

Recap 2025 & What's Ahead in 2026?

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Senior Account Manager

What We Will Cover Today

Micro-Region (December)

- 2025 Micro-Region Presentations
 - Highlights/Recap
 - Further Resources
- 2025 Major Themes
- What's Ahead (2026)?
- Discussion/Input

<https://www.esri.com/en-us/webinars/industry/state-local-government/esri-san-antonio-region-micro-regions>



Esri San Antonio State & Local Government Micro-Regions

Explore the collection

Explore webinars in this collection

To attend multiple webinars, you must register for each one individually.



The 2026 Blueprint

Join us to learn about our upcoming plans, goals, and initiatives for the year.

January 28, 2026 | 2:00 PM-3:00 PM (CT)

Register for this webinar →

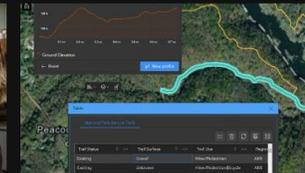


2025 Recap and What's Ahead

Join us as we wrap up 2025 and reflect on the strides made in geospatial technology, looking forward to an even more impactful future.

December 17, 2025 | 2:00 PM-3:00 PM (CT)

Register for this webinar →



Immersive Web Apps with ArcGIS Experience Builder

Join us as we highlight the ability to create dynamic, customized web applications tailored to unique user needs.

November 12, 2025

Access the recording →



Beyond the Map: Exploring ArcGIS Indoors

Join us as we dive into the transformative power of ArcGIS Indoors for managing and navigating indoor spaces. ArcGIS Indoors enables organizations to visualize, analyze, and optimize interior environments, enhancing productivity and improving space utilization.

October 29, 2025

Access the recording →



January

Adoption Strategies: Preparing Your Organization for GIS

Michael Green

IRL – In Real Life

Leadership doesn't know what GIS is / does.

We stop what we're doing, build what they ask for, and they don't use it.

Our user complaints are really high.

Asset Management (or other Dept.) is not on board.

Six departments are now using GIS. And each one is doing it different.

I thought I had leadership support, but there is no action.

They won't let go of ArcMap

We tried that six years ago - didn't work.

We'll have to change our process and workflow.

Geospatial System Components



People



Process



Data



Technology

People-focused adoption benefits



Faster Adoption

Individuals have the willingness and knowledge needed to quickly adopt new technology workflows.



Broader Adoption

The number of new technology users consistently grows to meet or exceed adoption targets.



Higher Proficiency

Users efficiently produce the expected output and find new ways to apply ArcGIS capabilities.

Geospatial Program Framework



| Business  | Governance  | Systems  | Engagement  | Capacity  |
|---|--|--|---|---|
| Strategy & Executive Sponsorship | Organization | Well Architected Framework (WAF) | Awareness & Promotion | Knowledge & Skills Development |
| Investment and ROI | Policies & Standards | Innovation & Modernization | Communication & Collaboration | Building Capabilities |
| Value & Alignment | Processes & Procedures | Data & Information Product Management (SOR) | Adoption | Human Capital Management (HCM) |
| Initiative Prioritization | Controls & Metrics | Insights & Analytics (SOI) | Culture | GIS Patterns of Use |
| Solution Portfolio (SOE) | Delivery & Operations | Web GIS Operations & Management | Advocacy | Leadership Development |

Adoption Strategies

Further Resources

[The Path to Geospatial Excellence | From Strategy to Operations](#)

[How to Create the Path to Geospatial Excellence | ArcWatch](#)

[Geospatial Change Management | Communications & User Adoption Strategies](#)

February

Network Management with ArcGIS

Foundational Technologies for Modern
Network and Asset Management



Network Management with ArcGIS

More than just where assets are

- System of record
- Trusted information
- Available anywhere
- Enables analysis



ArcGIS supports modern water and wastewater utility workflows

A Comprehensive Location-Based System



ArcGIS Solutions

Solutions support network modernization

- Industry standard data models
- Scale to utilities of any size
- Expedite modernization

Sewer
Utility Network Foundation



Combined Sewer
Utility Network Foundation



Water Distribution
Utility Network Foundation



Stormwater
Utility Network Foundation



Network Management

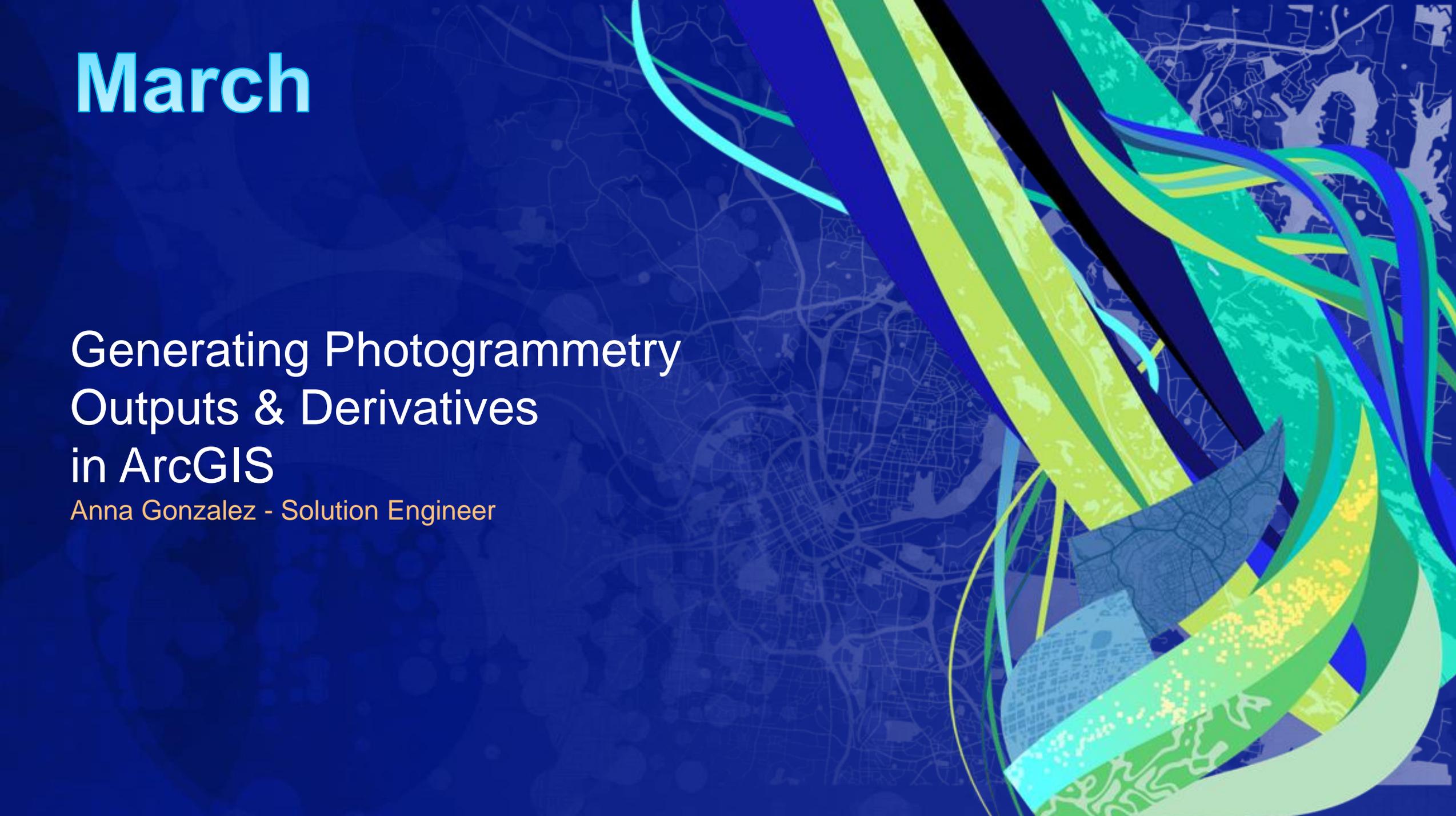
Further Resources

[Water Utility Network | Solutions for Modern Network Management](#)

[Work with a utility network—ArcGIS Pro | Documentation](#)

[Modern Network Information Management for Utilities of All Sizes | Summer 2025 | ArcNews](#)

March

The background of the slide is a dark blue color with a faint, light blue city map pattern. On the right side, there are several thick, overlapping, curved ribbons in shades of cyan, lime green, and yellow-green. These ribbons appear to be layered and flowing, creating a sense of movement and depth. The overall aesthetic is modern and technical.

Generating Photogrammetry Outputs & Derivatives in ArcGIS

Anna Gonzalez - Solution Engineer

ArcGIS is a Comprehensive Imagery System

Integrating all aspects of imagery within ArcGIS

Reality Mapping

Creating Foundation Content

- Drone, Aerial & Satellite
- True Ortho
- DSM & DTM
- 3D Mesh & Point Cloud



Analysis

Extracting Information & Scalable Analytics

- GeoAI
- Classification
- Change Detection
- Feature Extraction



Visualization

Enabling Human Understanding

- Apps
- Image Interpretation
- Map & Image Space
- Oriented Imagery
- Stereo, Video



Content

- Your data
- ArcGIS Living Atlas
- Content Providers



Data Management

Providing Access to Imagery

- All Formats & Types
- Tiled and Dynamic Services
- Open Standards

Desktop, Enterprise, SaaS & Managed SaaS

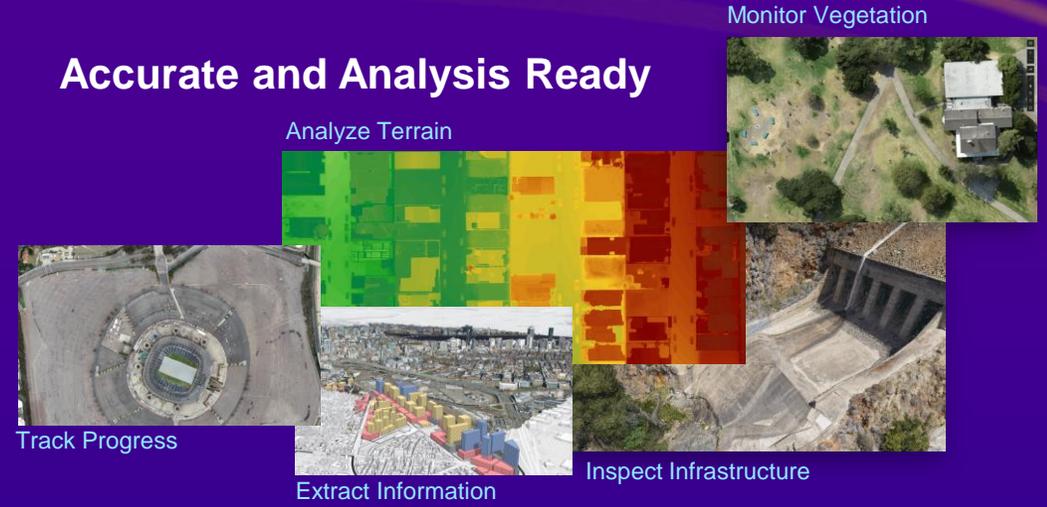


Reality Mapping

Creating Accurate Digital Representations of the World



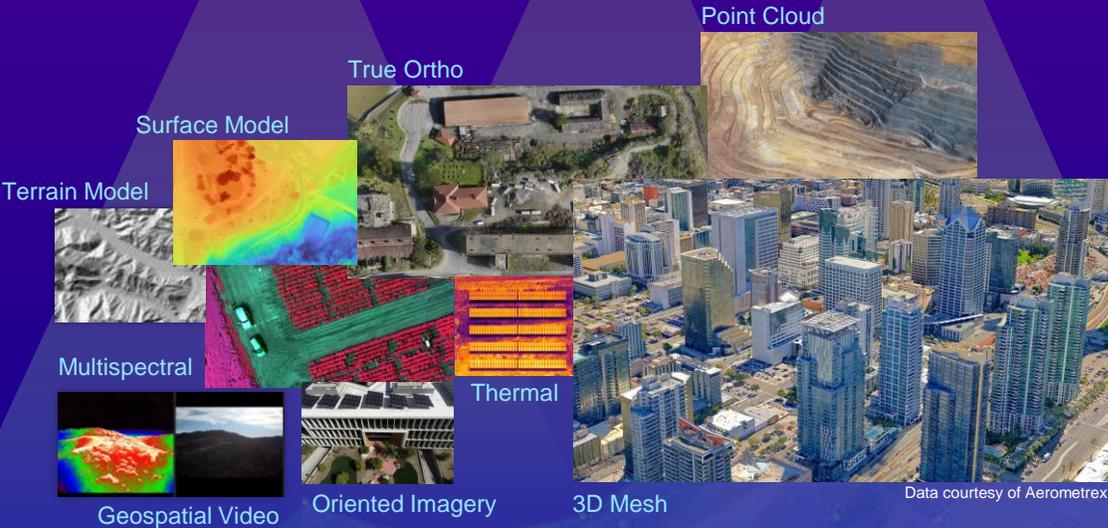
Accurate and Analysis Ready



Build an Intuitive 3D GIS



Generate Foundational Content



...Supporting the Creation of Digital Twins Across ArcGIS

Photogrammetry Products

Creating foundational content

2D

- (True) Orthomosaic



2.5D

- Digital Terrain Model (DTM)
- Digital Surface Model (DSM)



3D

- Point Cloud
- Mesh

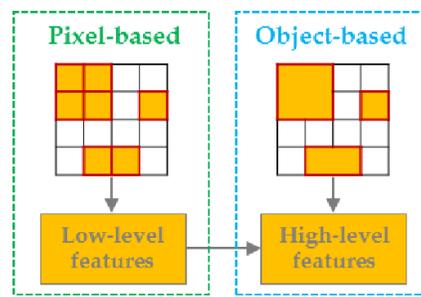


2D Products:

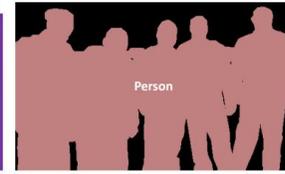
- What are its uses and/or derivatives?

- Feature Extractions

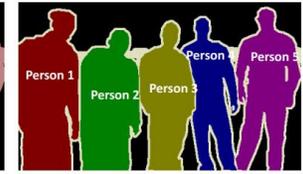
- pixel-based
- object-based
- segmentation



Object Detection



Semantic Segmentation



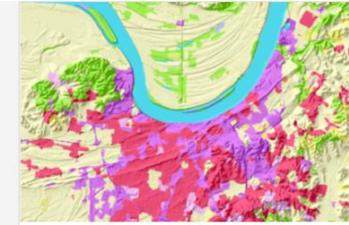
Instance Segmentation



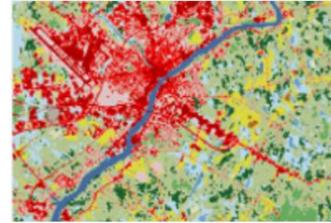
Building Footprint Extraction - USA



Tree Point Classification



Land Cover Classification (Sentinel-2)



Land Cover Classification (Landsat 8)



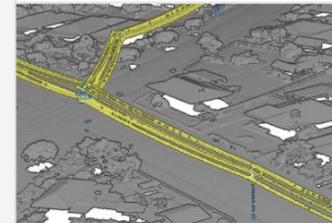
Road Extraction - North America



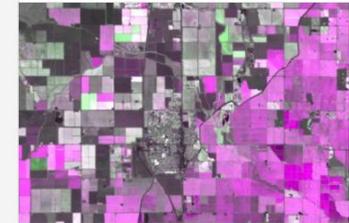
Visualize Urban Sprawl



Windows and Doors Extraction



Power Line Classification



Vegetative Difference Image



Building Footprint Extraction - Africa



Car Detection - USA



License Plate Blurring

Photogrammetry Products

Creating foundational content

2D

- (True) Orthomosaic



2.5D

- Digital Terrain Model (DTM)
- Digital Surface Model (DSM)



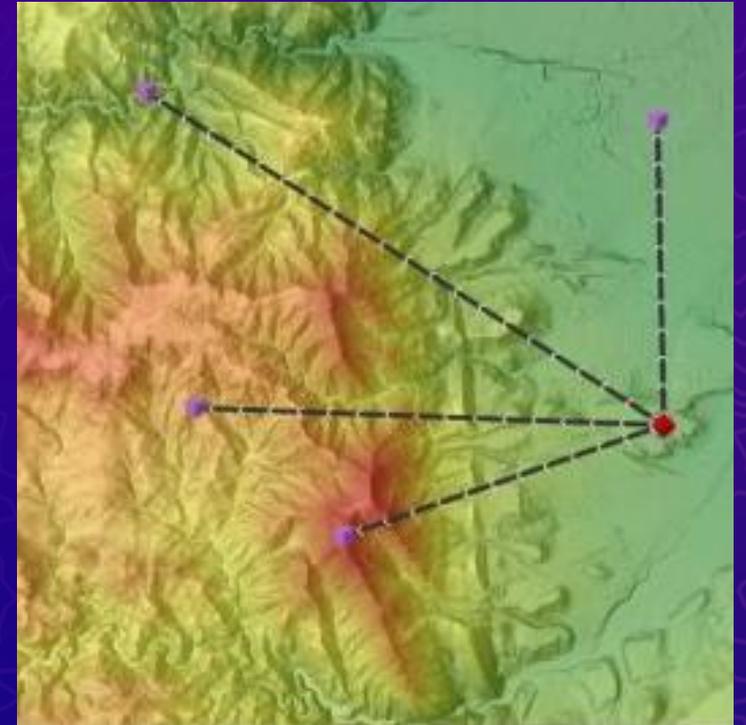
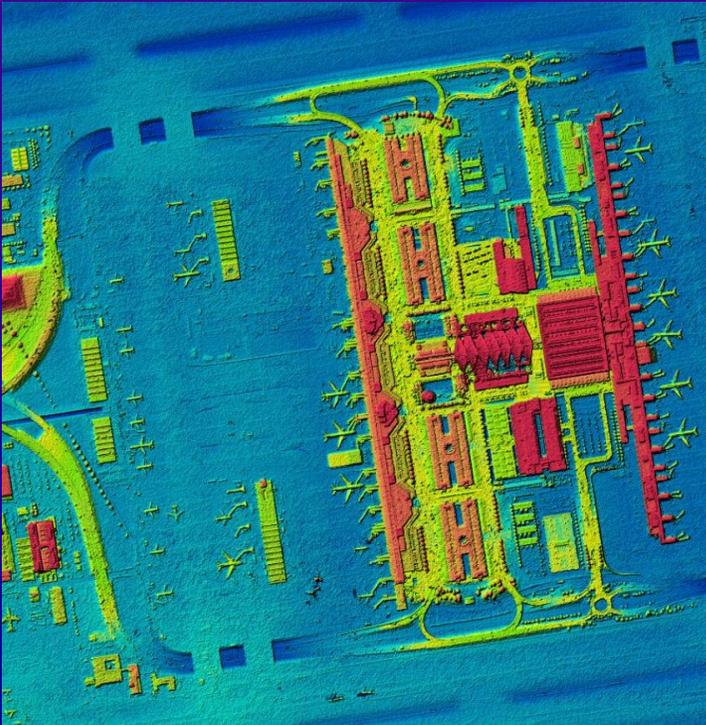
3D

- Point Cloud
- Mesh



2.5D Products:

- **What are some uses?**
 - Digital Surface Model (DSM)
 - Can symbolize/colorize, create line of sight, create viewsheds, etc.



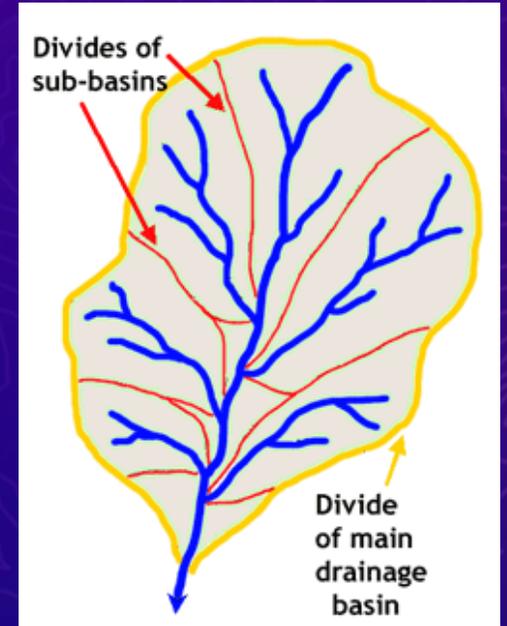
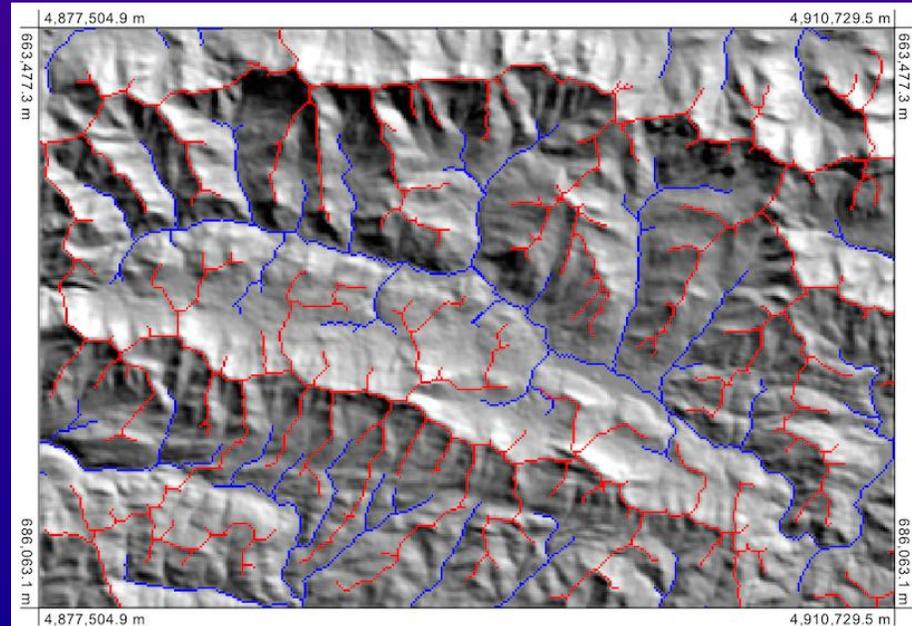
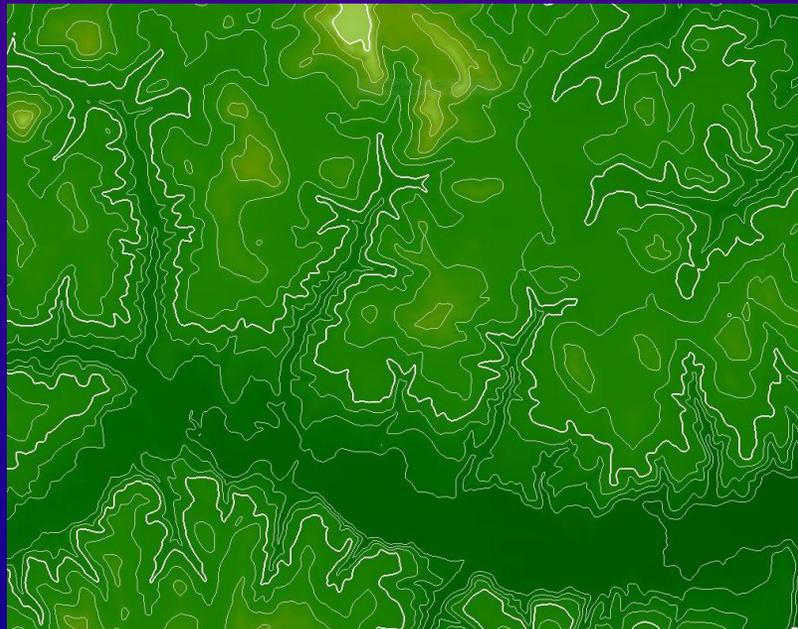
2.5D Products:

- **Why are these products 2.5D?**

- Digital Terrain Model (DTM)

- Can be converted into subsequent products:

- Contour lines, ridge/valley extractions, stream ordering, watersheds, hydrology hierarchies, etc.

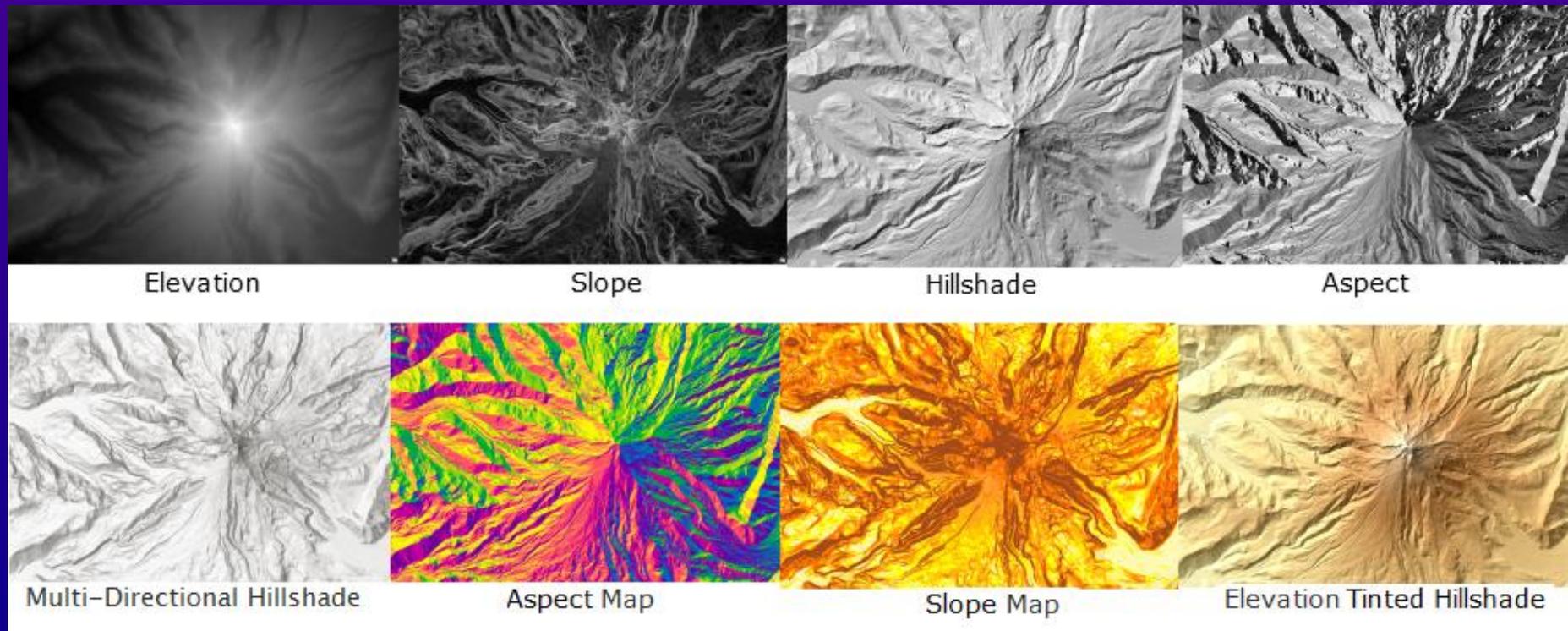


2.5D Products:

- **What are some derivatives?**

- Digital Terrain Model (DTM)

- Can be converted into subsequent products:



Photogrammetry Products

Creating foundational content

2D

- (True) Orthomosaic



2.5D

- Digital Terrain Model (DTM)
- Digital Surface Model (DSM)



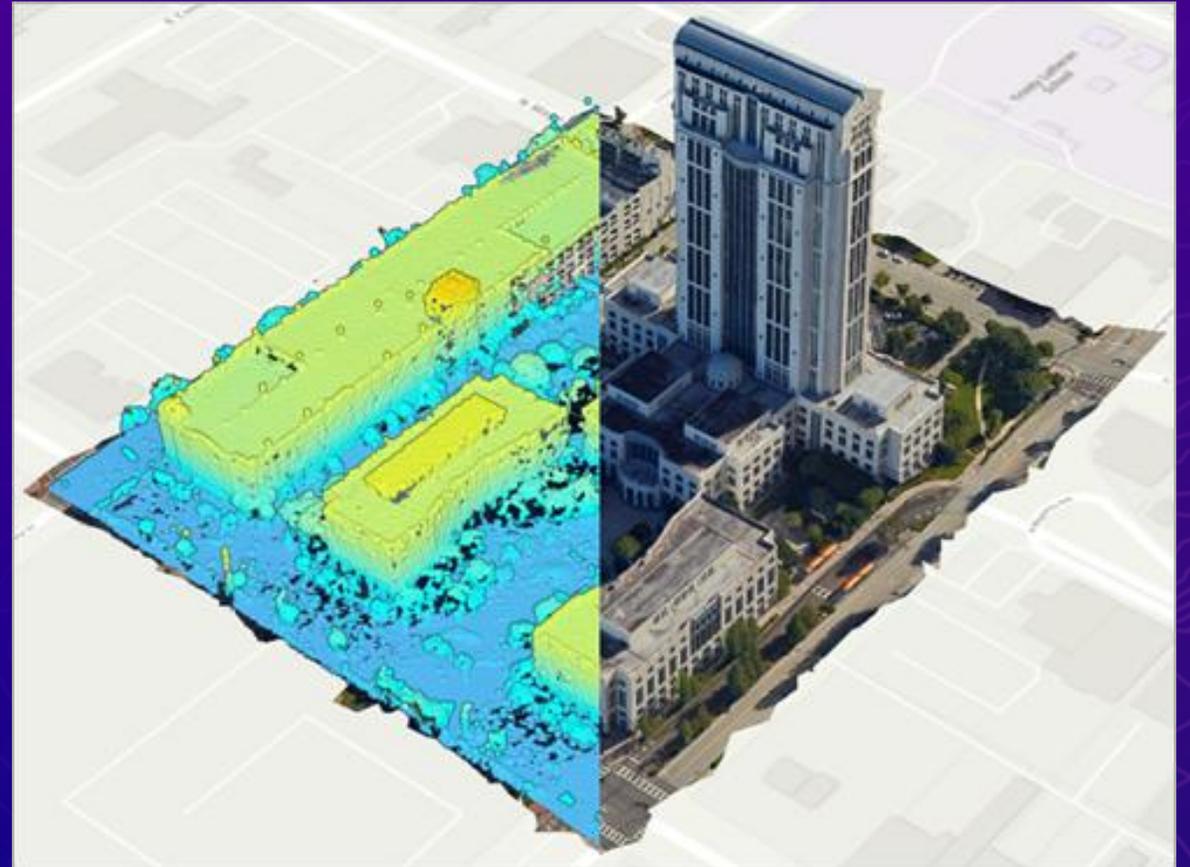
3D

- Point Cloud
- Mesh



3D Products:

- **What are the two 3D products?**
 - Point Cloud
 - Collection of data points representing real-world object or space with (x,y,z coordinates).
 - Mesh
 - Continuous smooth surface made from vertices that have been refined from the original point clouds.



Imagery

Further Resources

[Imagery and Remote Sensing Software Integrated with GIS](#)

[Image Analysis & Change Detection | Transform Imagery into Intelligence](#)

[Reality Capture & Photogrammetry Software | ArcGIS Reality](#)

[Customer Spotlight: GIS @ GTPDD Cemetery Mapping \(ArcGIS StoryMap\)](#)



April

A Deep Dive Into ArcGIS Pro

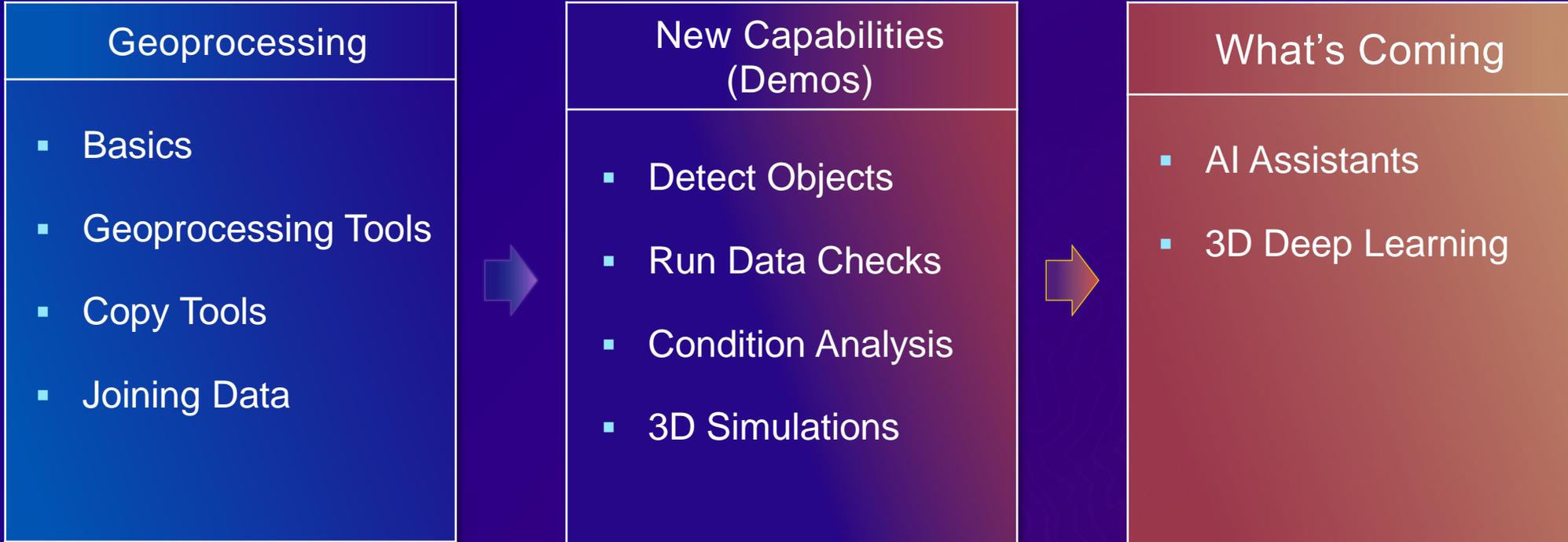


Ana Rodriguez | Solution Engineer

Esri San Antonio State and Local Government

Agenda

ArcGIS Pro Tools & Capabilities



ArcGIS Pro

Further Resources

[What's new in ArcGIS Pro - ArcGIS Pro | Documentation](#)

[Your ArcGIS Pro Update \(ArcGIS Blog\)](#)

[ArcGIS Pro Basics | Esri Training Web Course](#)

May

ArcGIS for Comprehensive
Hurricane Preparedness

User Presentations on Hurricane Operations

- State of North Carolina: Emergency Management (Department of Public Safety)
- Texas Division of Emergency Management (TDEM)
- City of Houston: Public Works | Office of Emergency Management

Top 3 Reasons to Use GIS for Hurricane Preparedness

1. Real-Time Data Integration and Visualization

- Weather radar and satellite imagery
- Hurricane tracking models
- Evacuation routes and traffic condition

2. Risk and Impact Analysis

- Identify vulnerable populations
- Map flood zones, storm surge areas, and critical infrastructure
- Model potential impacts using historical data and predictive analytics

3. Community Engagement and Communication

- Share interactive maps and preparedness guides with the public
- Collect crowdsourced data (e.g. damage reports, shelter needs...)
- Provide multilingual, accessible information to diverse communities

ArcGIS Supports Emergency Management Workflows



ArcGIS Supports Emergency Management Workflows



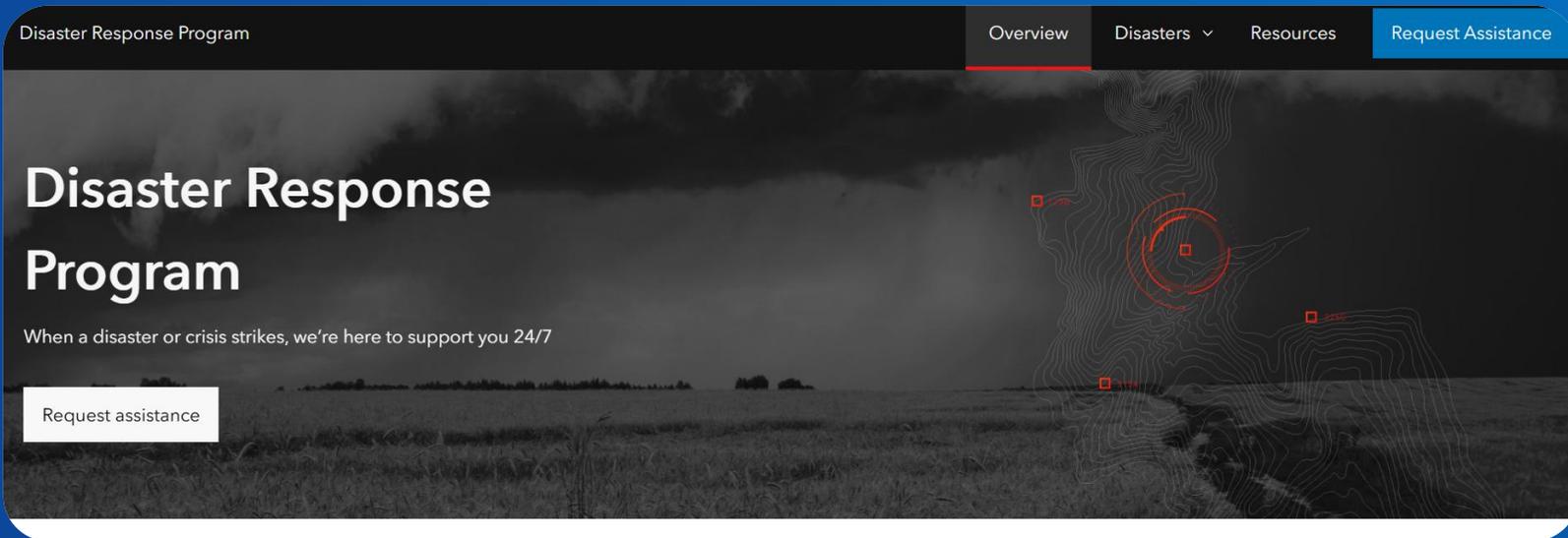
Emergency Management

Further Resources

[GIS in Disaster Management | Emergency Management Operations](#)

[Emergency Management Operations - ArcGIS Solutions](#)

[Esri Disaster Response Program | Maps, Software & Support with GIS Technology](#)



Esri User Conference: “Integrating Everything, Everywhere!”

June:
Preparing for UC 2025

August:
Recap UC 2025



September

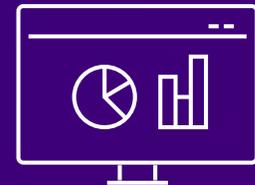
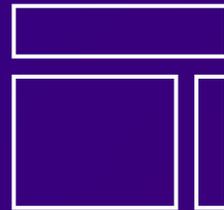
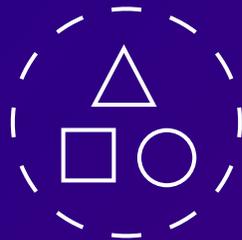
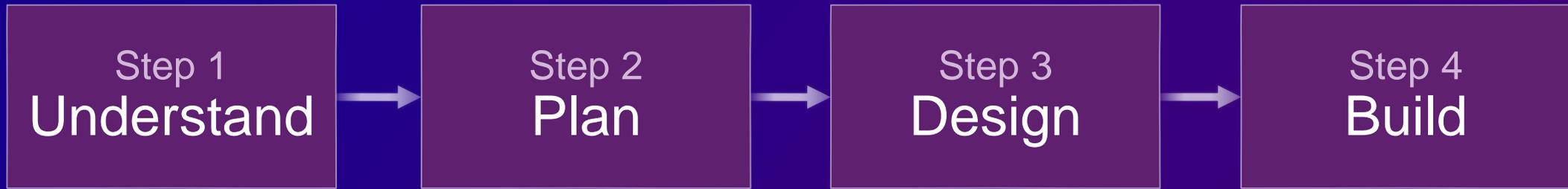
ArcGIS Dashboards in Action

User Presentations on Dashboards in Action

- City of Friendswood, Texas (Trash and Collection Services)
- City of Houston, Texas | Public Works (ArcGIS Dashboards Showcase)
- City of Pearland, Texas (811 Dashboard Integration)

Four step process

Best Practices



Common Mistakes

Building ArcGIS Dashboards



Didn't identify a clear purpose

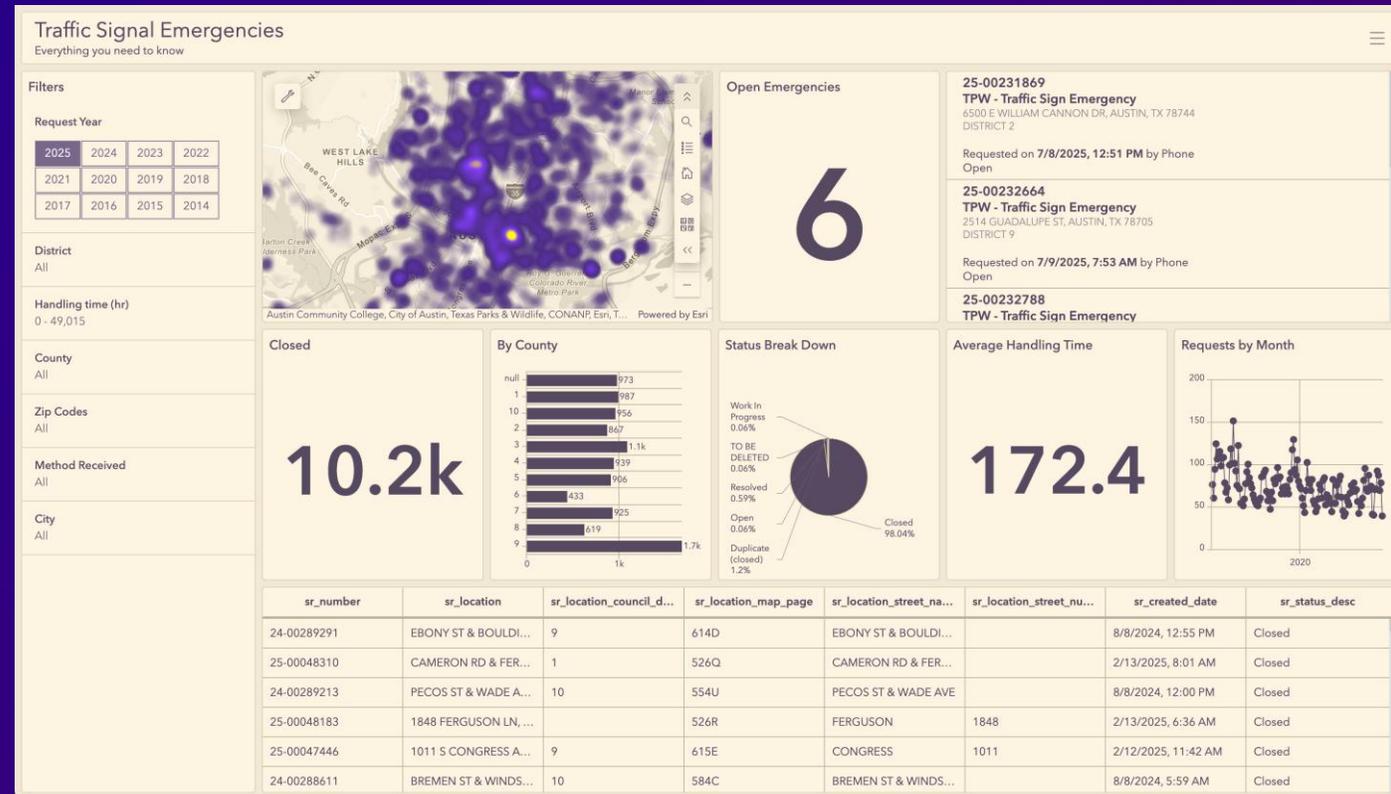
Best Practices

- Impact:

- One, overcrowded dashboard
- Non-optimal visualizations
- Doesn't serve any audience well

- Solution:

- Determine audience
- Identify the purpose and goals (before designing and building)



No visual guidance

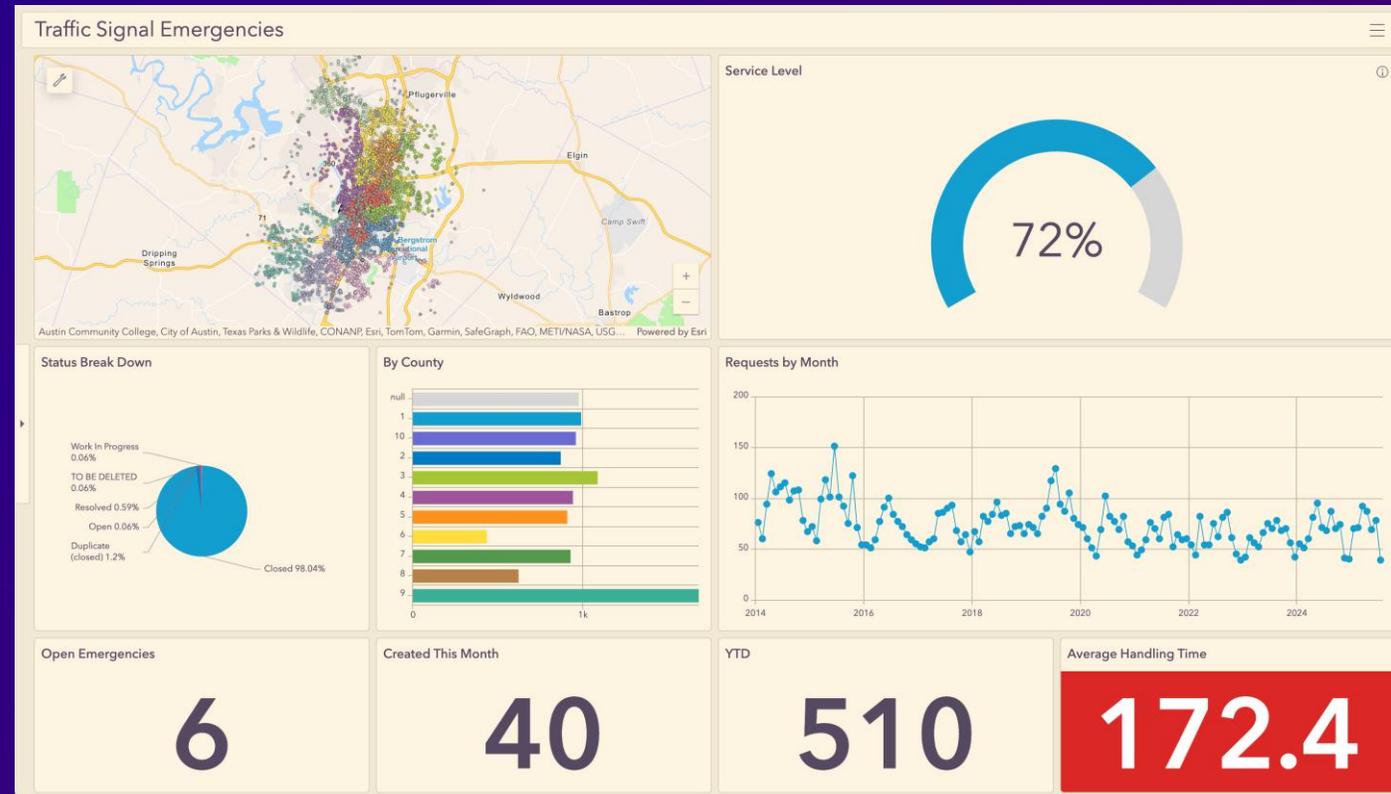
Best Practices

- Impact:

- Color confusion
- Don't know what is important
- Critical insights may be missed

- Solution:

- Place high priority info at top
- Reserve color to highlight important situations or insights
- Group content with clear headers



Data not prepared correctly

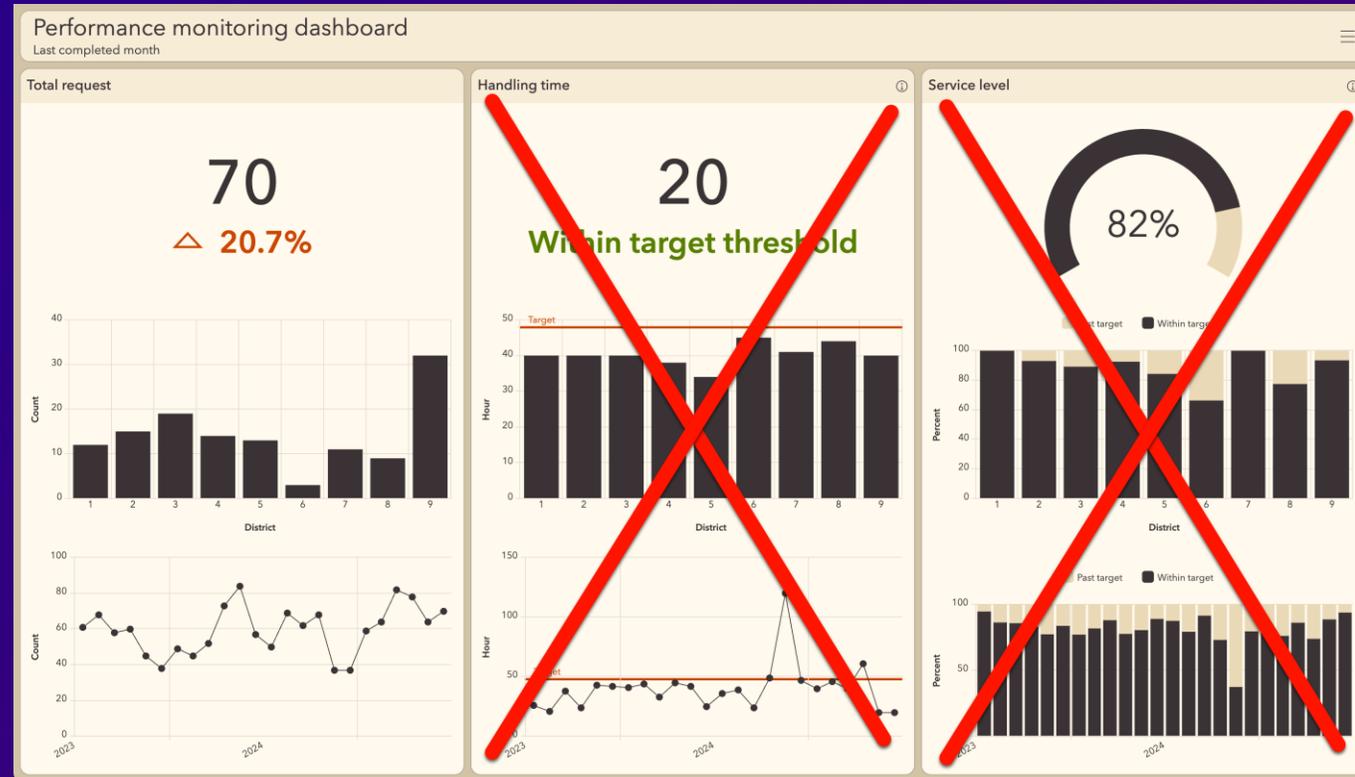
Best Practices

- Impact:

- May omit key metrics or visualizations
- Statistics may be inaccurate or skewed
- May have to rebuild your dashboard after a schema overhaul

- Solution:

- Cleaned and validate data before hand
- Calculated needed fields



Forgot about mobile

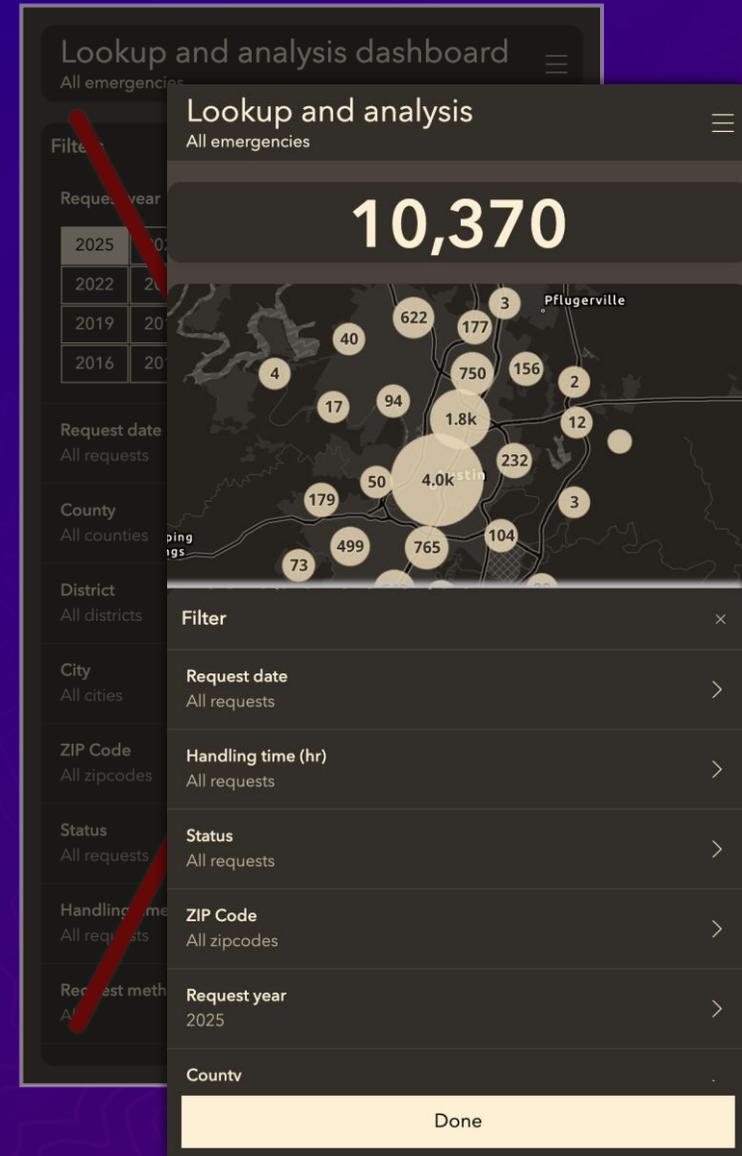
Best Practices

- Impact:

- May be a poor experience on phones
- Could fail to support decision making at a critical time while away from a desk

- Solution:

- Ensure you have a mobile view created
- Display only the most critical metrics – hide or stack secondary content



Dashboards

Further Resources

[ArcGIS Dashboards | Data Dashboards: Operational, Strategic, Tactical, Informational](#)

[Create your first dashboard using ArcGIS Dashboards](#)

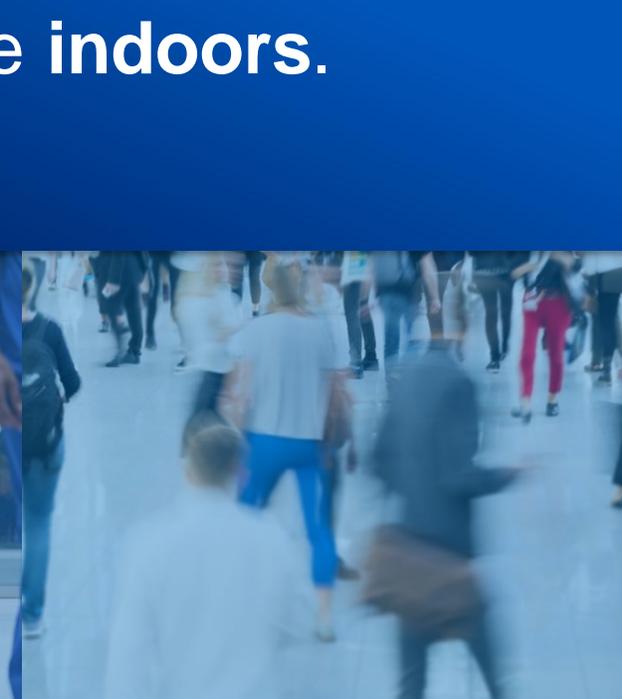
[What's new—ArcGIS Dashboards | Documentation](#)

October

Exploring ArcGIS Indoors



We spend 90%
of our time **indoors.**



A photograph of a modern office building with a glass facade. The building is viewed from a low angle, looking up. The sky is a pale blue, suggesting dusk or dawn. The interior lights of the building are on, creating a warm, yellow glow that is visible through the glass windows. The glass reflects the sky and the surrounding environment. The building's structure is composed of dark metal frames and large glass panels. The overall scene is clean, modern, and professional.

Indoor mapping starts with
accurate floor plans.

Common Indoor GIS Patterns of Use



Asset Management

Space Management

Safety & Security

Occupant Experience

Asset Management

- Map indoor asset locations
- Tie indoor locations to work order management systems
- Streamline inspections
- Resolve work orders more efficiently



Space Management

- Evaluate space use
- Assign and reserve spaces
- Plan occupant relocations
- Design what-if scenarios
- Enable a hybrid workplace



Safety & Security

- Map people, spaces, & assets
- Mark exits & evacuation routes
- Improve situational awareness
- Create safety & security plans
- Provide maps to first responders



Occupant Experience

- Locate people, spaces, assets, & events
- Get routes & directions indoors
- Report incidents and submit work orders
- Reserve workspaces & meeting rooms
- Enhance indoor location discovery and navigation with indoor positioning



Indoors

Further Resources

[Indoor Mapping, Wayfinding & Space Planning Software | ArcGIS Indoors](#)

[Esri Digital Twin Technology and Resources](#)

[ArcGIS Indoors Webinar Series](#)

November

Immersive Web Apps with
ArcGIS Experience Builder

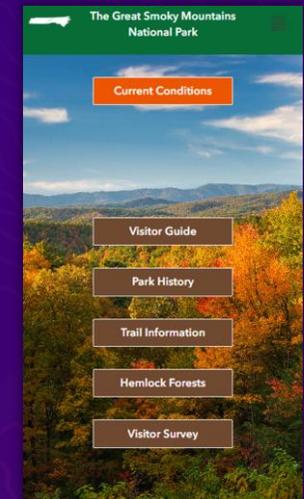
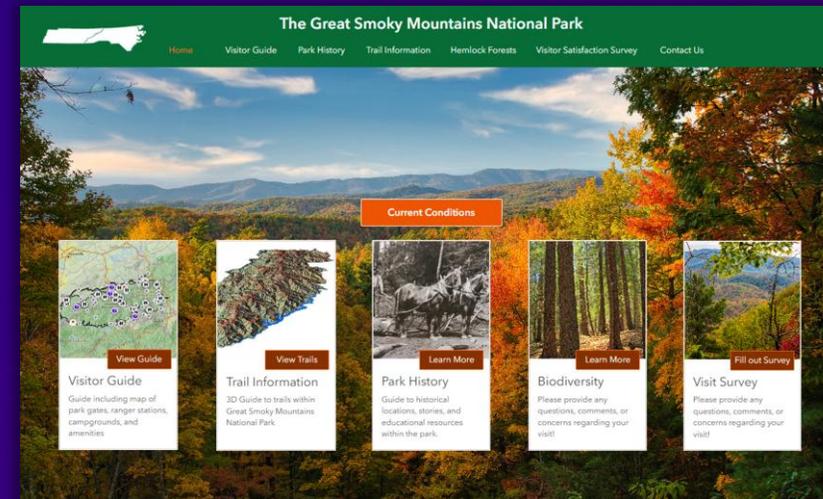
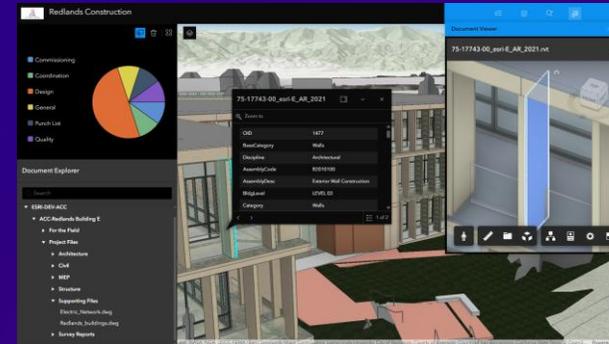
User Presentations on Web Apps

- City of Tulsa, Oklahoma
 - Internal and External Applications, and Future Projects
- City of Lawton, Oklahoma
 - Water Distribution Work Order System
- State of Oklahoma | Emergency Management
 - Public Assistance Payment Tracker

Key Features

ArcGIS Experience Builder

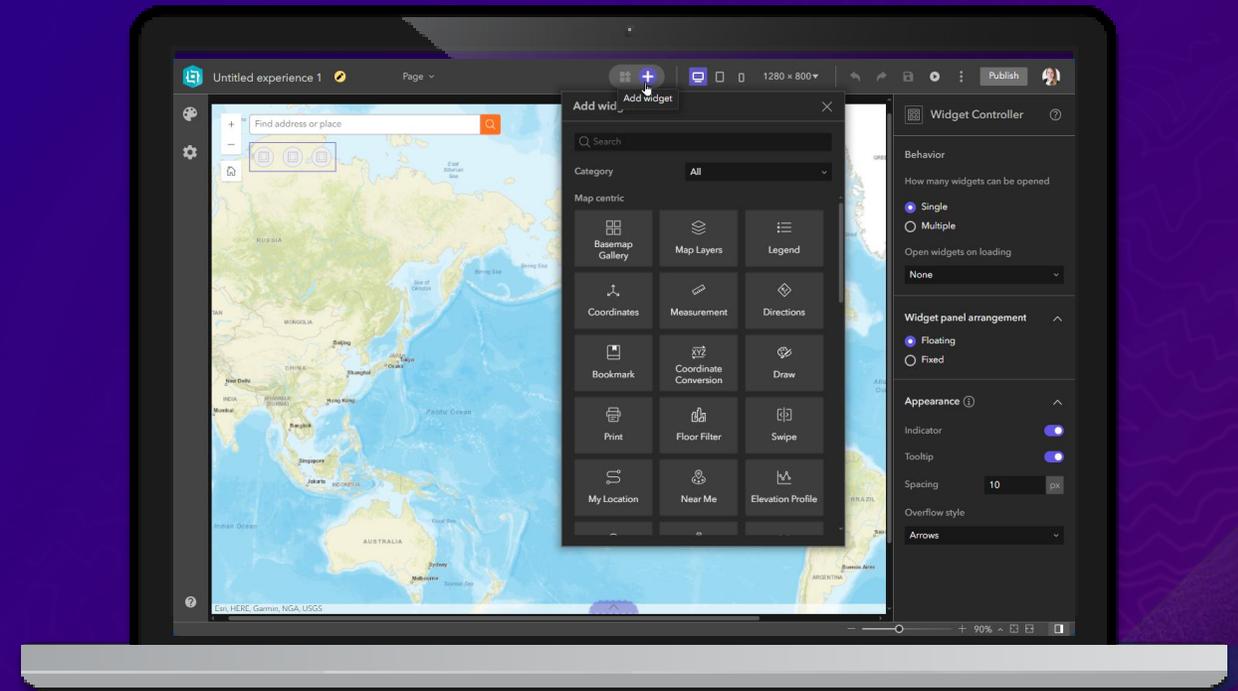
- Flexible design
- Mobile optimization
- Smart widgets
- 2D and 3D in one app
- Express mode & Full mode
- Integration with other ArcGIS apps
- Extensibility



Steps to Migrate

From WAB to Experience Builder

1. Learn about Express mode
2. Identify your essential workflows
3. Outline functionality parity
4. Start with Express mode
5. Enhance in Full mode



Web Apps and Experience Builder

Further Resources

[Get started creating apps—ArcGIS Online Help | Documentation](#)

[Build Web Apps with No-Code or Low-Code | ArcGIS Experience Builder](#)

[Web AppBuilder and Experience Builder functionality matrix | Documentation](#)

December

2025 Recap & What's Ahead in 2026?

Eric Lomeli <elomeli@esri.com>

2025 Recap

Major Themes

- New User Types
- ArcGIS Desktop License Migration
- Small Government Enterprise Agreement (modernized)



User Types

Building Blocks of ArcGIS

Start mapping, analyzing, and managing data

Create and share content and manage organizations



Creator

Essential ArcGIS capabilities



Professional

Advanced editing and data management



Professional Plus

Premier analysis and cartography

Boost Collaboration in ArcGIS

Securely share private content with these user types.



Mobile Worker

Connect the office to the field



Contributor

Collaborate on projects and make simple edits



Viewer

View maps and apps

Expanded and Comprehensive Access to ArcGIS

Early License Migration vs License Migration

- Self-Migration via My Esri (by Primary Maintenance Contact)
- Esri Account Team available to discuss options
- No Action = Next Annual Maintenance Renewal with New (equivalent) User Types

What's Ahead (2026)?

Major Topics

- License Migration (continues)
- ArcMap retiring: March 1, 2026
- Digital Twins as Living Systems
- Artificial Intelligence and Intelligent Agents
- 2026 Micro-Region Topics (Poll)
 - Hurricane Preparedness
 - ArcGIS Monitor
 - Real-Time Situational Awareness
 - Reality and Digital World
 - School Security
- Survey for User Presentations (Upcoming)

