



2020 Coronavirus FAQ

The health and well-being of our meeting and event attendees are our top priority. We share your interest in providing a safe environment in which to meet and network. To this end, rest assured that our personnel are taking the necessary steps to monitor the coronavirus situation and to do all that we can to make sure your time spent at the Palm Springs Convention Center (PSCC) is enjoyable and relaxing.

Have there been any cases of the coronavirus in Palm Springs or the surrounding area?

The City of Palm Springs is closely monitoring the coronavirus (COVID-19). As of February 28, 2020, there have been no direct exposure cases in the Coachella Valley or Riverside County. The California Department of Public Health confirms that the health risk to the general public in California remains low.

How can you protect yourself?

Coronavirus prevention resembles that of the flu. Avoid touching your eyes, nose, and mouth with unwashed hands. Cover your mouth and nose with a tissue when you cough or sneeze. Throw used tissues in a lined trash can. Wash your hands with soap and water for at least 20 seconds, or clean your hands with an alcohol-based hand sanitizer that contains 60 to 95% alcohol covering all surfaces of your hands and rubbing them together until they feel dry. Clean your hands often.

What services are in place to respond to any potential coronavirus cases in the area?

Our nearest hospital, Desert Regional Medical Center, is working closely with the California Department of Public Health (through San Bernardino and Riverside County local offices), the County of Riverside Emergency Management Department, and the Centers for Disease Control and Prevention (CDC) to respond to any potential coronavirus cases in the area. Desert Regional Medical Center has strong infection control policies, procedures, and systems in place to screen and treat patients.

What should someone do if they have flu-like symptoms and have recently traveled to China, or have had contact with anyone who has traveled to China?

Anyone with chronic health issues and/or individuals experiencing severe symptoms should be evaluated by a medical professional. Desert Regional Medical Center located in central Palm Springs is the only Level II trauma center in the Coachella Valley. This facility is minutes from the PSCC. Before going to the hospital, call ahead and tell the hospital about recent travel history and symptoms. Wear a mask on the way to the hospital.

Desert Regional Medical Center
1150 N. Indian Canyon Drive
Palm Springs, CA 92262
760-323-6511



What protective or preventative measures are in place at the Palm Springs Convention Center?

The staff receives ongoing updates about public health concerns. The PSCC has also increased precautionary measures including the following:

- Increased frequency of cleaning and disinfecting commonly-touched objects such as door handles and desk surfaces
- An increased number of hand sanitizer stations
- Reminder signage in all restrooms sharing instructions to **Wash Hands Frequently** and a promise to provide all necessary supplies

What do I do if there is a medical emergency?

In the case of an emergency, please proceed to either of our two information desks or contact the Manager on Duty at 760-898-9720. Security will then be contacted and a determination on the next action step will be made. The Palm Springs Fire Department is located just three minutes away from the PSCC. It is important that you notify a staff member during any emergency as we can direct any responders to your location so that medical attention may be rendered as quickly as possible.

Where do I go for updates on the coronavirus situation in your area?

Go to the Riverside County Public Health website for county updates at <https://www.rivcoph.org/coronavirus>. You may also visit the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.