

# ArcGIS Data Appliance® Enterprise Bundle

*For US Customers Only*

ArcGIS Data Appliance Enterprise Bundle is a GIS solution with data content that has much of the same Esri precached basemap content available through ArcGIS<sup>SM</sup> Online Living Atlas. The terabytes of rich, detailed data come from industry-leading data providers to enhance ArcGIS applications and services. The data is designed and optimized for publishing services using the included ArcGIS Enterprise license. ArcGIS Data Appliance Enterprise Bundle connects directly to your existing network so you can quickly leverage the data for geospatial visualization and analysis.

## ArcGIS Data Appliance: [Esri Vector Basemaps](#)

ArcGIS Data Appliance now includes Esri Vector Basemaps. Esri Vector Basemaps provides rich, detailed maps from industry-leading data providers to enhance your ArcGIS and web applications. Esri Vector Basemaps are for those customers who want to take advantage of a high-performance street map (in multiple styles) as a background to their maps.

NOTE: This feature is **not included** with the World Basic product option.

The ArcGIS Data Appliance is licensed as five different product options based on geography, the level of detail, and extent of content:

- **World Advanced**
- **World Standard**
- **World Basic**
- **North America Advanced**
- **North America Standard**

See the [ArcGIS Data Appliance Product Details](#) section of this document for more details on each product.

## Key Features

- **ArcGIS Data Appliance Enterprise Bundle is provided on a Yearly Term License basis.** The continued right-to-use license of the ArcGIS Data Appliance Enterprise Bundle is acquired through the subsequent purchase of Yearly Term licenses.
- The ArcGIS Data Appliance Enterprise Bundle includes a preloaded network-attached storage (NAS) device that includes the ArcGIS Data Appliance product of choice, plus an ArcGIS Enterprise 1 Year Term License.
  - Allows quick and easy publishing of large sets of useful geographic data.
  - Can be deployed in a secure, private network or over the internet.
  - There is no need to copy the terabytes of data to another machine.
- Esri Vector Basemaps are delivered on a flash drive for installation on a customer's existing ArcGIS Enterprise environment.

## Pricing

ArcGIS Data Appliance Enterprise Bundle is licensed based on geography, the level of detail, and extent of content and is priced accordingly.

Deployment Licenses		
Item No.	Product	One Year Term License Price
143188	World Advanced	\$310,000
138050	World Standard	\$209,000
138072	World Basic	\$46,000
143189	North America Advanced	\$205,000
138071	North America Standard	\$140,000
133168	Option: On-Site Installation Support*	\$21,100

\*By purchasing this service, the customer agrees to the Packages Services Terms and Conditions (G-363-D Addendum), which shall take precedence over any other terms and the customer's purchase order. These Terms and Conditions can be viewed on the web at <https://assets.esri.com/content/dam/esrisites/media/legal/services/g-363-d.pdf>.

Passive Failover/Staging/Development Licenses*		
Item No.	Product	One Year Term License Price
143257	World Advanced	\$125,000
143258	World Standard	\$65,000
143259	World Basic	\$19,000
143260	North America Advanced	\$85,000
143271	North America Standard	\$49,500

\*Users must also purchase or have an existing matching ArcGIS Data Appliance Deployment License.

Classified Warranty Yearly Upgrade*		
Item No.	Product	One Year Term Price
162013	World Advanced	\$32,000
162015	World Standard	\$18,000
162016	World Basic	\$6,000
162017	North America Advanced	\$17,000
162018	North America Standard	\$14,000

\*Classified Warranty is for Customers who cannot return hardware to manufacturer should there be a failure. This is an additional yearly fee on top of the base product purchase of any of the ArcGIS Data Appliance products.

## Licensing, Deployment, and Delivery

- Purchase of the ArcGIS Data Appliance license requires a signed Master License Agreement.
- World Advanced, World Standard, North America Advanced, or North America Standard comes with a Yearly Term License of ArcGIS Enterprise Advanced and ArcGIS Image Server for one server with four cores, and a Yearly Term License of ArcGIS Desktop Advanced license.
- World Basic comes with a Yearly Term License of ArcGIS Enterprise Standard and ArcGIS Image Server for one server with four cores, and a Yearly Term License of ArcGIS Desktop Advanced license.
- Installation is the customer's responsibility unless the On-Site Installation Support option is purchased, which is highly recommended.
  - User must have available rack space for the placement of ArcGIS Data Appliance.
  - Esri Vector Basemaps are delivered on a flash drive for installation on a customer's existing ArcGIS environment. This environment must meet the [system requirements](#) needed to run the Esri Vector Basemaps product option.
- Delivery is based on manufacturer availability but usually takes four weeks upon acceptance of order.
- Geocoding and Routing can be obtained through the purchase of [ArcGIS StreetMap Premium](#) or worldwide geocoding with the [World Geocoder for ArcGIS](#) product.

## Data Use and Updates

### Data Use

The purchase of the Yearly Term License of the ArcGIS Data Appliance Enterprise Bundle includes a right-to-use license of the applicable Esri software and data product for one year.

The continued right-to-use license of the Esri software and data product after the first year is only available if a customer continues to purchase subsequent Yearly Term Licenses.

### Data Updates

If a subsequent Yearly Term License of the ArcGIS Data Appliance is purchased, the licensed data product is updated and delivered on disk drives to be installed by the user in the ArcGIS Data Appliance. Some updates may require replacement of the entire appliance instead of only the disk drives. If this is the case, the Yearly Term License also covers this scenario.

**NOTE:** The Esri Vector Basemaps are delivered on a flash drive.

Actual delivery date of the Data Update is subject to variables such as installation anniversary date, applicable Data Update a customer is due, and availability during the full-year term of the Yearly Term License.

## Support and Hardware Warranty

### Telephone Support

The Yearly Term License of the ArcGIS Data Appliance includes a year of telephone support.

Support for data issues is provided by Esri Support Services, and hardware support is provided by Arxys, the hardware manufacturer. This support includes installation, configuration, and upgrade assistance with each delivery as well as ongoing troubleshooting.

### Optional On-Site Installation Support

Optional on-site installation and configuration support is available through Esri implementation services for an additional fee and is highly recommended. By purchasing this service, the customer agrees to the Packages Services Terms and Conditions (G-363-D Addendum), which shall take precedence over any other terms and the customer's purchase order. These terms and conditions can be viewed on the web at <https://assets.esri.com/content/dam/esrisites/media/legal/services/g-363-d.pdf>.

### Hardware Maintenance

First year hardware maintenance of ArcGIS Data Appliance is included for the first year.

### Hardware Warranty

The hardware warranty will also be extended with subsequent Yearly Term Licenses purchased. For details on Arxys Warranty [Click Here](#)

## Product Details

### ArcGIS Data Appliance—What's Included

Maps	World Basic	World Standard	World Advanced	North America* Standard	North America* Advanced
Raster basemaps and reference maps at small and medium scales (down to 1:72,000 or level 13)	✓	✓	✓	✓	✓
Raster maps at large scales		✓	✓	✓	✓
<a href="#">Esri Vector Basemaps**</a>		✓	✓	✓	✓
Subset of high-resolution imagery		✓		✓	
All high-resolution imagery			✓		✓

\*Large-scale maps and imagery are limited to North America.

\*\*Can be licensed by as a Standalone option by region upon request. Please email [dataapp@esri.com](mailto:dataapp@esri.com) for details.

### Product Option Descriptions

- **World Basic** includes basemaps and reference maps with small and medium scales down to 1:72,000 or level 13.
- **World Standard** includes everything in ArcGIS Data Appliance World Basic plus large-scale maps worldwide with a **subset** of the high-resolution imagery in the World Imagery basemap. Click [here](#) to see the World Imagery 7.1 coverage maps.
- **World Advanced** includes everything in ArcGIS Data Appliance World Basic and World Standard. In addition, for World Imagery, high-resolution imagery is included worldwide. Click [here](#) to see the World Imagery 7.1 coverage maps.
- **North America Standard** includes everything in ArcGIS Data Appliance World Basic plus large-scale maps for North America, with a **subset** of the North America high-resolution imagery in the World Imagery basemap. Click [here](#) to see the World Imagery 7.1 coverage maps.

- **North America Advanced** includes everything in ArcGIS Data Appliance World Basic and North America Standard. In addition, for the World Imagery, high-resolution imagery is included for North America. Click [here](#) to see the World Imagery 7.1 coverage maps.
- **Esri Vector Basemaps** includes vector basemaps and reference maps with small, medium and large scales. Not available with the **World Basic** product option.

Depending on the ArcGIS Data Appliance Product purchased, the level of detail and geography offered for each service differs. The difference between the **Standard** and **Advanced** ArcGIS Data Appliance products for World and North America, is the amount of coverage in the World Imagery basemap service. The following links provide comparisons between the two products:

World Imagery 7.1 coverage maps – Click [here](#)

**Larger** coverage maps for Standard and Advanced Imagery are available:

Standard Imagery coverage maps– Click [here](#)

Advanced Imagery coverage maps – Click [here](#)

## Documentation

ArcGIS Data Appliance includes a complete set of documentation. This documentation includes a deployment guide to support the implementation of the appliance as well as instructions for using the services in various ArcGIS applications. Each data product option is also fully documented with descriptive information on the data content it includes.

## Additional Resources

The following help topics include product overviews, tips for deployment and use, and summaries of the services included with each Data Appliance Product.

### [ArcGIS Data Appliance 7.1 for ArcGIS Home Page](#)

Gateway for all public information available on the ArcGIS Data Appliance The following areas are common areas of information to help better understand the ArcGIS Data Appliance:

[What's new](#) – improvements and enhancements

[System requirements](#) - system requirements for all ArcGIS Data Appliance 7.1 product options

[Quick-start guides](#) - A quick-start guide customized for your configuration is included in the box with all ArcGIS Data Appliance 7.1 product options.

[Esri Vector Basemaps](#) - included with ArcGIS Data Appliance 7.1 with World Standard, World Advanced, North America Standard, and North America Advanced product options.

[Frequently asked questions](#) - questions or issues you may encounter when working with ArcGIS Data Appliance 7.1 content, as well as recommended solutions.

## Network Attached Storage and Server Specifications

### Network Attached Storage

- Preloaded and Preprocessed Data (based on the chosen data product)
- MegaRAID 12 Gb/s SAS RAID Controller
- 480 GB SSD SATA 6 Gb/s Operating System Drive
- External USB 2.0 DVD+/-RW Drive
- Dual-Port Intel 10GBase – T Ethernet
- Integrated IPMI 2.0 with Dedicated LAN
- 1200W Titanium Level (96%) High-Efficiency Redundant Power Supply for 4U Chassis
- 500W Platinum Level (94%+) High-efficiency Redundant Power Supply for 1U Chassis
- Windows Server Standard 2019 64-bit Operating System
- One Year Advanced Hardware Replacement and Phone Warranty and Support

The size of the network-attached storage deliverable above is dependent on the data product:

- 4U (World Advanced, World Standard, North America Advanced or North America Standard)
- 1U (World Basic)

### 1U Rack Mount Enterprise Server

- One (1) Quad Core Intel Xeon Gold 5222 3.8 GHz Processor, 16.5M Cache
- 32 GB of ECC DDR4 Memory
- 2 x 480 GB 2.5” SSD OS Drives with RAID 1
- MegaRAID 12 Gb/s SAS RAID Controller
- Slim SATA DVD-ROM Drive
- Dual-Port Intel 10GBase – T Ethernet NIC
- Integrated IPMI 2.0 with Dedicated LAN
- 500W Platinum Level (94%+) Redundant High-efficiency Power Supply
- Windows Server 2019 Standard 64-bit Operating System
- One Year Advanced Replacement Warranty

## Frequently Asked Questions

### **Q: In what format is the map data delivered?**

**A:** The data is delivered in two map formats in Web Mercator projection:

- Raster cache is published in 256 x 256 pixel tiles and can be used in all ArcGIS clients.
- Esri Vector Basemap tiles are provided as a [vector tile package](#) (.vtpk) and published as a hosted tile layer and can be used in ArcGIS Pro, ArcGIS Online, and ArcGIS Runtime.

In addition, elevation data is provided in a mosaic dataset with an accompanying 3D cache to support ArcGIS 3D clients and geoprocessing analytical tools. The World Places Locator is delivered as an ArcGIS locator file (.loc) geodatabase that is optimized for publishing as a geocoding service.

**Q: How do I publish map data from ArcGIS Data Appliance as services?**

**A:** The ArcGIS Data Appliance Enterprise Bundle is delivered on a NAS device (size dependent on data product purchased—see specifications above) and a 1U Rack Mounted Server that can be connected to your organization's local network. Esri Vector Basemaps are delivered on a flash drive for installation on a customer's existing ArcGIS environment. This environment must meet the [system requirements](#) needed to run the Esri Vector Basemaps product option. Once the ArcGIS Data Appliance Enterprise Bundle is connected to the network, services can be deployed using ArcGIS Enterprise. The ArcGIS Data Appliance Help documentation provides the necessary steps to publish the map data as services.

**Q: When will I receive data updates?**

**A:** You will **NOT** receive any updates the first year that you have the ArcGIS Data Appliance. After the first year, you will receive one update a year when subsequent Yearly Term Licenses are purchased. Please note that you will automatically be billed for the Yearly Term License, and updates will be delivered after the payment is received. Data Appliance updates consist of Maps and Data content updates as defined by Esri and as allowed by the data content partners incorporated in the Data Appliance.

**Q: Can I continue to use the data if I *don't* continue to purchase subsequent Yearly Term Licenses?**

**A:** No. The initial purchase of the ArcGIS Data Appliance includes a right-to-use license for one year that is extended through the purchase of subsequent Yearly Term Licenses. Esri's agreement with its data providers does not allow perpetual use of the map data. If a user does not purchase subsequent Yearly Term Licenses, the user will be required to sign a Certificate of Uninstallation that the data has been erased/destroyed.

**Q: Can I use the ArcGIS Enterprise license provided with this solution on another server?**

**A:** No, the ArcGIS Enterprise license included with this solution is specifically for use with the server provided.

**Q: Will some of the Raster basemaps that are delivered with ArcGIS Data Appliance be retired and delivered only as Vector Basemaps?**

**A:** Yes, that is why we are now delivering the ArcGIS Data Appliance: Esri Vector Basemaps with every ArcGIS Data Appliance Advanced and Standard customer. In 2021, the bulk of the raster basemaps on the ArcGIS Data Appliance will be in Mature Support and this means there will be no additional updates for those basemaps. The ArcGIS Data Appliance released in 2021 will be the last release to include updates for those raster basemaps. The following Raster basemaps will continue to be delivered as a Network Storage Device:

- Antarctic Imagery; Arctic Imagery
- Arctic Ocean Base; World Ocean Base
- World Hillshade; World Dark Hillshade

**Q: Whom do I contact if I need support?**

**A:** Support pertaining to map data issues is provided by Esri Support Services. If you are in the United States, contact [Esri Support](#) online or call 1-888-377-4575, available from 5:00 a.m. to 5:00 p.m. (Pacific Time), Monday–Friday, excluding Esri holidays.

Hardware support is provided by the manufacturer of the appliance, [Arxys Networked Storage](#), and includes installation and configuration assistance with each delivery, as well as ongoing troubleshooting.