

Prepare Your Network for the Unknown



Reduce Service Interruptions with a Living Network Operations Control Center

You can't always predict events, but you can prepare for them. Esri's leading technology helps you monitor developing situations in real time so you can identify external threats before they interrupt service.

The same Esri® platform empowers your organization with interactive web maps, operation dashboards, and functional apps that deliver information you can act on at a glance.

With Esri, you can . . .

Respond

By interpreting live data feeds from internal and external sources such as trusted weather agencies, your widgets and operation dashboards help you identify threats and the service areas that are in peril. This advanced geospatial system can even push alerts to mobile devices so your management and field crews can be prepared to move anytime.

Repair

Your field crews need to be able to get to damaged assets fast. Put turn-by-turn directions, live traffic considerations, and workflows directly onto their devices. Esri integrates all your data into task-oriented apps that get the job done faster—more fixes mean more happy customers.



Track sector performance at cell sites and monitor alarms through your operation dashboard. Basic pre- and poststorm analyses let you bring in live weather feeds and predict where customers will be affected. You can also see field crews in real time responding to open tickets.

Retain

Communicate work-order progress to customers and push live web maps to the public over your website. Tracking fieldwork has never been easier—watch your crews from your office so you can see in real time how fast your customers are being served.

Get Started

Get ahead of tomorrow's storm with Esri's ArcGIS® solutions for telecommunications.

Learn more at esri.com/telecom.



Understanding our world.