- Data migration was in progress so we had a Kickoff to introduce GIS. We compared the time/cost of a prior task and then performed the same task using GIS then discussed ROI.

Homework
1. Expectations and Commitment from both sides- time AND feedback
2. Give us your top priorities
Wishlist

Asset Management and Work Order Management for Miss Utility Tickets

Task – How can we organize, assign, status, and view 100’s of tickets a day?

Action – Get tickets from email to spatially assigned work orders on a map.

Result – Work order management using Workforce, Collector, and One Call Web Service
- We looked at DigSmart and Cityworks
- Ride along for requirements gathering
- ESRI Water Conference
Before GIS – Email Notifications
### Before GIS – Basic Maps

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Before GIS – View Assets in CAD

How fast can you find 38909 BAYVIEW W?
Now we’re in business...
Change Order Management

- Group Training or Progressive rollout?

- Having Subject Matter Expert is key in communicating what is happening/needed in the field

- Dual process- having contingency plans is essential during rollout/testing
Please rate the overall transition from Laptop to Tablet and tell us what made it great/poor.

Average rating: 4.6★

4.60 - Weighted average