# GIS and Augmented Reality to boost field activities and improve work safety

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## Overt 20 years of experience in Field Service and innovation







#### Field Service

Planning, optimization and monitoring of activities on the field or in production plants

#### GIS

Advanced integration with Geographic Informational Systems (GIS)

# Augmented, Mixed, Virtual Reality

Disruptive solutions using cutting-edge technologies

## Augmented, Mixed, Virtual Reality: what are they?







### Augmented Reality

Overlapping of textual, graphic and multimedia information to the world observed by the user

## Mixed Reality

Integration of digital objects into the physical world. It enables users to interact with the artificial objects displayed within their field of vision

## Virtual Reality

It provides an artificial environment where VR users immerse themselves and interact with multimedia content



Three technologies transforming the way people interact with the physical world, bringing user experience to a whole new level

## Wearable technologies & AR solutions



By 2020, more than 75% of Field Service organizations with over 50 users will deploy mobile apps that go beyond simplified data collection and add capabilities that help technicians succeed.

Wearables and immersive technologies will play an important role across training, production and service delivery.

**Gartner** 

## **SPACE 1** Product Overview



#### Web App











- Authoring tool (3D models)
- Workflow manager
- Virtual scenes editor
- Analytics
- Remote expert guidance suite



#### **Client side App**











- Hands-free workflows' execution
- Receive / Provide remote support
- Visualize content, real-time data (IoT)
- Debrief in mobility (vocal commands)
- Get training
- Collaborate over products / procedures

## **SPACE 1** Available on multiple Head-mounted Displays

**Augmented Reality** 











RealWear HMT-1

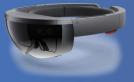
Epson Moverio BT-350

Vuzix M300

Tablet

Smartphone

**Mixed Reality** 



Microsoft HoloLens



Microsoft HoloLens 2



ThirdEye



Daqri Smart Glass



Vuzix Blade AR

Virtual Reality



HTC Vive



Samsung Gear







## **SPACE 1** Extended Field Solution – Application areas







#### **Extended Collaboration**

Broadening field working modalities and creating a cooperative virtual environment, as to support the quality standards and expertise provided by the operators involved

#### **Extended Maintenance**

Supporting field technicians in their daily tasks to enhance quality, efficacy and safety standards, while sharing the company know-how

#### **Extended Training**

Introducing a new dimension to training activities, providing innovative, safe and cooperative training sessions





## **SPACE 1** Extended Collaboration



It expands the concept of collaboration between users, introducing innovative ways of working

- Real-time content sharing and manipulation, with multiple users
- Advanced toolbox for annotations
- Multimedia and virtual content sharing
- Tracking of the tasks performed and knowledge creation

Increase in first-time fix rate

Improve in remote resolution rate

Enhance in technicians' productivity

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## **SPACE 1** Extended Training



It makes possible to conduct training sessions both in Mixed and Virtual Reality

#### **MIXED REALITY**

- Remote presentation, by involving the attendees, and using virtual objects
- Interaction among remote users, allowing them to increase their product knowledge
- Mentor-attendee roles-ready

#### **VIRTUAL REALITY**

- Selection of multiple scenes based on the recognized asset
- 3D scene editor
- Navigable Resolution Procedures
- Actions based on 3D models

Increase in trainee satisfaction

Savings in training costs

Reduction in learning time

## **SPACE 1** Extended Maintenance



It improves quality assurance and enables field technicians to complete tasks quicker

- Configurable Workflows
- Step-by-step interactive procedures
- 3D and Holographic objects and multimedia content
- Online and offline capabilities
- Vocal hands-free debriefing

Improve in efficiency

Decrease in mistakes

Reduction in injuries at work



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## **SPACE 1** Extended Maintenance – GIS



The union between GIS and "virtual" allows the user to visualize spatial data in the real world, which is enriched with information otherwise invisible

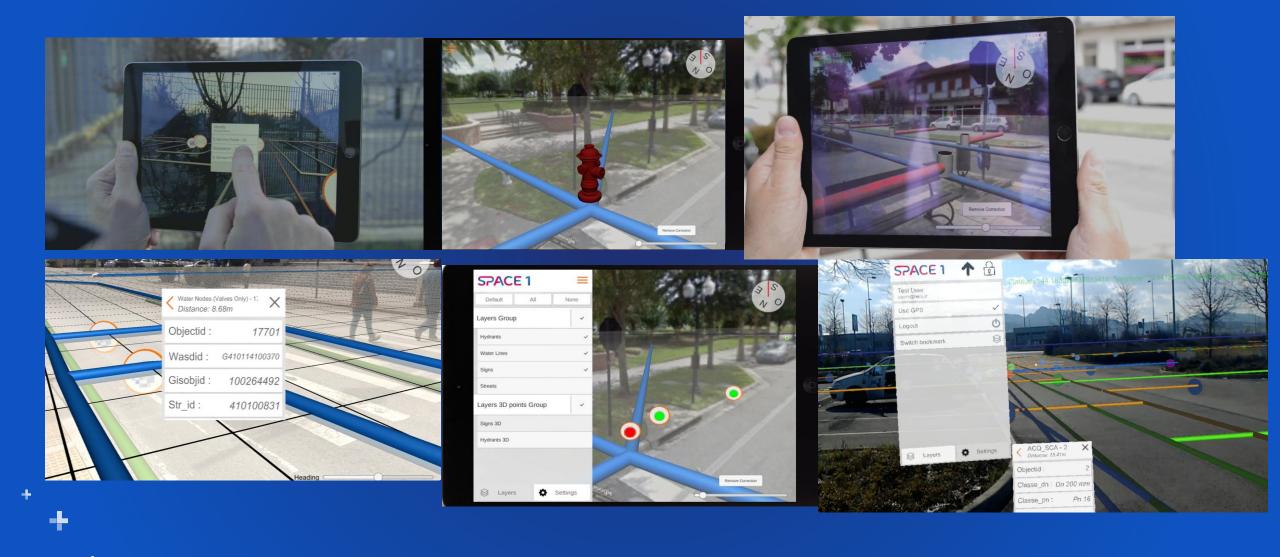
- Realistic 3D visualization of geospatial data
- Visualization of hidden assets
- Impact assessment before creating new plants and networks
- Reduction of time to identify on-field assets

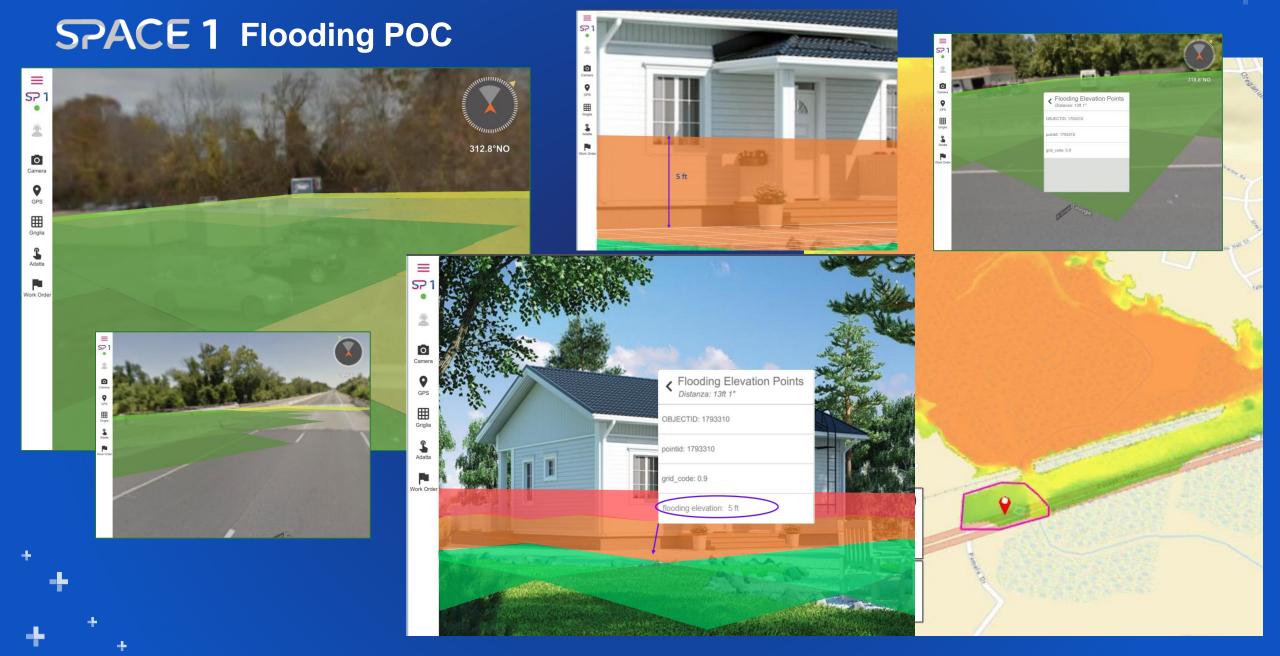
Full integration with the market-leading GIS

High and easy configuration of assets' graphic visualization

Dynamic presentation of content, with tracking and positioning features

## **SPACE 1** Extended Maintenance – GIS





## **Support to pipelines inspection**

Use of Augmented Reality to support the operational processes performed on the field by the maintenance teams



One of Europe's main natural gas infrastructure companies, leading in gas transport and storage

Visualization of networks and assets

Technical information on assets

Tracking and positioning

Dynamic and parametric adjustment of contents

Integration with the company's Field Service and GIS solutions



## **Support to pipelines inspection**









Real time monitoring for strategic mining

Reshaping the mine planning process by centralizing data into an interactive and stunningly visual MR experience

Remote sharing of an interactive and up-to-date geological mine hologram

Complex geological analysis to better highlight and identify areas at risk of collapse

Real time visualization of truck loadings, thanks to IoT integration

Multi-level holograms allowing to deeply visualize a subset of mines and their associated data

Vehicles tracing, to identify the best routing strategy









Mixed Reality and GIS for installation design

"Smart Construction" provides the users with virtual support while planning and designing installations

Virtual navigation of installations

Virtual Collaboration between the field technician and the operations center

Real-time update of 3D models

GIS 4.0

Available offline



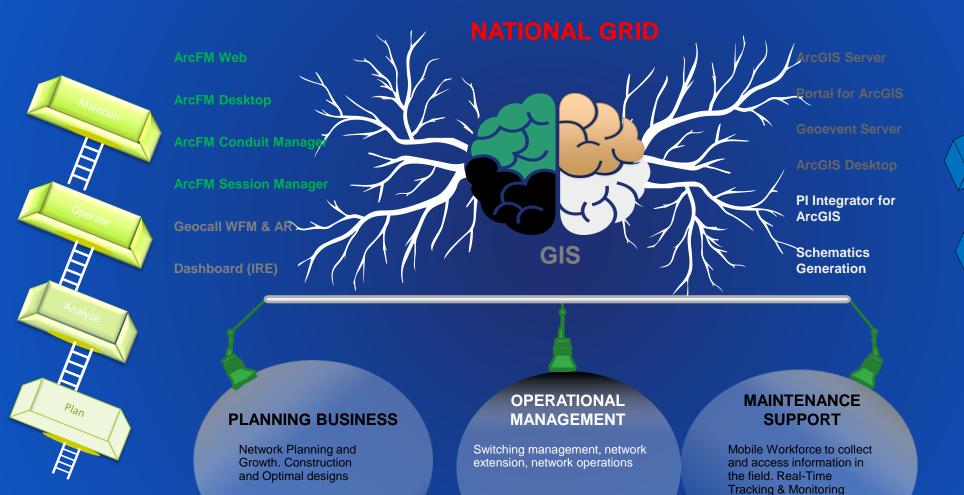








## NG GIS – A single version of truth





Decide

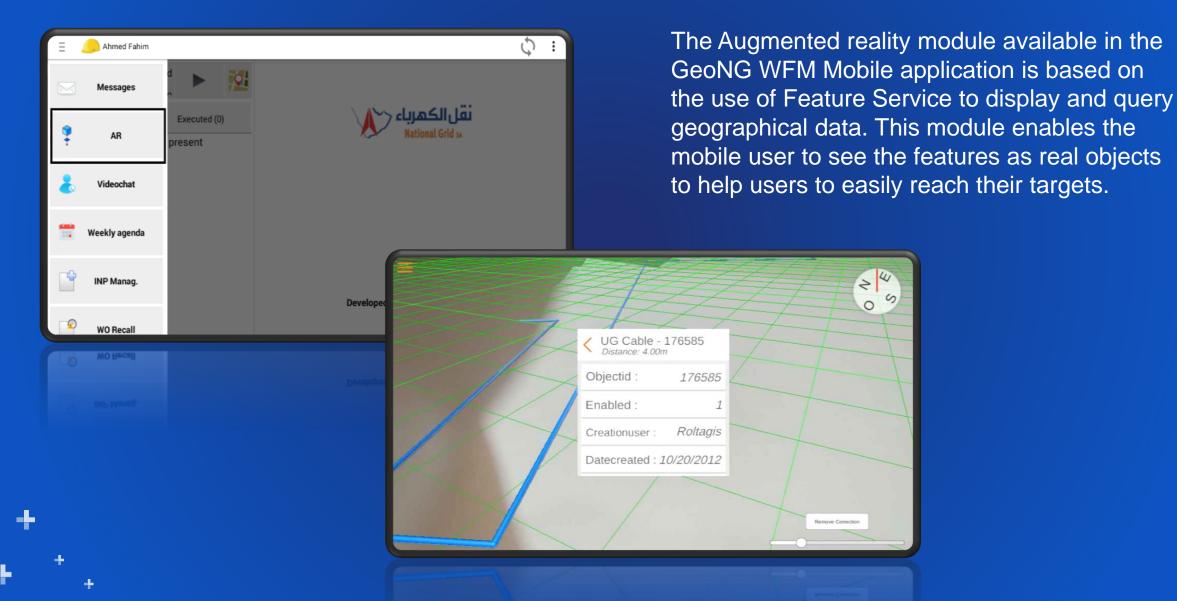
## **Mobile Workforce Management**





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## **Augmented Reality at National Grid**



## AR supporting maintenance

Use of Augmented Reality at National Grid to support the operational processes performed on the field by the maintenance teams



A Saudi electric utility company, operating in generation, transmission and distribution of electric power in Saudi Arabia

Visualization of networks and assets

Technical information on assets

Tracking and positioning

Dynamic and parametric adjustment of contents

Integration with the company's Field Service and GIS solutions



# Thanks for your attention

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