



# ArcGIS UTILITIES: OPERATIONS MANAGEMENT

Improves Coordination and Operations  
In the Field



## Data Convergence

- Connects IT systems to the operational state of the network
- Integrates external information sources with location
- Manages data transactions
- Enforces integrity of network and structural data

SYSTEM OF RECORD

## Workforce Efficiency

- Crafts a complete operational picture
- Analyzes field activities in location context
- Reveals relationship between planned and unplanned work
- Optimizes work plans

SYSTEM OF INSIGHT

## Situational Awareness

- Presents a common operational picture
- Communicates changes as they occur
- Enables collaborative teamwork
- Automates notifications to external stakeholders and systems

SYSTEM OF ENGAGEMENT

**ENABLING ACTIVITIES WITH  
LOCATION INTELLIGENCE**

[go.esri.com/utility-electric](https://go.esri.com/utility-electric)

