navigation structure.



Criteria	Conformance Level	Remarks and Explanations
<b><u>3.2.4</u> Consistent Identification (Level AA)</b> Components that have the same functionality within a set of Webpages are identified consistently.	<b>iOS:</b> Supports	<b>iOS:</b> The product provides consistent identification of components with the same functionality.
<b><u>3.3.1</u> Error Identification (Level A)</b> If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	<b>iOS:</b> Partially Supports	<b>iOS:</b> In most cases, errors for the errored inputs are identified and described to users in text. However, a rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> <li>Focus does not move to the first field in error, and error messages are not programmatically associated with these fields (login fields, etc.).</li> </ul>
<b><u>3.3.2</u> Labels or Instructions (Level A)</b> Labels or instructions are provided when content requires user input.	<b>iOS:</b> Supports	<b>iOS:</b> The product provides labels or instructions when content requires user input.
<b><u>3.3.3</u> Error Suggestion (Level A)</b> If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.	<b>iOS:</b> Supports	<b>iOS:</b> The product provides suggestions for error messages when known.

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.3.4</u> Error Prevention (Legal, Financial, Data) (Level AA)</b> For Webpages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: <ul style="list-style-type: none"><li>• Reversible: Submissions are reversible.</li><li>• Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</li><li>• Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</li></ul>	<b>iOS:</b> Supports	<b>iOS:</b> The product checks for input errors when submissions would cause legal commitments.

## WCAG Principle 4: Robust

Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies. Report contains Level A and AA only (Revised Section 508 does not apply to AAA).

Table 7: WCAG Principle 4 Success Criteria - Robust

Criteria	Conformance Level	Remarks and Explanations
<p><b>4.1.1 Parsing (Level A)</b></p> <p>In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p> <p><i>Note: Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.</i></p>	<b>iOS:</b> Supports	<b>iOS:</b> The product does not have content implemented using markup languages.
<p><b>4.1.2 Name, Role, Value (Level A)</b></p> <p>For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p> <p><i>Note: This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.</i></p>	<b>iOS:</b> Partially Supports	<p><b>iOS:</b> A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> <li>There is content meant to be hidden from all users that is not hidden from assistive technology users (map controls on the dashboard screen, "Taking off" alert during the flight, etc.).</li> <li>There are controls/content that do not enable accessibility (map overlay polygon corners, terrain graph text, etc.).</li> <li>There are elements with incorrect or missing traits (flight options in dashboard, Center Flight Path to Map flight planning tabs,</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>mission entries, downloadable images, Get Images, etc.).</p> <ul style="list-style-type: none"> <li>• There are form fields with nearby visual labels that are not programmatically associated (Email, Password, fields/sliders in flight settings, etc.).</li> <li>• There are important content changes with no accessible alert method (passed checks in the System Checks, flight status updates, etc.).</li> </ul>
<p><b><u>4.1.3</u> Status Messages (Level AA – WCAG 2.1 only)</b></p> <p>In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>	<p><b>iOS:</b> Supports</p>	<p><b>iOS:</b> The product is not implemented using markup languages.</p>

## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria

Table 8: Revised Section 508 Chapter 3 - Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
<b>302.1 Without Vision</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	<b>iOS:</b> Partially Supports	<b>iOS:</b> A rating of Partially Supports has been given for the following reasons: Users without vision will have difficulty using the product, as described in WCAG criteria: <ul style="list-style-type: none"> <li>• 1.1.1 Non-text Content</li> <li>• 1.3.1 Info and Relationships</li> <li>• 1.3.2 Meaningful Sequence</li> <li>• 1.4.1 Use of Color</li> <li>• 1.4.5 Images of Text</li> <li>• 2.1.1 Keyboard</li> <li>• 2.4.3 Focus order</li> <li>• 2.4.6 Headings and labels</li> <li>• 2.5.3 Label in Name</li> <li>• 3.3.1 Error Identification</li> <li>• 4.1.2 Name, role, value</li> </ul>
<b>302.2 With Limited Vision</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	<b>iOS:</b> Partially Supports	<b>iOS:</b> This product is partly usable by people with limited vision. A rating of Partially Supports has been given for the following reasons:

Criteria	Conformance Level	Remarks and Explanations
		<p>Users with limited vision will have difficulty using the product, as described in WCAG criteria:</p> <ul style="list-style-type: none"> <li>• 1.1.1 Non-text Content</li> <li>• 1.4.1 Use of Color</li> <li>• 1.4.3 Contrast (minimum)</li> <li>• 1.4.4 Resize Text</li> <li>• 1.4.5 Images of Text</li> <li>• 1.4.1 Non-text Content</li> <li>• 2.5.3 Label in Name</li> </ul>
<p><b>302.3 Without Perception of Color</b></p> <p>Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.</p>	<b>iOS:</b> Partially Supports	<p><b>iOS:</b> A rating of Partially Supports has been given for the following reasons:</p> <p>Users without perception of color will have some difficulty using the product, as described in WCAG criteria:</p> <ul style="list-style-type: none"> <li>• 1.4.1 Use of Color</li> </ul>
<p><b>302.4 Without Hearing</b></p> <p>Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.</p>	<b>iOS:</b> Supports	<b>iOS:</b> The product can be operated by people without hearing.
<p><b>302.5 With Limited Hearing</b></p> <p>Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.</p>	<b>iOS:</b> Supports	<b>iOS:</b> The product can be operated by people with limited hearing.

Criteria	Conformance Level	Remarks and Explanations
<b>302.6 Without Speech</b> Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	<b>iOS:</b> Supports	<b>iOS:</b> The product can be operated by people without speech.
<b>302.7 With Limited Manipulation</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	<b>iOS:</b> Partially Supports	<b>iOS:</b> A rating of Partially Supports has been given for the following reasons: Users with limited manipulation will have difficulty using the product, as described in WCAG criteria: <ul style="list-style-type: none"> <li>• 2.4.2 Page Titled</li> <li>• 2.4.3 Focus order</li> <li>• 2.4.6 Headings and labels</li> <li>• 4.1.2 Name, role, value</li> </ul>
<b>302.8 With Limited Reach and Strength</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	<b>iOS:</b> Supports	<b>iOS:</b> The product can be operated by people with limited reach and strength.
<b>302.9 With Limited Language, Cognitive, and Learning Abilities</b> ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	<b>iOS:</b> Partially Supports	<b>iOS:</b>

## [Chapter 4](#): Hardware

Site Scan Flight for ArcGIS is not impacted by Chapter 4: Hardware. This section has been removed from the report.



## [Chapter 5: Software](#)

Site Scan Flight for ArcGIS is a native mobile product, not platform software, and are not impacted by Chapter 5: Software. This section has been removed from the report.

## Chapter 6: Support Documentation and Services

The language included in this section is based on an internal evaluation of the Site Scan Flight for ArcGIS support documentation and services.

Table 9: Revised Section 508 Chapter 6 - Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>602 Support Documentation</b>		
<b>602.2 Accessibility and Compatibility Features</b> Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	iOS: Not Applicable	iOS: This product report is not impacted by Chapters 4 and 5.
<b>602.3 Electronic Support Documentation</b> Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	iOS: Supports	iOS: Web-based electronic support documentation is available for this product.
<b>602.4 Alternate Formats for Non-Electronic Support Documentation</b> Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	iOS: Not Applicable	iOS: Web-based electronic support documentation is available for this product.
<b>603 Support Services</b>		

Criteria	Conformance Level	Remarks and Explanations
<b>603.2 Information on Accessibility and Compatibility Features</b> ICT support services shall include information on the accessibility and compatibility features required by 602.2.	<b>iOS:</b> Not Applicable	<b>iOS:</b> This product report is not impacted by Chapters 4 and 5 (as described in 602.2).
<b>603.3 Accommodation of Communication Needs</b> Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	<b>iOS:</b> Supports	<b>iOS:</b> Technical support is available directly to the user for this product, and Esri Accessibility contact information is provided in this report.

## EN 301 549 Report

### Chapter 4: Functional Performance Statements (FPS)

Table 10: EN 301 549 Chapter 4 - Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
<b>4.2.1 Usage Without Vision</b> Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	<b>iOS:</b> Partially Supports	<b>iOS:</b> A rating of Partially Supports has been given for the following reasons: Users without vision will have difficulty using the product, as described in WCAG criteria: <ul style="list-style-type: none"> <li>• 1.1.1 Non-text Content</li> <li>• 1.3.1 Info and Relationships</li> <li>• 1.3.2 Meaningful Sequence</li> <li>• 1.4.1 Use of Color</li> <li>• 1.4.5 Images of Text</li> <li>• 2.1.1 Keyboard</li> <li>• 2.4.3 Focus order</li> <li>• 2.4.6 Headings and labels</li> <li>• 2.5.3 Label in Name</li> <li>• 3.3.1 Error Identification</li> <li>• 4.1.2 Name, role, value</li> </ul>
<b>4.2.2 Usage With Limited Vision</b> Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited	<b>iOS:</b> Partially Supports	<b>iOS:</b> A rating of Partially Supports has been given for the following reasons: Users without vision will have difficulty using the product, as described in WCAG criteria:

Criteria	Conformance Level	Remarks and Explanations
vision. This is essential for users with limited vision and benefits many more users in different situations.		<ul style="list-style-type: none"> <li>1.1.1 Non-text Content</li> <li>1.4.1 Use of Color</li> <li>1.4.3 Contrast (minimum)</li> <li>1.4.4 Resize Text</li> <li>1.4.5 Images of Text</li> <li>1.4.11 Non-text Contrast</li> <li>2.5.3 Label in Name</li> </ul>
<b>4.2.3 Usage Without Perception of Color</b> Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of color. This is essential for users with limited color perception and benefits many more users in different situations.	iOS: Partially Supports	iOS: A rating of Partially Supports has been given for the following reasons:  Users without perception of color will have some difficulty using the product, as described in WCAG criteria: <ul style="list-style-type: none"> <li>1.4.1 Use of Color</li> </ul>
<b>4.2.4 Usage Without Hearing</b> Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	iOS: Supports	iOS: The product is usable by those without hearing.
<b>4.2.5 Usage With Limited Hearing</b> Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations.	iOS: Supports	iOS: The product is usable by those with limited hearing.
<b>4.2.6 Usage With No or Limited Vocal Capacity</b>	iOS: Supports	iOS: The product is usable by those with no or limited vocal capability.

Criteria	Conformance Level	Remarks and Explanations
Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.		
<b>4.2.7 Usage With Limited Manipulation or Strength</b> Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	iOS: Partially Supports	iOS: A rating of Partially Supports has been given for the following reasons:  Users without perception of color will have some difficulty using the product, as described in WCAG criteria: <ul style="list-style-type: none"> <li>• 1.3.4 Orientation</li> <li>• 2.1.1 Keyboard</li> <li>• 2.4.3 Focus order</li> <li>• 2.5.1 Pointer Gestures</li> <li>• 2.5.3 Label in Name</li> </ul>
<b>4.2.8 Usage With Limited Reach</b> Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.	iOS: Supports	iOS: The application can be operated by people with limited reach and strength.
<b>4.2.9 Minimize Photosensitive Seizure Triggers</b> Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.	iOS: Supports	iOS: The product has no photosensitive seizure triggers or flashing content.

Criteria	Conformance Level	Remarks and Explanations
<p><b>4.2.10 Usage With Limited Cognition, Language, or Learning</b></p> <p>The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations.</p>	<p><b>iOS:</b> Partially Supports</p>	<p><b>iOS:</b> A rating of Partially Supports has been given for the following reasons:</p> <p>Users with limited cognition, language, or learning will have some difficulty using the product, as described in WCAG criteria:</p> <ul style="list-style-type: none"> <li>• 2.4.6 Headings and labels</li> <li>• 2.5.3 Label in Name</li> <li>• 3.3.1 Error Identification</li> </ul>
<p><b>4.2.11 Privacy</b></p> <p>Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.</p>	<p><b>iOS:</b> Supports</p>	<p><b>iOS:</b> The product does not cause legal commitments or financial transactions for the user to occur, does not modify or delete user-controllable data in data storage systems, and does not submit user test responses. No spoken version of characters being mashed is available. Use of headphones is not restricted in any way.</p>

## [Chapter 5: Generic Requirements](#)

Site Scan Flight for ArcGIS is not impacted by Chapter 5: Generic Requirements. This section has been removed from the report.

---

## [Chapter 6: ICT with Two-Way Voice Communication](#)

Site Scan Flight for ArcGIS is not impacted by Chapter 6: ICT with Two-Way Voice Communication. This section has been removed from the report.

---

## [Chapter 7: ICT with Video Capabilities](#)

Site Scan Flight for ArcGIS is not impacted by Chapter 7: ICT with Voice Capabilities. This section has been removed from the report.

---

## [Chapter 8: Hardware](#)

Site Scan Flight for ArcGIS is not impacted by Chapter 8: Hardware. This section has been removed from the report.

---

## [Chapter 9: Web \(see WCAG section\)](#)

This section has been removed from the report.

---



## [Chapter 10](#): Non-Web Documents

Site Scan Flight for ArcGIS is not impacted by Chapter 10: Non-Web Documents. This section has been removed from the report.

---

## [Chapter 11](#): Software

Site Scan Flight for ArcGIS is not impacted by Chapter 11: Software. This section has been removed from the report.

---

## Chapter 12: Documentation and Support Services

The language included in this section is based on an internal evaluation of the Site Scan Flight for ArcGIS support documentation and services.

Table 11: EN 301 549 Chapter 12 - Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product Documentation</b>		
<b>12.1.1 Accessibility and Compatibility Features</b> Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.	<b>iOS:</b> Partially Supports	<b>iOS:</b> Web-based electronic support documentation is available for this product.
<b>12.1.2 Accessible Documentation</b> Product documentation provided with the ICT shall be made available in at least one of the following electronic formats: web or non-web.	<b>iOS:</b> Supports	<b>iOS:</b> Web-based electronic support documentation is available for this product.
<b>12.2 Support Services</b>		
<b>12.2.2 Information on Accessibility and Compatibility Features</b> ICT support services shall provide information on the accessibility and compatibility features that are mentioned in the product documentation.	<b>iOS:</b> Does Not Support	<b>iOS:</b> Technical support is available directly to the user for this product, and Esri Accessibility contact information is provided in this report.
<b>12.2.3 Effective Communication</b> ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.	<b>iOS:</b> Supports	<b>iOS:</b> Technical support is available directly to the user for this product, and Esri Accessibility contact information is provided in this report.

Criteria	Conformance Level	Remarks and Explanations
<b>12.2.4 Accessible Documentation</b> Documentation provided by support services shall be made available in at least one of the following electronic formats: web or non-web.	<b>iOS:</b> Supports	<b>iOS:</b> Web-based electronic support documentation is available for this product.