

2020 ESRI INFRASTRUCTURE
MANAGEMENT & GIS CONFERENCE

ATTENDEE GUIDE

October 27-30, 2020 | Join Us Virtually



YOUR ESRI INFRASTRUCTURE MANAGEMENT & GIS CONFERENCE EXPERIENCE BEGINS HERE



Access to the Virtual Conference

Access to the Esri Infrastructure Management & GIS Conference (Esri IMGIS) opens on Friday, October 23. Log in ahead of time to check out some of our features!

STEP 1 Access [the Esri IMGIS](#) by going to [esri.com/imgis](#).

STEP 2 Log in with the same Esri account credentials that you used for registration.

Can't remember your account info? Verify your ID and password ahead of time by referencing your Esri IMGIS registration confirmation email.

STEP 3 Start exploring!

The event officially begins Tuesday, October 27. If you log in early, you can interact with select features including the following:

- Build out your personalized agenda—Preview all sessions and add your favorites to your calendar.
- Get a head start on networking—Schedule meetings in advance or send a message to Esri partners, Esri staff, or your peers.
 - Visit the Expo—Preview sponsor and exhibitor pages featuring on-demand resources like videos, tools, and more.

Tech Specs

System Requirements

PC: Windows 7 or later
Mac: OS X 10.6 or later

Supported Browsers

The virtual Esri IMGIS is accessible on current versions of Chrome (45 and later), Safari (10 and later), Microsoft Edge (15 and later), and Firefox (49 and later). For the best experience, we recommend using Chrome. Please note that Internet Explorer 11 is not supported.

Corporate IT Settings

Some corporate IT settings will block websites. If you are attending the event on a device supplied by your employer or on your company's internet service, please have your IT team allow the following addresses:

[imgis2020.esri.com](#)
[onlineeventapi.com](#)
[fileviewer.freemanco.com](#)
[eu.jotform.com](#)
[matchmaking.grip.events](#)

Mobile Support

Our responsive interface is designed to be mobile-friendly. Mobile versions of Chrome and Safari are supported—for best performance, ensure that your mobile browser is up-to-date.

Plenary Session

Tuesday, October 27, 9:30 a.m.-noon (PDT)

During our Plenary Session, you'll get inspired by thought leaders, including Esri's president, Jack Dangermond, who will share powerful stories on how geographic information system (GIS) technology facilitates an interconnection of infrastructure management as well as the important role technology plays in moving us forward.

[Learn more about the Plenary Session.](#)

Executive Leadership Forum

Wednesday, October 28, 10:00 a.m.-11:00 a.m. (PDT)

Jack Dangermond welcomes a select group of six executives from the water; electric; gas and pipeline; telecom; transportation; and architecture, engineering, and construction (AEC) industries. They will have a conversation about the challenges in and solutions for building and operating a modern, dynamic infrastructure with GIS. This special forum during the conference is an opportunity for attendees to hear directly from thought leaders across critical infrastructure sectors on how common challenges are being met today, and how each of the executives is planning for what the future holds.

[Learn more about the Executive Leadership Forum.](#)



Industry Keynote Speeches

Wednesday, October 28, 11:15 a.m.-12:15 p.m. (PDT)

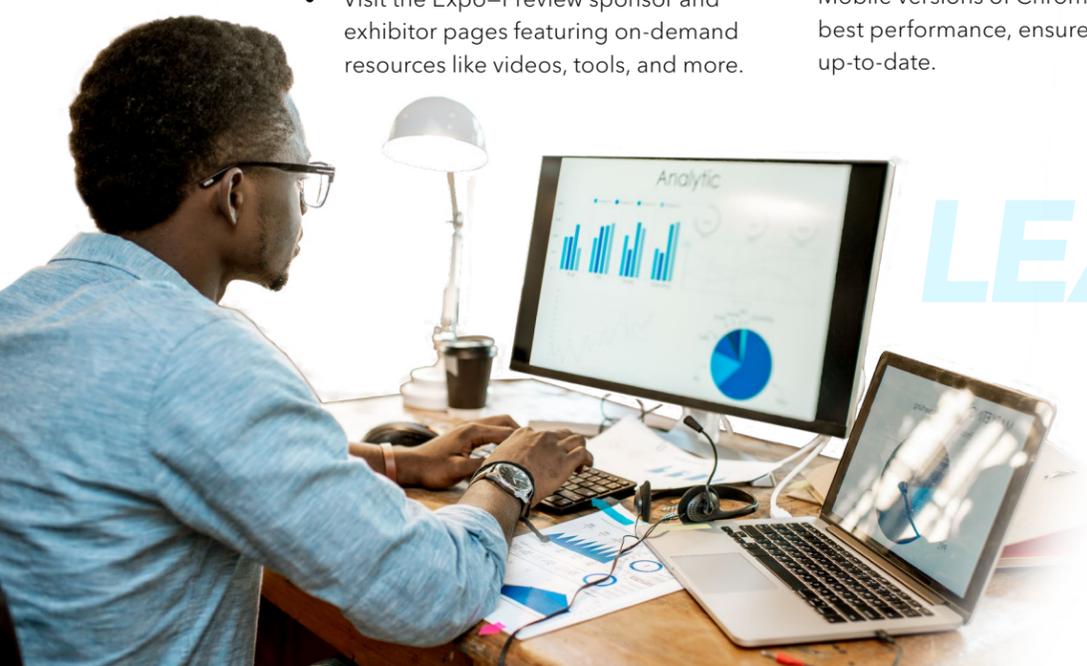
Join us for one of our industry keynote speeches, where senior Esri staff will discuss the road ahead for each of six industries. During this time, you'll become inspired hearing about how to tackle challenges that are unique to the water, electric, gas and pipeline, telecom, transportation, and AEC industries. All industry keynote speeches will be held concurrently.

Sessions

Choose from an array of live and on-demand learning experiences, including technical workshops with real-time Q&As, partner sessions, and user presentations.

Have conflicts in your schedule? All recorded sessions will be available in a comprehensive content library after the event.

[Learn more about the sessions.](#)



LEARN

EXPLORE

Expo

This is the place to explore, learn, and find true inspiration by connecting with GIS innovators from the user community, Esri experts, and the Esri Partner Network. The virtual Expo experience features interactive digital booths staffed during daytime conference hours for meetings and networking, plus on-demand content for each exhibitor will be available around the clock.

Live Expo Schedule

Tuesday, October 27

Noon–4:00 p.m. (PDT)

Wednesday, October 28

7:30 a.m.–2:30 p.m. (PDT)

Thursday, October 29

7:30 a.m.–2:30 p.m. (PDT)

Friday, October 30

7:30 a.m.–1:30 p.m. (PDT)

Expo Networking Features

The Expo will offer multiple options for connecting with Esri staff and partners, so you can network at your own pace!

Your choices include the following features:

- **Talk with Our Experts**—Chat or request a one-on-one video meeting with designated representatives through the event's built-in virtual meeting platform.
- **Join Us on Zoom**—Join Esri staff and partners in their personalized Zoom rooms for face-to-face introductions, group meetings, presentations, and more. Please note—the Zoom application is required to engage with this feature.
- **Drop Your Business Card**—If you'd like someone to follow up with you directly, use this feature.
- **Visit Our Virtual Booth**—Be part of an immersive experience with our sponsors. There'll be interactive components, games, chatbots, and more.

The use of each feature is available at the discretion of the exhibitor, and not all booths will offer every option.

Industry-Specific Schedules

Maximize your return on investment—discover industry-specific sessions and exhibits that focus on the topics most relevant to your field and professional development. Engage with subject matter experts and learn real-world best practices from industry peers in tracks for a wide variety of sectors and specialties.

[Explore the flyers.](#)

Networking

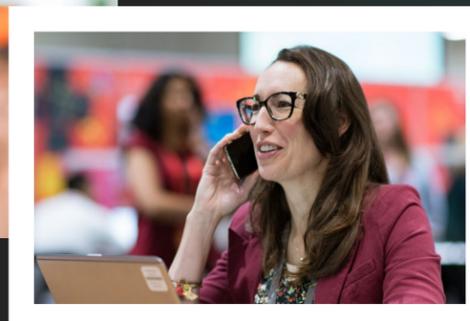
Create connections among the thousands of users from around the world through virtual networking! Engage with sponsors and exhibitors, Esri experts, and fellow attendees through direct chats and scheduled one-on-one meetings. Chat features and meetings will be available during regular conference hours.

Designated Representatives

Esri, our sponsors, and our exhibitors will have identified designated representatives who are equipped to provide resources, answer questions, or put you in touch with the right person. Representatives will have their organization listed in parentheses after their name—for example, Jane Doe (Esri). Using the Talk with Our Experts feature in the Expo is the best way to connect with these individuals.

Organizations may have other staff in attendance who do not have the company name identifier. You may meet them around the conference or find them assisting designated representatives at the Expo. To connect with these individuals, visit the Networking section and search by their name (you can also verify their affiliation in this section, if desired). Request to shake hands. After the other person agrees to the handshake, you can chat or schedule a meeting.

CONNECT



Navigation of the Virtual Conference

We're so excited to share the platform with you as soon as it opens! It's easy to navigate the virtual event from the home page, which features interactive tiles that include activities and content types. Please note that we will not be using our Events app to provide navigation or notifications for the virtual event. Additionally, if you created a personalized schedule using the Favorite feature in our interactive agenda on esri.com, those selections will not transfer to the virtual platform.

Support and Troubleshooting

Here are some troubleshooting basics:

- Log in again using a different supported browser.
- Check your Wi-Fi connectivity.
- Disconnect if using a VPN, and log in again.
- Contact Website Technical Assistance via the link in the footer of the event platform.

Virtual support is available at any time during the conference with our helpful live help team! If you have questions about navigating the conference, troubleshooting, or anything else, you can go to the FAQ section and select the Virtual Info Desk option.

Code of Conduct

Esri is dedicated to providing a welcoming, respectful, safe, and accessible environment for all. The Esri IMGIS fosters an environment where collaboration can thrive, innovation is abundant and encouraged, and all attendees are provided the opportunity to learn and grow.

We ask all Esri staff and conference participants to be mindful of the [Esri Code of Conduct for Conferences and Community Spaces](#), to help create an inclusive online environment that's free of harassment, aggression, and intimidation. Please be respectful in chats, meetings, comments, and other interactive conference components. Good conduct is expected, and inappropriate language will be flagged and removed.

In the event that you need to report an incident, email eventsconduct@esri.com.

Digital Swag Bag

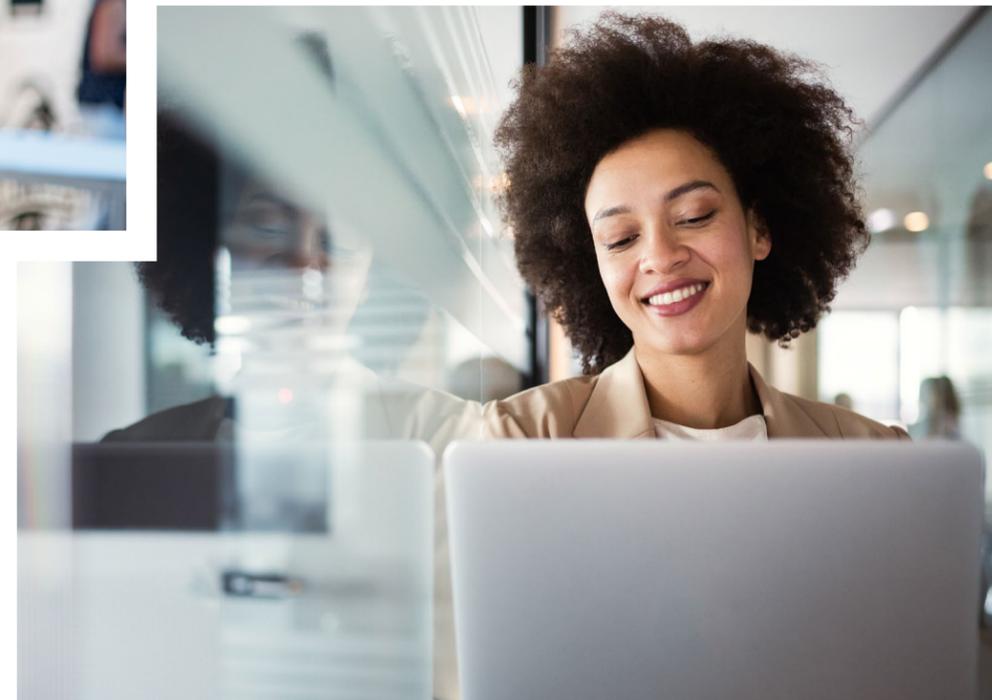
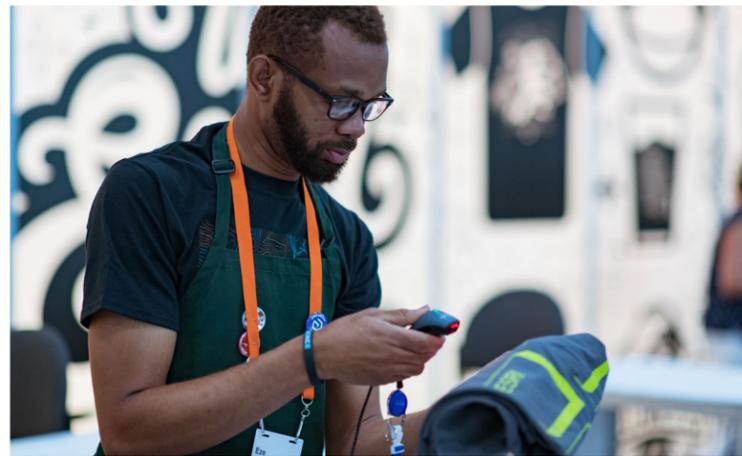
Personalize your Esri IMGIS experience with digital swag like custom Esri meeting backgrounds, GIS-themed coloring sheets, and stretch breaks with Globie.

[Download your digital swag bag.](#)

Esri Merch Store

Yes, you read that right—Esri merchandise is officially part of the virtual event, available through the Esri Merch Store! Order T-shirts, books, and more, conveniently online. Purchases can be made 24/7. Please note: we are only able to process orders from within the contiguous US, Alaska, and Hawaii during the conference. We hope to make shipping available to those outside the United States in the future.

[Shop the Esri Merch Store.](#)



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FEATURED EXHIBITORS





Esri, the global market leader in geographic information system (GIS) software, offers the most powerful mapping and spatial analytics technology available.

Since 1969, Esri has helped customers unlock the full potential of data to improve operational and business results. Today, Esri software is deployed in more than 350,000 organizations including the world's largest cities, most national governments, 75 percent of Fortune 500 companies, and more than 7,000 colleges and universities. Esri engineers the most advanced solutions for digital transformation, the Internet of Things (IoT), and location analytics to inform the most authoritative maps in the world.

Visit us at [esri.com](https://www.esri.com).



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