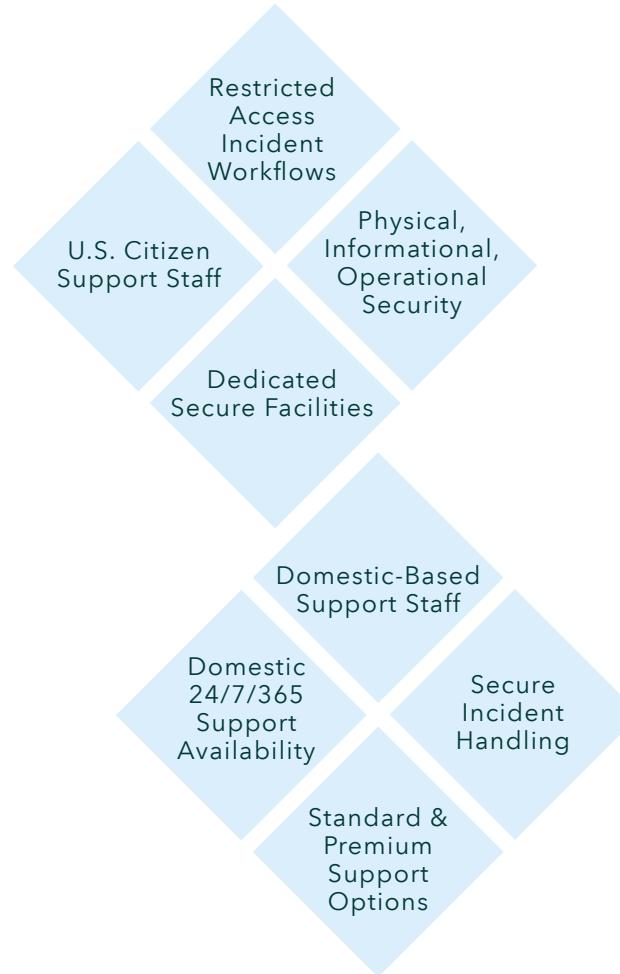![esri | THE SCIENCE OF WHERE]

Regulated Industries Support

Safeguard your data

Regulated Industries Support is designed for restricted operational data security and business confidentiality.

Program Features

8 Ways Regulated Industries Support Strengthens Esri Software Maintenance

- Restricted Access Incident Workflows
- U.S. Citizen Support Staff
- Physical, Informational, Operational Security
- Dedicated Secure Facilities
- Domestic-Based Support Staff
- Domestic 24/7/365 Support Availability
- Secure Incident Handling
- Standard & Premium Support Options

About the Program

Regulated Industries Support prioritizes customer data security through strict protocols, access restrictions, and regulatory compliance, ensuring both physical and administrative protection.

Devoted Support contact

Skilled professionals with a customer focus are located within U.S. boundaries, allowing for business familiarity while minimizing response times.

Access control data security

Secluded access control sites use restricted case management workflows to ensure need-to-know access of restricted customer data, such as HIPAA.

Domestic-based team Support levels

Regulated Industries Support offers three domestic-based staffing level options:

U.S. citizen/U.S. based,
U.S. person/U.S. based,
U.S. based

to meet domestic compliance requirements.

The Regulated Industries team is made up of U.S. citizens who work in separate facilities that provide physical, informational, and operational security.

Our Customers

Industry sectors that operate within specific standards, security requirements, and regulatory compliance to prevent fraud, ensure safety, and maintain fair practices.

Archictecture, Engineering, and Construction
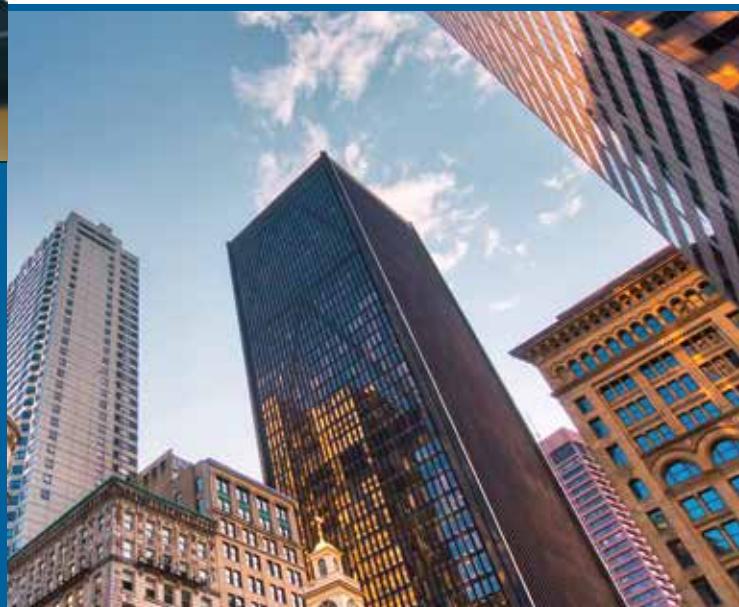
Consumer Goods and Services

Education

Financial

Healthcare

Local and State Government

National Government

Technology

Utilities

About Esri

Esri, the global market leader in geographic information system (GIS) software, location intelligence, and mapping, helps customers unlock the full potential of data to improve operational and business results.

Founded in 1969 in Redlands, California, USA, Esri software is deployed in more than 350,000 organizations globally and in over 200,000 institutions in the Americas, Asia and the Pacific, Europe, Africa, and the Middle East, including Fortune 500 companies, government agencies, nonprofits, and universities.

Esri has regional offices, international distributors, and partners providing local support in over 100 countries on six continents. With its pioneering commitment to geospatial information technology, Esri engineers the most innovative solutions for digital transformation, the Internet of Things (IoT), and advanced analytics.

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