



Esri
380 New York Street
Redlands, California 92373-8100
Phone: 909-793-2853, extension 1-4441
Fax: 909-307-3046



ArcPad® packaged with a Trimble® Juno® 5B Rugged IP65 Handheld GPS Receiver *A special promotional offer for US customers only.*

The next generation of the Juno family, the Trimble Juno 5 series—a smartphone-inspired handheld that combines must-have functionality with the familiarity of a smartphone form factor.

Juno 5 series handhelds are the tools customers need to get the job done:

- Big, sunlight-readable screen so users can really work with data
- Rugged for work in all conditions

Combining the convenience of a smartphone with ruggedness, the functionality customers need, and professional software, the Trimble Juno 5 series is a flexible, real-world asset management and GIS update tool.

Data Accuracy

If you need two- to four-meter accuracy in the field, you can use the integrated WAAS receiver for real-time corrections. If you would like your Juno handheld to achieve two- to four-meter accuracy, you can collect data in the field with a Trimble Positions™ ArcPad Extension and postprocess it back in the office with the Trimble Positions Desktop add-in for ArcGIS 10.1 for Desktop software to ensure positions are defined to the required accuracy level for your GIS and to control the overall quality and consistency of your data.

Trimble Juno 5B Rugged IP65 Handheld Features

- 800 MHz Texas Instruments DM3730 processor
- High-sensitivity GPS/SBAS1 receiver and antenna
- 8-megapixel camera with geotagging and dual LED flash
- Multitouch 4.3-inch WVGA sunlight-readable Gorilla® Glass display
- Long-life, rechargeable Li-Ion battery
- Windows Embedded Handheld 6.5
- 256 MB RAM
- 8 GB Flash Storage
- Integrated speaker and microphone
- MicroSD memory card slot (supports SDHC up to 32 GB)
- Bluetooth® v2.1 with enhanced data rate
- Wi-Fi (802.11b/g/n)



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Pricing

Trimble Juno 5B

Item #	Package	Price
132936	ArcPad with Trimble Juno 5B Handheld	\$2,050
132937	ArcPad with Trimble Juno 5B Handheld and a Trimble Positions ArcPad Extension License	\$2,530

Trimble Positions

Item #	Package	Price
132809	Trimble Positions Desktop Add-in Perpetual License for ArcGIS for Desktop	\$1,995

Software Delivery

ArcPad

ArcPad is delivered via electronic download from Esri. Users will receive an e-mail communication with a token that directs them to their Esri Global Account. Customers who do not have an Esri Global Account must create one before they can use the token to receive access for downloading software from the Customer Care portal. Existing customers who already have access to the Customer Care portal will be able to download ArcPad.

Official media is available on DVD for an additional fee.

StreetMap™ Premium

StreetMap Premium TomTom North America is included with the ArcPad license. Customer must request unlock codes for StreetMap Premium to use StreetMap data.

Trimble Software Products

The Trimble Positions ArcPad extension is delivered via download directly from Trimble. Instructions on how to download the software are included in an e-mail from Trimble.

The Trimble Positions Desktop add-in for ArcGIS for Desktop software is delivered via download directly from Trimble. Instructions on how to download the software are included in an e-mail from Trimble.



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Extended Warranty Option

Item #	Option	Description	Price
123911	Trimble Juno One-Year Hardware Warranty Extension	Additional one-year warranty for a Trimble Juno handheld. The Trimble Juno handheld standard warranty is one year.	\$149
133660	Trimble Positions ArcPad Extension Warranty	Trimble Positions ArcPad Extension comes standard with 1 year of software enhancement coverage. If any enhancements to the Trimble Positions ArcPad Extension software are released during this time, you will be entitled to them at no charge. This period of coverage can be extended for an additional 12 months with the purchase of this warranty extension.	\$146
132810	Additional 1 Year Support of Trimble Positions Desktop Add-in Perpetual License	Additional one year of support of Trimble Positions Desktop add-in Perpetual License for ArcGIS for Desktop	\$399

Training

Item #	Option	Description	Price
125695	On-Site ArcPad with Trimble GPS Handheld Training	On-site, two-day training on ArcPad with Trimble GPS handheld(s) for up to 12 students by Electronic Data Solutions. This course will focus on being productive with ArcPad in the field and how to collect and process high-quality GPS data with ArcPad, the Trimble Positions ArcPad extension, and the Trimble Positions Desktop add-in for ArcGIS for Desktop. Students will learn best practices for geodatabase design and map authoring as they relate to mobile GIS projects and get hands-on experience walking through the typical steps of an ArcPad data collection project. Pricing includes student manuals for up to 12 students. At a minimum, customer must provide one Trimble GPS handheld and one machine supporting ArcGIS for Desktop per 2 students. Additional hardware can be provided upon request (rental fees apply). Pricing includes training as specified, airfare, car, hotel, per diem expenses, and shipping of material. Pricing is also based on a minimum three-week lead time for scheduling.	\$7,200



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Trimble Juno 5 Series Handheld Options

Item #	Option	Description	Price
123911	Trimble Juno One-Year Hardware Warranty Extension	Additional one-year warranty for a Trimble Juno handheld. The Trimble Juno handheld standard warranty is one year.	\$149
132962	Trimble Juno 5 External Patch Antenna	The External Global Navigation Satellite System (GNSS) Patch Antenna is a portable GPS and GLONASS compatible antenna.	\$35
132963	Ultra Clear Screen Protectors	Use these screen protectors to protect the Juno 5 series handheld from scratches or marks. This pack contains 10 screen protectors.	\$45
132964	Wrist Strap with Stylus Affix	Hand lanyard with stylus attached for Juno 5 series handheld.	\$8
132965	Stylus with Tether	The stylus fits neatly into the stylus holder of the Juno 5 series handhelds and has an attachment point for the tether cord. The Juno 5 series handhelds are provided with two styluses and one tether as standard.	\$15
132966	Trimble Audio Headset	Use this audio headset to connect to the Juno 5 series handheld and make or receive calls. This headset is provided with a Trimble protection bag.	\$40
132967	USB Cable	Use this USB data cable to connect the Juno 5 series handhelds to your office computer for upload and download of data.	\$46
132968	Nine-Pin Serial Adapter	This serial adapter cable provides an external serial port for Juno 5 series handhelds. The nine-pin DE-9 serial port can be used to input real-time corrections or connect a laser range finder or other external device to the handheld, or it can be used to output National Marine Electronics Association (NMEA) data to another device.	\$60



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ESRI QUOTATION TERMS AND CONDITIONS

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This quotation information is proprietary and may not be copied or released other than for the express purpose of system selection and purchase. This information may not be given to outside parties or used for any other purpose without written consent from Esri.

ORDER PROCESS

The order process is initiated when Esri receives an original purchase order or some form of advance payment. Several additional documents (e.g., credit application, if not using credit card, and tax exemption certificate) are required to complete the order.

IMPORTANT! Collectively, these documents contain the authorizations and information necessary to ship proper versions of the software on the correct media. Please return them promptly to avoid unnecessary delays in shipping. Please return all documents by mail or express courier or as otherwise directed.

Please show the following remittance address on your purchase order:

Esri, File #54630, Los Angeles, CA 90074-4630

DELIVERY

FOB ORIGIN

Software: Allow 30 days from Esri's receipt of purchase order, signed software license agreement(s), and other documents, as required. Esri software license agreements may be accessed at esri.com/legal.

Hardware: Manufacturer's terms apply. Lead times depend on make/models purchased.

Standard delivery is by surface carrier for hardware. Actual delivery method may vary depending on weight. Other service is available for an additional fee (e.g., overnight delivery).

PAYMENT TERMS

Net 30 days, on approved credit.

WARRANTY

Warranty and service are provided by manufacturer(s).

TAXES

Prices quoted do not include applicable sales or use taxes unless so stated. Esri reserves the right to collect sales tax assessed by states as required by law. Esri will add state sales tax to the invoice unless Esri receives proof with the order that your organization is tax exempt or pays state tax directly.

Esri collects and pays sales tax in Alabama, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Illinois, Indiana, Kansas, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Vermont, Virginia, Washington, and Wisconsin. In preparing your budget, please allow for applicable sales tax. Esri reserves the right to collect sales tax assessed by additional states as required by law.



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**ArcPad® with a Trimble® Juno® 5B Handheld
Special Offer Domestic Order Form**

12/19/2012

BILL TO	
Organization	
Department	PO No.
Address	
Attention	
Phone	Fax
E-mail	

ORDERED BY	
Organization	
Date of Order	PO No.
Phone	Fax
Contact	Esri Customer No.

SHIP TO	
Organization	
Department	
Address	
Attention	
Phone	Fax
E-mail	

Qty.	Description	Unit Package Price	Total
	ArcPad with Trimble Juno 5B Handheld—Item No. 132936	\$2,050	
	ArcPad with Trimble Juno 5B Handheld and a Trimble Positions ArcPad Extension License—Item No. 132937	\$2,530	
	Trimble Positions Desktop Add-in Perpetual License for ArcGIS for Desktop—Item 132809	\$1,995	
Optional Items (enter items and prices below)		Optional Items Total	
		Subtotal	
		Shipping	Included
		Sales Tax*	
		Total Due Esri	

THANK YOU FOR YOUR ORDER!

Please attach sheet of additional options and pricing, if necessary.

* Please add appropriate sales tax in the states of AL, AZ, CA, CO, CT, FL, GA, HI, IL, IN, KS, MA, MD, MI, MN, MO, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, SC, TN, TX, UT, VA, VT, WA, and WI. Esri reserves the right to correct sales tax rates and/or collect the sales tax assessed by additional states as required by law, without notice. Items may be shipped separately.

FAX YOUR ORDER TO
800-330-7053 ATTN.: Customer Service/Alan Chrest Esri 380 New York Street • Redlands, CA 92373-8100

NOTES	
A. If submitting a purchase order, a credit application will need to be completed if one is not already on file with Esri. B. Delivery is based on manufacturer availability. C. All sales are final. Opened boxes cannot be returned for credit.	PAYMENT OPTIONS: (a) Enclose a check payable to Esri with this form. (b) Complete credit card authorization information below. (c) Enclose a completed purchase order with this form. We will not ship without payment or purchase order enclosed. Acceptance of purchase order is based on credit approval.

CREDIT CARD AUTHORIZATION				
Card Number	Check One			Expiration Date
	AMEX	Disc.	MC Visa	
Cardholder Signature	Approval Code (Esri use only)			
Printed Name of Cardholder				



IN-HOUSE USE
ORIGINATED BY _____ DEPT. _____ PHONE _____ CLIENT'S REQUEST \$ _____

**ESRI
CREDIT APPLICATION
COMPANY INFORMATION**

COMPANY NAME: _____ TELEPHONE: _____
DBA: _____ FAX: _____
ADDRESS: _____ CONTACT: _____

TAX EXEMPT: YES/NO. IF YES, PLEASE ATTACH
COPY OF EXEMPTION CERTIFICATES FOR ALL STATES.
LENGTH OF TIME IN BUSINESS: _____ FEDERAL ID NO.: _____
NUMBER OF EMPLOYEES: _____

CORPORATION _____ PROPRIETORSHIP _____ PARTNERSHIP
IF A CORPORATION, IN WHAT STATE INCORPORATED: _____
DATE OF INCORPORATION: _____
PRESIDENT: _____ VICE PRESIDENT: _____
PARTNER'S NAME(S): _____
PERSONS WITH CORPORATE SIGNATORY AUTHORITY: _____

COMPANY CLASSIFICATION: _____ FORTUNE 500 _____ UNIVERSITY, COLLEGE, OR PUBLIC SCHOOLS

LOCAL, STATE, OR FEDERAL GOVERNMENT _____ NONE OF THE ABOVE
BRIEFLY DESCRIBE YOUR COMPANY'S FUNCTION: _____

BANK REFERENCE

(Please list all banks and banking account numbers; attach additional pages if necessary.)

BANK NAME: _____ TELEPHONE: _____
ADDRESS: _____ CONTACT: _____

CHECKING ACCOUNT NO.: _____
OTHER ACCOUNT NO.: _____
LOAN NO.: _____

VENDOR REFERENCE

(PROVIDE 5)

NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____ NAME: _____
ADDRESS: _____ ADDRESS: _____

TELEPHONE: _____ TELEPHONE: _____
NAME: _____
ADDRESS: _____

TELEPHONE: _____

**ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (ESRI), PAYMENT POLICY:
NET 30 DAYS, 1.5 PERCENT LATE FEE PER MONTH AFTER 30 DAYS.**

BY SIGNING BELOW, COMPANY CERTIFIES AND ATTESTS FINANCIAL RESPONSIBILITY FOR ANY AND ALL CORRECT ESRI INVOICES TO COMPANY AND ITS ABILITY TO PAY SUCH INVOICES IN ACCORDANCE WITH ESRI'S PAYMENT POLICY. COMPANY FURTHER AGREES TO PAY REASONABLE ATTORNEY'S FEES, PLUS INTEREST, IN THE EVENT OF DEFAULT IN PAYMENTS IN COMPLIANCE WITH ESRI POLICY. THE INFORMATION CONTAINED HEREIN IS ONLY FOR THE PURPOSE OF OBTAINING CREDIT AND AUTHORIZES ESRI TO OBTAIN INFORMATION CONCERNING COMPANY'S CREDIT STANDING.

PLEASE FAX TO ESRI CREDIT ANALYST AT 909-307-3031 AND MAIL ORIGINAL.

BY: _____ DATE: _____



PRODUCT INFORMATION

STANDARD FEATURES

System

- 8-megapixel camera with geotagging and dual LED flash
- Bluetooth v2.1 with enhanced data rate
- Wi-Fi (802.11b/g/n)
- Multitouch 4.3-inch WVGA sunlight-readable Gorilla Glass display
- Long-life, rechargeable Li-Ion battery
- 800 MHz Instruments DM3730 processor
- 256 MB RAM
- 8 GB Flash storage
- MicroSD memory card slot (supports SDHC up to 32 GB)
- Integrated speaker and microphone
- Windows Embedded Handheld 6.5

GPS

- High-sensitivity GPS/SBAS receiver and antenna

Standard Software

Windows Embedded Handheld

- Microsoft® Office Mobile® 2010 (Excel Mobile, Word Mobile, Outlook Mobile, PowerPoint Mobile, and Internet Explorer Mobile 6)
- Trimble SatViewer (GPS interface application)
- Trimble CellStart (WWAN configuration application)
- Camera control application
- Flashlight mode control application
- Calculator and calendar
- Microsoft pictures and videos
- Windows Media Player
- Windows Live Messenger
- Microsoft Task Manager and Notes
- Adobe Reader LE 2.5

Standard Accessories

- International AC charging kit
- Wrist strap
- USB cable
- Quick Start Guide
- Ultra clear screen protectors (2-pack) kit

TECHNICAL SPECIFICATIONS

Physical

Size. 15.5 cm x 8.2 cm x 2.5 cm (6.1 in. x 3.2 in. x 0.9 in.)

Weight. 0.4 kg (0.84 lb.) with battery



Processor Texas Instruments DM3730
 Memory. 256 MB RAM and 8 GB built-in storage
 Battery. 3.7 V, 3.3 Ah, 12.2 Wh, Lithium-ion polymer
 Power²
 Low (no GPS, backlight on³). 14 hours
 Normal (with GPS and backlight on). 10 hours

Environmental (MIL-STD-810G)

Operating temperature. -30°C to +60°C (-22°F to +140°F)
 Storage temperature -40°C to +70°C (-40°F to +158°F)
 Humidity. 90% relative humidity with temperatures between
 30°C and 60°C (22°F and 144°F) Method 507.5, Procedure II
 Water/Dust. Protected against driving rain, water spray, dust, IEC-60529 IP65
 Drop. 1.22 m (4 ft.), Method 516.6, Procedure IV, Transit Drop
 Vibration Vibration resistant, Method 514.6, Procedures I & II, Category 5
 Altitude 4,572 m (15,000 ft.) at 23°C (73°F) to 12,192 m (40,000 ft.)
 at -30°C (-22°F) Method 500.5, Procedures I, II, & III

Input/Output

Expansion. MicroSD Card slot
 Display. 10.9 cm (4.3 in.) WVGA TFT (480 x 800 pixels), capacitive, sunlight readable
 Audio. Built-in microphone and speaker, record and playback utilities
 I/O. USB 2.0 Host, USB Client
 Radios. Bluetooth v2.1⁴ + EDR; Wi-Fi 802.11b/g/n
 UMTS/HSPA+, GSM/GPRS/EDGE
 UMTS Bands (WCDMA/FDD): 800/850/1900, AWS and 2100 MHz
 Digital camera. 8-megapixel color camera with geotagging and dual LED flash

GPS

Channels. 50 (L1 code/carrier⁶ only)
 Integrated real-time. RTCM v2.3, SBAS1
 Update rate. 1 Hz
 Protocols. NMEA-0183, UBX binary

MCX port for optional external GPS antenna

Accuracy (HRMS)⁷ after differential correction

Code postprocessed⁸. 2–4 m
 Real-time. 2–4 m

¹ SBAS (Satellite Based Augmentation System). Includes WAAS (Wide Area Augmentation System) available in North America only, EGNOS (European Geostationary Navigation Overlay System) available in Europe only, and MSAS available in Japan only.

² Using wireless technology, such as Bluetooth or wireless LAN, will consume additional battery power.

³ Backlight setting at 70% brightness.

⁴ Bluetooth and wireless LAN type approvals are country specific. Trimble Juno series handhelds have Bluetooth and wireless LAN approval in the USA and European Union (EU). For other countries, please consult your local Reseller.

⁵ PTCRB, SAR, AT&T network compatible. Consult with your local reseller for more information.

⁶ Logging L1 carrier data for Trimble DeltaPhase™ technology postprocessing.



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- 7 Horizontal Root Mean Squared accuracy. Requires data to be collected using vertical mounting, minimum of 4 satellites, PDOP mask at 99, SNR mask at 12 dBHz, elevation mask at 5 degrees, and reasonable multipath conditions. Ionospheric conditions, multipath signals or obstruction of the sky by buildings or heavy tree canopy may degrade precision by interfering with signal reception. Accuracy varies with proximity to base station by +1 ppm for postprocessing.*
- 8 Requires Trimble DeltaPhase technology, as supported in Trimble GPS Pathfinder Office software version 4.20 and later, or Trimble Positions™ Desktop add-in 10.1, or Trimble GPS Analyst Extension for Esri ArcGIS for Desktop software version 2.20 and later.*

Specifications subject to change without notice.

Trimble Limited Warranty Terms and Conditions

Product Limited Warranty

Subject to the terms and conditions set forth herein, Trimble Navigation Limited ("Trimble") warrants that for a period of one (1) year from date of purchase this Trimble product (the "Product") will substantially conform to Trimble's publicly available specifications for the Product and that the hardware and any storage media components of the Product will be substantially free from defects in materials and workmanship.

Product Software

Product software, whether built into hardware circuitry as firmware, provided as a stand-alone computer software product, embedded in flash memory, or stored on magnetic or other media, is licensed solely for use with or as an integral part of the Product and is not sold. The terms of the end user license agreement, as included below, govern the use of the Product Software, including any differing limited warranty terms, exclusions, and limitations, which shall control the terms and conditions set forth in the limited Product warranty.

Warranty Remedies

If the Trimble Product fails during the warranty period for reasons covered by this limited warranty and you notify Trimble of such failure during the warranty period, Trimble will repair OR replace the nonconforming Product with new, equivalent to new, or reconditioned parts or Product, OR refund the Product purchase price paid by you, at Trimble's option, upon your return of the Product in accordance with Trimble's product return procedures then in effect.

How to Obtain Warranty Service

To obtain warranty service for the Product, please contact your Trimble dealer. Alternatively, you may contact Trimble to request warranty service at +1-408-481-6940 (24 hours a day) or e-mail your request to trimble_support@trimble.com. Please be prepared to provide

- Your name, address, and telephone numbers
- Proof of purchase
- A copy of this Trimble warranty
- A description of the nonconforming Product including the model number, and
- An explanation of the problem

The customer service representative may need additional information from you, depending on the nature of the problem.



Warranty Exclusions and Disclaimer

This Product limited warranty shall only apply in the event and to the extent that (i) the Product is properly and correctly installed, configured, interfaced, maintained, stored, and operated in accordance with Trimble's applicable operator's manual and specifications, and (ii) the Product is not modified or misused. This Product limited warranty shall not apply to, and Trimble shall not be responsible for, defects or performance problems resulting from (i) the combination or utilization of the Product with hardware or software products, information, data, systems, interfaces, or devices not made, supplied, or specified by Trimble; (ii) the operation of the Product under any specification other than, or in addition to, Trimble's standard specifications for its products; (iii) the unauthorized installation, modification, or use of the Product; (iv) damage caused by accident, lightning or other electrical discharge, fresh or salt water immersion or spray (outside of Product specifications), or exposure to environmental conditions for which the Product is not intended; (v) normal wear and tear on consumable parts (e.g., batteries); or (vi) cosmetic damage. Trimble does not warrant or guarantee the results obtained through the use of the Product or Software, or that software components will operate error free.

NOTICE REGARDING PRODUCTS EQUIPPED WITH TECHNOLOGY CAPABLE OF TRACKING SATELLITE SIGNALS FROM SATELLITE-BASED AUGMENTATION SYSTEMS (SBAS) (WAAS/EGNOS, AND MSAS), OMNISTAR, GPS, MODERNIZED GPS OR GLONASS SATELLITES, OR IALA BEACON SOURCES: TRIMBLE IS NOT RESPONSIBLE FOR THE OPERATION OR FAILURE OF OPERATION OF ANY SATELLITE-BASED POSITIONING SYSTEM OR THE AVAILABILITY OF ANY SATELLITE-BASED POSITIONING SIGNALS.

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Official Language

THE OFFICIAL LANGUAGE OF THESE TERMS AND CONDITIONS IS ENGLISH. IN THE EVENT OF A CONFLICT BETWEEN ENGLISH AND OTHER LANGUAGE VERSIONS, THE ENGLISH LANGUAGE SHALL BE CONTROLLING.



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IMPORTANT—READ CAREFULLY. THIS END USER LICENSE AGREEMENT ("EULA") IS A LEGAL AGREEMENT BETWEEN YOU AND Trimble Navigation Limited ("Trimble") and applies to the computer software provided with the Trimble product purchased by you (whether built into hardware circuitry as firmware, embedded in flash memory or a PCMCIA card, or stored on magnetic or other media), or provided as a stand-alone computer software product, and includes any accompanying written materials such as a user's guide or product manual, as well as any online or electronic documentation ("Software" or "Product Software"). This EULA will also apply to any Software error corrections, updates, and upgrades subsequently furnished by Trimble, unless such are accompanied by different license terms and conditions, which will govern their use. You have acquired a Trimble Product ("Device") that includes Software, some of which was licensed by Trimble from Microsoft Corporation or its affiliates (collectively, "Microsoft"). The Software licensed from Microsoft, as well as associated updates, supplements, Internet-based services and support services, media, printed materials, and online or electronic documentation ("Microsoft Software"), are protected under this EULA. The Software is also protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. The Software is licensed, not sold.

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WARNING: If the Software contains voice-operated technologies, then operating this Software requires user attention. Diverting attention away from the road while driving can possibly cause an accident or other serious consequences. Even occasional, short diversions of attention can be dangerous if your attention is diverted from your driving task at a critical time. Trimble and Microsoft make no representations, warranties, or other determinations that ANY use of this Software is legal, safe, or in any manner recommended or intended while driving or otherwise operating a motor vehicle.

This EULA does not grant you any rights with respect to the Windows Mobile Device Center, Microsoft ActiveSync, or Microsoft Outlook 2007 Trial, which are subject to the licenses accompanying those items.

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1.4 Connectivity Software. Your Device package may include Windows Mobile Device Center or Microsoft ActiveSync technology. If it is included, then you may install and use it in accordance with the license terms that are provided with it. If no license terms are provided, then you may install and use only one (1) copy of the Software on a single computer.

1.5 Digital Certificates. The Software uses digital certificates in X.509 format. These digital certificates are used for authentication.

1.6 Phone Functionality. If the Device Software includes phone functionality, all or certain portions of the Device Software may be inoperable if you do not have and maintain a service account with a wireless telecommunication carrier ("Mobile Operator"), or if the Mobile Operator's network is not operating or configured to operate with the Device.

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